INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

12/2/24

National Highway Traffic Safety
Administration
Dept of Transportation
1200 New Jersey Ave SE
Washington, D.C. 20580

Re: 2024 Hyundai Kona
Driver Attention Warning (DAW)

To Whom It May Conern:

We brought a 2024 Hyundai Kona on 11/15/24 and we love the car except for the non-adjustable Dreiver Attenteon Warning (DAW). We have brought it to our local Hyundai Serrvie Dept and they are unable to adjust the sensitivity on the DAW. We have been able to on 2021 and 2022 Hyundai Tucson. This warnerg goes off about everg 15-20 mins with 3 chimes which is very destracteng to the dreiei as the driver looks to the consol to see what the alarm is for. We would like the DAW to be adjusted so it does not make any chimes or noise. We would like that perdon who put this

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non-adjustable safety feature or to drive the vehicle for awhile and see how they like the constant distraction. We believe this is a flaw in your computer system that should be fixed. We believe if enough people complain about it, there will be a recall on the warning (DAW) and it will then be adjustable. We have called Hyundai Manufacturer and logged a complaint to them about the non-adjustable DAW.

Please open a case on this flaw and put pressure on Hyundai Manufacturer to develop a fix.

[redacted]

Henderson,

[redacted]

[redacted]

Henderson, NV [redacted]

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National Highway Traffic Safety
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