

Administrator  
National Highway Traffic safety administration  
1200 New Jersey Ave  
Washington DC 20590

January 16, 2024

From: [REDACTED]  
[REDACTED]  
Trenton NJ [REDACTED]

2017 Ford Explorer VIN# 1FM5K8D86HG [REDACTED]  
Safety recall notice 24S02 / NTSA 24V031 Dated:  
February 2024

This is written confirmation of the complain that I filled today with your agency  
Complaint ODI 11637277

We have been waiting for this recall to be satisfied. We have gone to Haldaman  
Ford (dealer, where we purchased this vehicle new) at least once a month for  
10 months and we are told each time THE PART IS NOT AVAILABLE Haldaman  
Has inspected the vehicle and confirmed that the vehicle needs the part replaced  
Immediately. Haldaman Ford, 607 NJ 33, Hamilton Township NJ 609 528 4504

Can you please contact [REDACTED] either my mail or [REDACTED]  
As to what we can do have can do to have this recall completed?

[REDACTED]

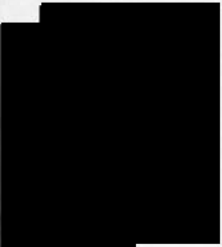


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