



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



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September 16, 2025

[REDACTED]  
Mesa, AZ [REDACTED]

NEF-109 rrr  
Ref. No. 11647863

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2024 Tesla Model 3 vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. ODI has received reports similar to yours and is reviewing all available data concerning allegations of issues with the full self-driving (FSD) system and turn signal operation in MY 2024 Tesla Model 3 vehicles. While we continue to review these issues, no investigation has been opened nor determinations reached at this time. We have not received sufficient reports of drivability, handling, and navigation system issues to warrant a review by ODI. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at [https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update\\_112124\\_v1a\\_tag.pdf](https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf).

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[REDACTED]

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement