



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



September 25, 2025

[REDACTED]
Boyton Beach, FL [REDACTED]

NEF-109 rrr
Ref. No. 11652763

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2023 Nissan Rogue vehicle. The National Transportation Safety Board forwarded your letter to the National Highway Traffic Safety Administration (NHTSA). NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. As new technologies develop, NHTSA is reviewing the safety and reliability of advanced driver aid systems (ADAS) in manufacturers' vehicles across the industry. We reviewed our database to identify whether a safety defect trend exists with the automatic emergency braking and intelligent lane intervention systems in MY 2023 Nissan Rogue vehicles. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf. We recommend that you continue to work with Nissan or your local dealer to resolve this matter.

While researching your problem, we identified that NHTSA Safety Recall Campaign No. 25V437 is incomplete on your vehicle (report enclosed). The engine bearings may have manufacturing defects that can lead to engine failures in certain MY 2021 through MY 2024 Nissan Rogue vehicles equipped with 3-cylinder 1.5L or 4-cylinder 2.0L variable compression turbo (VC-Turbo) engines. The remedy for Recall 25V437 is currently not available. You can contact Nissan and your dealer for more information and the latest update on this recall.

We encourage you to continue to work with Nissan and your dealer to explore the potential for an amicable resolution to your other problems. You can ask your dealership for a meeting with a Nissan district manager regarding your problem. You may also consider contacting your local Consumer Protection Agency or the Florida Attorney General's Office regarding your rights under State law. In addition, the Federal Trade Commission (FTC) regulates and investigates warranty and dealership problems, reimbursement matters, and fair-trade practices.

Therefore, if you believe this issue potentially relates to such a practice, you may contact the FTC to discuss the matter. There are two ways to contact the FTC: by toll free telephone at 877-FTC-Help; and by using the internet complaint form at ftc.gov/complaint.

You may also consider contacting the Better Business Bureau (BBB) Auto Line. The BBB offers free mediation/arbitration to resolve warranty disputes under guidelines established by the FTC. Remedies include repair, reimbursement, repurchase or replacement, depending on program eligibility. You can visit their website at www.bbb.org to file a complaint and review eligibility information or call the BBB Auto Line at 800-955-5100.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

Looking for more information on this vehicle?

NHTSA offers more safety information based on a vehicle's year, make and model. Check safety ratings, recommended technologies and other safety issues.

[Learn More](#) →

2023 NISSAN ROGUE



VIN: [REDACTED]

Recall data refreshed on Sep 24, 2025

1 Unrepaired Recalls associated with this VIN

Jun 26, 2025

Manufacturer Recall Number R25A8

NHTSA Recall Number 25V-437

Recall Status Recall Incomplete, remedy not yet available

Summary

NISSAN HAS IDENTIFIED INSTANCES OF BEARING FAILURES IN CERTAIN VEHICLES EQUIPPED WITH THE 3-CYLINDER 1.5L OR 4-CYLINDER 2.0L VARIABLE COMPRESSION TURBO (VC-TURBO) ENGINES. THESE ISSUES MAY BE ATTRIBUTED TO A POTENTIAL MANUFACTURING DEFECT AFFECTING SPECIFIC ENGINE BEARINGS NAMELY THE MAIN, A-, C-, AND L-LINK BEARINGS OR ASSOCIATED ENGINE COMPONENTS. SUCH DEFECTS CAN LEAD TO ENGINE DAMAGE AND, IN SOME CASES, COMPLETE ENGINE FAILURE.

Safety Risk

BEARING DEGRADATION TYPICALLY OCCURS PROGRESSIVELY RATHER THAN SUDDENLY. AS A RESULT, AFFECTED VEHICLES OFTEN EXHIBIT MULTIPLE EARLY WARNING SIGNS, INCLUDING UNUSUAL ENGINE NOISES, ROUGH ENGINE PERFORMANCE, ILLUMINATION OF THE MALFUNCTION INDICATOR LIGHT (MIL), AND WARNING MESSAGES DISPLAYED IN THE INSTRUMENT CLUSTER. SHOULD THE ENGINE FAIL WHILE THE VEHICLE IS IN MOTION, IT MAY RESULT IN A LOSS OF MOTIVE POWER (LOMP), THEREBY INCREASING THE RISK OF A CRASH.

Remedy

THE REMEDY AND PARTS AVAILABILITY FOR THE MODEL YEAR 2021-2024 ROGUE VEHICLES EQUIPPED WITH THE 3-CYLINDER 1.5L VC-TURBO ENGINES WILL BE COMMUNICATED AT A LATER DATE.

Manufacturer's Notes



Please contact Nissan Consumer Affairs at (800) NISSAN-1 (or 800-647-7261) for additional questions. Monday - Friday 7:00am to 7:00pm CST

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: [1-888-327-4236](tel:1-888-327-4236) or TTY: [1-888-275-9171](tel:1-888-275-9171) or file an online complaint with NHTSA.

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a **VIN**. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

