



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



September 8, 2025

[REDACTED]
[REDACTED]
Thomasville, GA [REDACTED]

NEF-109 mrr
Ref. No. 11639547

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2015 Kia Rio vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. We entered your vehicle identification number (VIN) into our VIN Look-Up Tool (<https://www.nhtsa.gov/recalls>) and noticed that NHTSA Safety Recall Campaign No. 23V652 is still incomplete on your vehicle (report enclosed).

As you know, Recall 23V652 addresses a problem with the hydraulic electronic control unit (HECU) which may experience an electrical short. This problem can result in an engine compartment fire while parked or driving. We strongly urge you to contact Kia to see if they can assist you with recall and the possibility of locating another dealer in your area. We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

Check for Recalls

Search vehicles, car seats, tires and other equipment for safety recalls, investigations, complaints and manufacturer communication.

[Vehicle](#)[Car Seat](#)[Tire](#)[Equipment](#)**State** ▼

License Plate Number

OR

Lookup: 17/17

Providing your VIN and/or license plate number is voluntary. ?

Search

Looking for more information on this vehicle?

NHTSA offers more safety information based on a vehicle's year, make and model. Check safety ratings, recommended technologies and other safety issues.

[Learn More →](#)

2015
KIA RIO



VIN: [REDACTED]

Recall data refreshed on Sep 04, 2025

1 Unrepaired Recalls

associated with this VIN

URGENT: FIRE RISK WHEN PARKED

An urgent safety recall has been issued for this vehicle and the manufacturer has recommended **that you follow their instructions on how and where to park this vehicle.**

More information is available under

- [NHTSA Recall Number 23V652000.](#)

Sep 25, 2023

Manufacturer Recall Number SC284UB

NHTSA Recall Number 23V652

Recall Status **Recall Incomplete**

Summary

KIA AMERICA, INC. IS RECALLING CERTAIN 2012-2017 RIO VEHICLES. THE HYDRAULIC ELECTRONIC CONTROL UNIT (HECU) MAY EXPERIENCE AN ELECTRICAL SHORT, WHICH CAN

RESULT IN AN ENGINE COMPARTMENT FIRE WHILE PARKED OR DRIVING.

Safety Risk

AN ENGINE COMPARTMENT FIRE WHILE PARKED OR DRIVING CAN INCREASE THE RISK OF INJURY.

Remedy

OWNERS ARE ADVISED TO PARK OUTSIDE AND AWAY FROM STRUCTURES UNTIL THE RECALL REPAIR IS COMPLETE. DEALERS WILL REPLACE THE HECU FUSE, FREE OF CHARGE. INTERIM NOTIFICATION LETTERS, NOTIFYING OWNERS OF THE SAFETY RISK, WERE MAILED NOVEMBER 14, 2023. OWNER NOTIFICATION LETTERS WERE MAILED MARCH 29, 2024 THROUGH JUNE 18, 2024. OWNERS MAY CONTACT KIA CUSTOMER SERVICE AT 1-800-333-4542. KIA'S NUMBER FOR THIS RECALL IS SC284.

Manufacturer's Notes

SC284UB

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: **1-888-327-4236** or TTY:

1-888-275-9171 or file an online complaint with NHTSA.

Where's my VIN?

What information will display in the search results?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.



Check for Recalls: Vehicle, Car Seat, Tire, Equipment | NHTSA

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, [contact your state DMV](#) to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

Other search options, including by NHTSA ID

You can also search for recalls and safety issues information by [NHTSA ID](#) and [complaints by keyword](#).

Get Recall Alerts

Download NHTSA's free SaferCar app.

When SaferCar discovers a safety recall for the vehicle or equipment you entered, it will send you an alert on your phone.

You can also sign up for general recall alerts via email.

SAFERCAR FOR IOS

SAFERCAR FOR ANDROID

EMAIL

Report a Safety Problem

by filing a complaint
with NHTSA

Have you experienced a vehicle, tire, car seat, or equipment safety problem that could be a safety defect?

If so, you can file a complaint that we will carefully review — like we do with every safety problem submitted to NHTSA. Complaints like yours help us investigate possible defects, which could lead to a safety recall.

[Report a Safety Problem →](#)

From complaints
to recall



NHTSA issues vehicle safety standards and requires manufacturers to recall vehicles and equipment that have safety-related defects. Learn about NHTSA's recall process.

01

Complaints

Reporting your problem is the important first step.

Your complaint will be added to a public NHTSA database after personally identifying information is removed.

If the agency receives similar reports from a number of people about the same product, this could indicate that a safety-related defect may exist that would warrant the opening of an investigation.

02

Investigations

NHTSA conducts an investigation from reported complaints.

A. SCREENING

NHTSA reviews filed complaints from vehicle owners and other information related to alleged defects to decide whether to open an investigation.

B. ANALYSIS

NHTSA conducts an analysis of any petitions calling for defect investigations. If the petition is denied, the reasons for the denial are published in the Federal Register.

C. INVESTIGATION

NHTSA opens an investigation of alleged safety defects. It is closed when they notify the manufacturer of recall recommendations or they don't identify a safety-related defect.

D. RECALL MANAGEMENT

NHTSA monitors the effectiveness and management of recalls, including the filing of recall notices with NHTSA, communicating with owners regarding the recalls and tracking the completion rate of each recall.



03

Recalls

Initiated safety recalls require a manufacturer's action to announce and remedy the defects.

A recall is issued when a manufacturer or NHTSA determines that a vehicle, equipment, car seat, or tire creates an unreasonable safety risk or fails to meet minimum safety standards. Most decisions to conduct a recall and remedy a safety defect are made voluntarily by manufacturers prior to any involvement by NHTSA.

Manufacturers are required to fix the problem by repairing it, replacing it, offering a refund, or in rare cases repurchasing the vehicle.

Using our VIN lookup tool, you can access recall information provided by the manufacturer conducting the recall which may be not posted yet on NHTSA's site.

[Go to search by VIN or license plate →](#)

Recall Spotlight

Recalls Spotlight monitors high-profile recalls and offers consumers resources to find and address vehicle recalls.

[Tens of millions of vehicles with Takata air bags under recall. →](#)



Defects Investigation and Recalls Resources

Quick links to databases, resources and reports related to defects investigations and recalls.

RESOURCES

Roles in the Recall Process

Manufacturer

Manufacturers will notify registered owners by first class mail within 60 days of notifying NHTSA of a recall decision. Manufacturers should offer a proper remedy to the owner.



NHTSA

NHTSA will monitor each safety recall to make sure owners receive safe, free, and effective remedies from manufacturers according to the Safety Act and Federal regulations.

You (owner)

You'll be notified via mail from the manufacturer. When you receive a notification, follow any interim safety guidance provided by the manufacturer and contact your local dealership to fix the recalled part for free.

Tips For Your Safety

Register your vehicle, tires, car seats & equipment and check recalls twice a year.

Motor Vehicle Safety Defects And Recalls - What Every Vehicle Owner Should Know

Download this brochure to get more information about how and why recall campaigns are initiated, and to know your rights and responsibilities when a vehicle or item of motor vehicle equipment is recalled.

[VIEW BROCHURE](#)

