



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



August 14, 2025

[REDACTED]
[REDACTED]
Hampstead, NC [REDACTED]

NEF-109 rrr
Ref. No. 11640432

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2016 Ford Focus vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Your MY 2016 Ford Focus vehicle is affected by NHTSA Safety Recall Campaign No. 23V905. The oil pump drive belt or drive belt tensioner may fail, resulting in a loss of engine oil pressure in certain MY 2016 through MY 2018 Ford Focus vehicles. A loss of oil pressure can result in an engine stall and a loss of power braking assist, increasing the risk of a crash.

We understand your concerns with the parts delay for Recall 23V905. Please note that it is not unusual for manufacturers to have an inventory shortage of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. Ford has informed NHTSA that they plan to have the final remedy ready in the fourth quarter of 2025. When you receive the final notification indicating the remedy is available, you should contact Ford and your dealer to schedule an appointment as soon as possible. You should also discuss your reimbursement eligibility at that time.

Federal regulations require a manufacturer conducting a safety recall of motor vehicles or motor vehicle equipment to reimburse owners who have paid to obtain a remedy for the problem within a reasonable time, which in many instances is one year, prior to the manufacturer's notification. Certain restrictions apply, including the need to submit certain documents to the manufacturer. Owners should follow the instructions in the final recall notification letter to file a claim. We encourage you to contact Ford or your dealer if you require further assistance.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement