

December 2, 2024

To: Administrator
National Highway Traffic safety Administration

I, [REDACTED] owner of a 2009 Mini Cooper, received this important Safety Recall recently on Nov. 2024. Unfortunately we didn't know about this recall. My family and I were victims of a fire event in this Mini Cooper last year on April 11. As I say before, we didn't know about this recall. The car in a few seconds started on fire inside our garage causing some property damages as well. I called the fire department and when they came the car was totally lost as you see the pictures i took that day. I am sending these pictures together with the police report and towing company paperwork. This situation caused a lot of emotional and physical damages to our family and property. It is very hard to understand how we just received this recall on 2024 when the car was made in 2009. Our Mini Cooper only had about 64,000 miles and i tried to keep it the best as possible. I invested lots of time and money in this car. I know BMW is a prestigious company and i send this letter in good faith to hope my family and I could receive some compensation of this big lost for us. The damages are more than physical but some economic reimbursement will be helpful and appreciated. We didn't have full coverage insurance on this Mini Cooper and we didn't receive any compensation for our total lost of this car. Looking forward to hear from you. Feel free to contact me.

God bless you!

[REDACTED]
Lancaster, PA [REDACTED]

UM



MINI

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, WMW MF73549T [REDACTED]
Recall Campaign No. 23V-337: Footwell Control Module (FRM)

[REDACTED]
[REDACTED]
200 W. CHERRY
EPHRATA, PA
[REDACTED]
[REDACTED]

Remedy is Available

November 2024

Dear MINI Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2007-2014 MINI Cooper Hardtop 2 Door and Cooper Clubman models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this safety recall. **If you have not had this recall performed, please contact your authorized MINI dealer immediately to schedule an appointment.** Please visit miniusa.com/dealer to locate your nearest authorized MINI dealer.

What could happen?

This safety recall involves the Footwell Control Module (FRM), an electronic control unit located behind an interior trim panel in the driver's footwell area. Due to a number of contributing factors, over time, the FRM could become susceptible to corrosion. Eventually, the corrosion could potentially result in a short circuit, resulting in a potential thermal event which could increase the risk of a fire or injury. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of**

What will MINI do?

The sunroof drains, interior footwell area, and FRM, will be inspected. Depending upon the results of the inspection, the necessary work, which will be performed for free by your authorized MINI dealer, could take about a day or two.

There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local MINI dealer to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting miniusa.com/ol or by contacting MINI Customer Relations (see left side of page for contact info). **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit miniusa.com/recall. Should you have any questions about this recall, please contact your authorized MINI dealer. If you need additional assistance, please contact MINI Customer Relations. If you are looking for information about possible reimbursement if you already had this repair performed at your own expense, please click on "Reimbursement for Prior Customer Pay Repairs Related to a Safety Recall (TREAD Act)".

If your MINI dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

MINI, a division of BMW of North America, LLC

Company
MINI, a division of BMW
of North America, LLC

BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(866) 825-1525

Fax
(201) 930-8362

E-mail
MINI.Assistance@
askminiusa.com

Internet
miniusa.com

Spanish translation on back side
Traducción en español en el lado inverso

CERTIFICATE OF TITLE FOR A VEHICLE

FUEL: GAS

RECONSTRUCTED

RECONSTRUCTED

WMUMF73549T

VEHICLE IDENTIFICATION NUMBER

2009 MINI-COOPER

YEAR MAKE OF VEHICLE

TA

SDN

BODY TYPE

0

DUP

SEAT CAP

NY

PRIOR TITLE STATE

08/15/22

ODOM. PROCD. DATE

064800

ODOM. MILES

0

ODOM. STATUS

08/15/22

DATE PA TITLED

08/15/22

DATE OF ISSUE

UNLADEN WEIGHT

GVWR

GCWR

TITLE BRANDS

ODOMETER STATUS
 0 = ACTUAL MILEAGE
 1 = MILEAGE EXCEEDS THE MECHANICAL LIMITS
 2 = NOT THE ACTUAL MILEAGE
 3 = NOT THE ACTUAL MILEAGE-ODOMETER TAMPERING VERIFIED
 4 = EXEMPT FROM ODOMETER DISCLOSURE

TITLE BRANDS
 A = ANTIQUE VEHICLE
 C = CLASSIC VEHICLE
 D = COLLECTIBLE VEHICLE
 F = OUT OF COUNTRY
 G = ORIGINALLY MFGD. FOR NON-U.S. DISTRIBUTION
 H = AGRICULTURAL VEHICLE
 L = LOGGING VEHICLE
 P = IS/WAS A POLICE VEHICLE
 R = RECONSTRUCTED
 S = STREET ROD
 T = RECOVERED THEFT VEHICLE
 V = VEHICLE CONTAINS REISSUED VIN
 W = FLOOD VEHICLE
 X = IS/WAS A TAXI

REGISTERED OWNER(S)

EPHRATA PA

FIRST LIEN FAVOR OF:

SECOND LIEN FAVOR OF:

If a second lienholder is listed upon satisfaction of the first lien, the first lienholder must forward this Certificate of Title to the Bureau of Motor Vehicles with the appropriate form and fee.

