

MAR 25 '25 10:06

Formal Complaint Against Stellantis for Recall-Related Jeep Fire (VIN: [REDACTED])

Dear NHTSA Office of Defects Investigation,

I am submitting a formal complaint against Stellantis (Chrysler) regarding a dangerous vehicle defect that led to a fire in my 2022 Jeep Wrangler Hybrid (VIN: [REDACTED]).

On January 28, 2024, at 2:00 AM MST, my Jeep caught fire due to the high-voltage battery system defect acknowledged in Recall 95B/NHTSA 24V-720. Prior to the fire, I contacted Chrysler multiple times, and their representatives assured me the vehicle was safe to drive despite the known defect. They failed to provide any meaningful remedy or alternative transportation.

After the fire, Chrysler referenced an engineering analysis conducted by EAA/Bosch Automotive Service Solutions but has refused to provide me with the full report or take responsibility for the damages. Instead, they have deflected responsibility onto my insurance provider.

I am deeply concerned that Chrysler is using deliberate delay tactics to avoid liability, despite an active recall that acknowledges the defect leading to this fire. I urge the NHTSA to investigate Chrysler's handling of this recall and enforce manufacturer accountability in cases where owners have suffered catastrophic vehicle failures.

I request NHTSA's assistance in:

- 1 Obtaining Chrysler's full engineering analysis report on my

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