

November 25, 2024

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE, West Building

Washington, DC 20590

Subject: Uncontrollable lurching of my 2024 Tesla or sudden unintended acceleration

To Whom It May Concern:

I bought a brand new 2024 Model 3 Tesla in September 2024. On October 31, 2024, I drove the car into my driveway preparing to open the garage door and park it in the garage. Upon approaching the garage door, I used the brake to come to a stop, and then I pressed the accelerator pedal enough to slowly approach the door. As I was approaching the door, the car uncontrollably accelerated and crashed into my garage door. The damage was extensive. The garage door was completely demolished and the car sustained \$15,000 in damage.

Because I was the driver, I am being charged by my insurance for an accident. Of course my insurance cost will go up. My car is currently in the shop for repairs and I am hesitant about driving it again. I have seen where there have been several sudden unintended acceleration accidents involving Teslas.

I am writing this letter to you to inform you that this "sudden unintended acceleration" can be very dangerous and Tesla has to do something to correct the defect. I absolutely do feel it is a defect in the Tesla cars. Fortunately for me this accident happened in my driveway and no one was hurt. However, the defect could cause bodily injury including death if it goes on.

Please take some action to make Tesla accountable for this defect in their car and to correct the problem.

Sincerely,

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Norco, CA
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[REDACTED]

JM

No. 10, CA

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