

[REDACTED]
New York, NY
Email [REDACTED]

February 6, 2025

Subaru of America, Inc.
One Subaru Drive
Camden, N.J. 08103-9800

To keep you informed so a better product can be developed I am writing you about an occurrence. While driving on the [REDACTED] in New York, there was debris on the road which was unavoidable. The rear right tire blew and the aluminum rim cracked. I was lucky it was daytime and [REDACTED] was not far. I was able to pull into a parking lot and AAA put the spare tire on the car (picture and information included).

I feel this is unacceptable for the rim to crack. If Subaru is compromising weight to achieve better mileage they should at least add a steel strap around the rim to make it more durable. To replace the rim it cost \$486.01 which was purchased through Subaru in Orangeburg. Anyone can have a tire blowout but for a rim to become unusable is just wrong.

Thank you for your time and I hope a better product can be made on future vehicles.

Truly yours,

[REDACTED]
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Bill Kolb Jr. Subaru

582 Route 303
Blauvelt, NY 10913
Phone: (845) 359-7777
Parts Direct: (845) 398-6323
www.bkcars.com

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
NO RETURNS AFTER 30 DAYS. 25% RE-STOCK CHARGE ON ALL RETURNED PARTS.
A CHECK WILL BE ISSUED FOR ALL REFUNDS OVER \$20.00

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DATE ENTERED 15 JAN 25	YOUR ORDER NO.	DATE SHIPPED 15 JAN 25	INVOICE DATE	INVOICE NUMBER
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NEW YORK, NY

SHIP VIA			SLSM. 155288	B/L NO.	TERMS CASH	F.O.B. POINT ORANGEBURG NY	
QTY	SHIP	QTY	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	28111AN01A	SPORD DISC WHE	448.45	448.45	448.45
			DISC WHEEL 17				
			4S3BWAD64R3				
			24 LEGACY				
						PARTS	448.45
						SUBLET	
						FREIGHT	0.00
						SALES TAX	37.56
						TOTAL	\$486.01
CUSTOMER'S SIGNATURE X							



New York, NY

NEF

National Highway Traffic Safety Admin.
1200 New Jersey Avenue, S.E.
Washington, D. C. 20590

NEW YORK NY 100
SEP 20 2001 PM 4:00



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