



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



August 7, 2025

[REDACTED]
[REDACTED]
Mercer Island, WA [REDACTED]

NEF-109 rrr
Ref. No. 11636253

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2021 Jeep Wrangler 4xe vehicle. The Washington Attorney General's Office forwarded your letter to the National Highway Traffic Safety Administration (NHTSA). NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Your MY 2021 Jeep Wrangler 4xe is affected by NHTSA Safety Recall Campaign No. 24E080. The replacement high voltage battery may fail and cause a fire in certain MY 2020 through MY 2024 Jeep Wrangler 4xe vehicles.

We understand your concerns with the parts delay for Recall 24E080. Please note that it is not unusual for manufacturers to have an inventory shortage of recall parts after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. Fiat Chrysler Automobiles (FCA) dealers are currently repairing the affected vehicles. Unfortunately, you did not provide your vehicle identification number (VIN); therefore, we cannot determine if the recall has been completed on your vehicle. In any event, we understand the inconvenience you may have experienced, and appreciate your diligence in this matter. We encourage you to contact FCA/Stellantis and your dealer if you require further assistance with the recall. In addition, we recommend you that check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool.

NHTSA has reviewed complaints concerning front suspension and steering shimmy in Jeep Wrangler vehicles, known as the death wobble. Complainants typically report experiencing shimmy symptoms at speeds above 50 miles per hour (mph), frequently after traveling over a bump such as a pothole or an expansion joint in the roadway. These complaints indicate that the shimmy tends to worsen over time and that multiple, expensive repair attempts are frequently needed to resolve the shimmy. The complaints also indicate that, while the condition is disconcerting to drivers, it does not result in loss of control, such as the vehicle

moving out of its travel lane. Nonetheless, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall at this time. Finally, we observed that any lack of maintenance, like low tire air pressure or worn suspension and steering components, can exacerbate this condition.

Please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

A black rectangular redaction box covering the signature of Randy Reid.

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement