



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



July 31, 2025

[REDACTED]
[REDACTED]
Fuquay Varina, NC [REDACTED]

NEF-109 jm
Ref. No. 11629820

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2024 Honda Pilot vehicle. The National Highway Traffic Safety Administration (NHTSA) forwarded your letter to the Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. We examined our database and other relevant information for evidence of any safety defect trends related to hesitation or a lack of throttle response upon acceleration in the MY 2024 Honda Pilot vehicles. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. We entered your information into NHTSA's database, where it will be used with other reports and relevant information to identify any safety defect trends. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf. We encourage you to continue to work with Honda and your dealer to explore the potential for an amicable resolution to your problem.

Additionally, while researching your problem we entered your vehicle identification number (VIN) into our VIN Look Up Tool, which searches for open recalls through a direct link to the manufacturer's database. We identified that NHTSA Safety Recall Campaign No. 25V391 is also incomplete on your vehicle (report enclosed). We recommend that you contact Honda and your dealer to schedule the recall remedy when you receive your final notification.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

2024

Honda Pilot**VIN:** [REDACTED]

Recall data refreshed on Jul 27, 2025

1 Unrepaired Recalls

associated with this VIN

Jun 12, 2025**Manufacturer Recall Number** FLX**NHTSA Recall Number** 25V-391**Recall Status** Recall Incomplete**Summary**

American Honda Motor Co., Inc. (Honda) is recalling certain 2023 - 2025 Pilot vehicles. During production, the brake pedal pivot pin may not have been staked, which may allow the pedal to shift out of position. This can result in lateral movement of the brake pedal and may lead to unintended application. If this occurs, the driver's ability to safely slow or stop the vehicle could be compromised.

Safety Risk

If the driver is unable to safely slow or stop the vehicle, the risk of a crash or injury are increased.

Remedy

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will inspect and replace the brake pedal assembly with a new part, if necessary. Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA. For additional questions, owners may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: [1-888-327-4236](tel:1-888-327-4236) or TTY: [1-888-275-9171](tel:1-888-275-9171) or file an online complaint with NHTSA.

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also on your car's registration card, and it may be shown on your insurance card.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.

- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, [contact your state DMV](#) to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

Other search options, including by NHTSA ID

You can also search for recalls and safety issues information by [NHTSA ID](#) and [complaints by keyword](#).