

[REDACTED]
Hudson, Mass [REDACTED]

Dec 30, 2024

Honda Motor Company

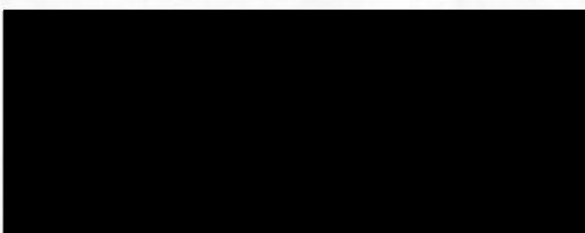
In March of 2022 I purchased a Honda CRV Hybrid Touring, fortunatetly the worst of winter was over. In 2023 I had several incidents where the front radar unit got covered with snow thus disabling the safety features of the car. This radar unit the large H in the middle of the grill gets covered with snow and or ice. and a message appears on the dashboard stating the safety features of the car are disabled. It is not always easy or possible to stop and clear the radar unit of this ice or snow. Once cleared the message is cleared from the dashboard and presumably the safety features are working again.

I live in New England where ice and snow are common events. With the present technology I would think that it would be possible to heat this radar unit to prevent ice or snow mounting on this critical unit. The radar unit at the top of windshield is evidently not affected as wipers keep it clear. I have spoken to the dealership where the car was purchased several times last winter and was told nothing could be done. I have called several times this winter without success on getting any answers.

Again with the techology there should be a solution to this problem, and again I am sure I am not the only one having this problem.

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Thank you for your attention to this most serious matter, you may reach me at [REDACTED] if you have any questions



Cc:National Highway Safety Board

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