

[REDACTED]
[REDACTED]
Port Saint Lucie, FL [REDACTED]

SENT VIA CERTIFIED MAIL, ref. [REDACTED]

October 2, 2025

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Avenue SE
Washington, DC 20590

Re: FORMAL SAFETY COMPLAINT (VOQ) – Catastrophic Airbag Deployment Without Collision or Passenger – 2010 NISSAN 370Z

Vehicle Owner: [REDACTED]

Vehicle VIN: [REDACTED]

Vehicle Location: Florida (High Tropical Heat/Humidity Zone)

Complaint/Case #11650327

To Whom It May Concern:

1. Description of Safety Defect

*Approximately 18 months ago, while my adult son was operating our 2010 Nissan 370Z (Fairlady), the **passenger's side front & side airbags unexpectedly and fully deployed.***

•Circumstances: *There was **ZERO collision, ZERO impact, and ZERO deceleration event.** The vehicle was in motion at the moment of deployment traveling at a speed of approximately 35 mph. There was no passenger in the seat.*

•Safety Hazard: *This uncommanded/unexpected deployment of the primary safety restraint system constitutes a severe, catastrophic, and life-threatening defect. The unexpected explosion of the airbags could have easily caused a crash, serious injury, hearing damage (ringing/swishing), or death.*

•Current Status: The vehicle is currently disabled and is deemed **unsafe and unmerchantable** due to the high risk of further uncontrolled deployments. Therefore, it has been stored in my garage since the date this occurred.

2. Evidence and Causal Factors

I believe this failure is directly linked to a defect in the Airbag Control Unit (ACU) or crash sensors or modules that are failing prematurely due to **long-term exposure to the high heat and humidity** of Florida's tropical environment I possess photographs of the deployed airbags and I confirm the absence of any external collision damage.

•I have received a phone call response from Nissan North America formally, denying coverage for the necessary repairs (replacement of the entire airbag system, modules, and dashboard) based solely on the fact that **"there is no formal recall plus the car is no longer under warranty which equals no obligation."**

3. Demand for Federal Intervention

I am filing this formal complaint with the NHTSA to initiate an investigation and compel the manufacturer to act.

I demand that the NHTSA immediately:

1. Open an Investigation (PE/EA) into the Airbag Control System (SRS) failure rate for 2010 Nissan 370Z models (and potentially related models) operating in high-heat, high-humidity zones like Florida.

2. Compel Nissan North America, Inc. to bear the full cost of repairing my specific vehicle as a remedy for a verified safety defect that renders the car a danger to us as the owner as well as the motoring public.

I am available to provide the photos, and all correspondence with Nissan to an NHTSA investigator upon request.

Sincerely,



CERTIFIED MAIL

Port Saint Lucie, FL

Retail



20590

RDC 99

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PORT SAINT LUCIE, FL 34951
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11/11/2025

20590--

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