FIRST LIEN RELEASED _____ DATE _____

SECOND LIEN RELEASED _____ DATE _____

BY _____ AUTHORIZED REPRESENTATIVE

BY _____ AUTHORIZED REPRESENTATIVE

MAILING ADDRESS

000000

EPHRATA PA



YASSMIN GRAMIAN P., E.

Secretary of Transportation

I certify as of the date of issue, the official records of the Pennsylvania Department of Transportation reflect that the person(s) or company named herein is the lawful owner of the said vehicle.

D. APPLICATION FOR TITLE AND LIEN INFORMATION

SUBSCRIBED AND SWORN TO BEFORE ME _____

SIGNATURE OF PERSON ADMINISTERING OATH

TO BE COMPLETED BY PURCHASER WHEN VEHICLE IS SOLD AND THE APPROPRIATE SECTIONS ON THE REVERSE SIDE OF THIS DOCUMENT ARE COMPLETED.

If a co-purchaser other than your spouse is listed and you want the title to be listed as "Joint Tenants With Right of Survivorship" (on death of one owner, title goes to surviving owner) CHECK HERE . Otherwise, the title will be issued as "Tenants in Common" (on death of one owner, interest of deceased owner goes to his/her heirs or estate).

IF NO LIEN, CHECK IS THIS AN ELT? (IF YES, FIN REQUIRED) YES NO

1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER:

1ST LIENHOLDER NAME

STREET

CITY

STATE

ZIP

IF NO 2ND LIEN, CHECK IS THIS AN ELT? (IF YES, FIN REQUIRED) YES NO

2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER:

2ND LIENHOLDER NAME

STREET

CITY

STATE

ZIP

The undersigned hereby makes application for Certificate of Title to the vehicle described above, subject to the encumbrances and other legal claims set forth here.

SIGNATURE OF APPLICANT OR AUTHORIZED SIGNER

SIGNATURE OF CO-APPLICANT/TITLE OF AUTHORIZED SIGNER

STORE IN A SAFE PLACE - IF LOST APPLY FOR A DUPLICATE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

DO NOT ACCEPT DOCUMENT WITHOUT VERIFYING THE PRESENCE OF THE LIBERTY BELL WATERMARK



April 11, 2023 11:14 PM

Edit

20230411_231435.jpg

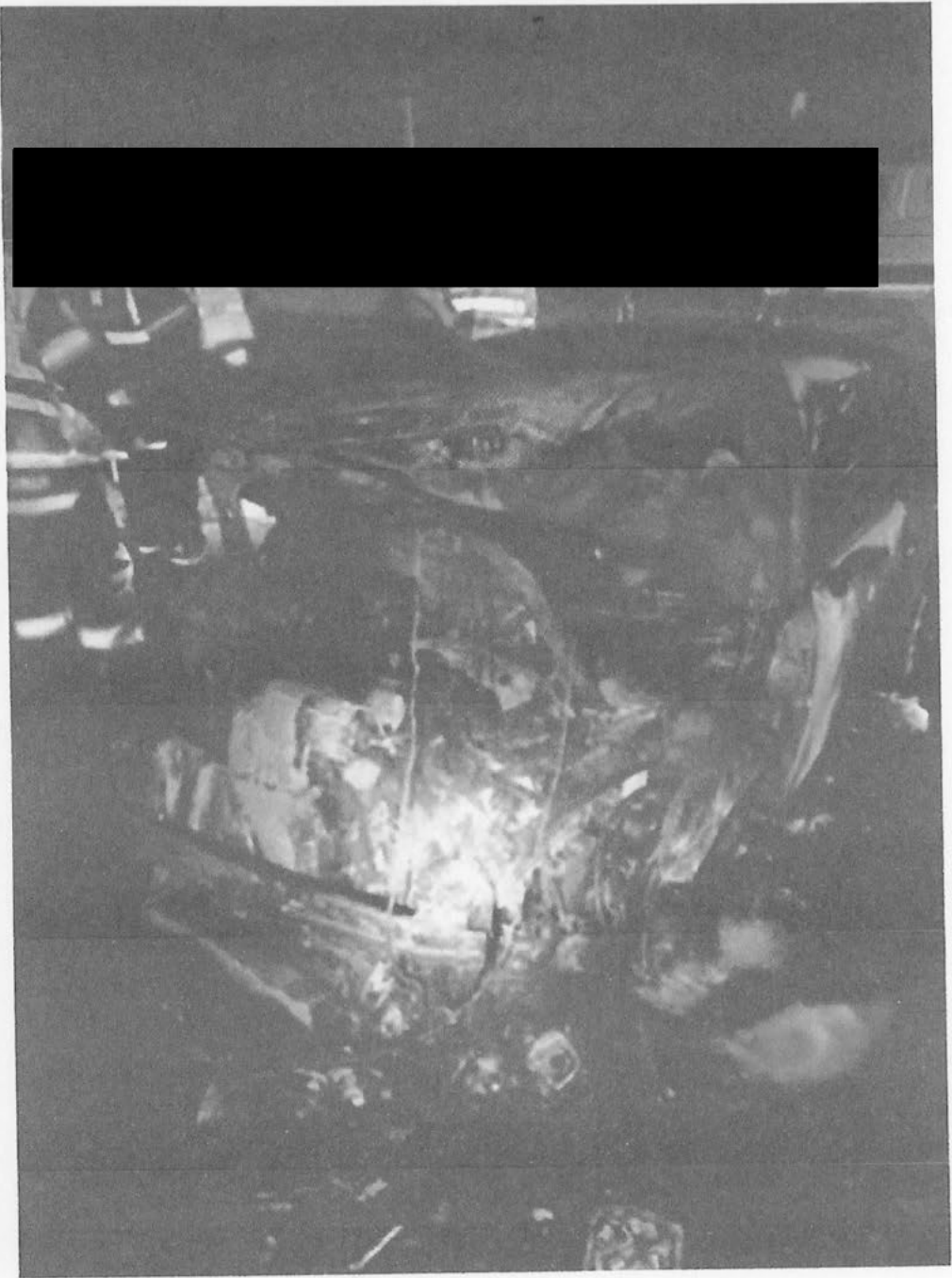
/Internal storage/DCIM/Camera

Samsung SM-N986U

3.77 MB | 4000x3000 | 12MP

F1.8 | 0.0ev | 1/10 s | 25mm | ISO 640 | Flash used

Location





April 13, 2023 4:35 PM

Edit

20230413_163526.jpg

/Internal storage/DCIM/Camera

Samsung SM-N986U Portrait

8.42 MB · 4000x3000 12MP

F1.8 · 0.0ev · 1/399 s 25mm ISO 20

Location



April 13, 2023 4:35 PM

Edit

20230413_163512.jpg

/Internal storage/DCIM/Camera

Samsung SM-N986U Portrait

8.12 MB 4000x3000 12MP

F1.8 0.0ev 1/503 s 25mm ISO 20

Location



Ephrata, PA



Valley View Towing

1736 W. Main St. , Ephrata PA 17522
Phone: (717) 738-3327 | Fax: (717) 738-3328

Receipt
Invoice [REDACTED]

Printed 7/26/2023

Call # [REDACTED]
Date/Time Requested [REDACTED] @ 10:56 PM
Date/Time Completed [REDACTED] @ 11:47 PM

Authorized by Northern Lancaster County Regional Police Dept.

860 Durlach Rd, Stevens PA 17578

Sgt. King (717) 733-0965

Tow From [REDACTED] Stevens, PA [REDACTED] USA

Tow To [REDACTED] Ephrata, PA [REDACTED]

Notes Harry's offered \$700!

Year	Make	Model	Color	VIN	Plate	Odometer
2009	MINI	Cooper	-	WMWMF73549T	[REDACTED]	-

Charge Description	Quantity	Price	Line Total
Accident Tow	1	\$175.00	\$175.00
Clean Up	1	\$75.00	\$75.00
Processing Fee	1	\$50.00	\$50.00
Grand Total			\$300.00
Amount Due			\$0.00
Check payment (Ref [REDACTED]) of \$300.00 applied on 5/1/2023			

1.5% / MONTH (\$5.00 MINIMUM) CHARGED ON PAST DUE INVOICES. Valley View Towing appreciates your business; if you have any questions regarding this invoice, please contact us at 717-738-3327

Signature: _____

View photos for this tow online [REDACTED]

NORTHERN LANCASTER COUNTY REGIONAL POLICE DEPARTMENT

CHIEF OF POLICE DAVID E. STEFFEN



July 27, 2023

[REDACTED]
Ephrata Pa [REDACTED]

RE: RIGHT-TO-KNOW-REQUEST

Dear [REDACTED]

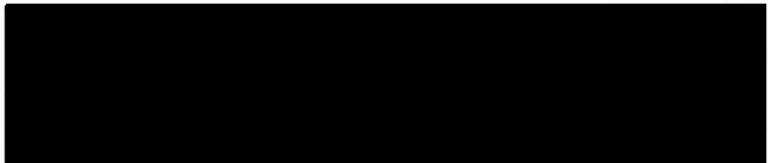
Reference is made to your Right-To-Know request dated July 26, 2023 and received by Northern Lancaster County Regional Police Department on July 26, 2023. You requested, "Police report for an incident on [REDACTED] around 10-11pm for a vehicle fire."

Please be advised that, as to the materials, there will be some redaction. Social Security numbers, phone numbers and dates of birth will be removed, pursuant to applicable right of privacy laws and regulations Section 708(6)(i)(A).

If you have any questions concerning the foregoing, please do not hesitate to contact us in writing.

Respectfully,

[REDACTED]
Chief David E. Steffen
Northern Lancaster County Regional Police Department
860 Durlach Road
Stevens PA 17578



Right-to-Know Request

CRIMEWATCH <noreply@crimewatch.net>

Wed 7/26/2023 9:08 AM

To:NLCRPD Admin <NLCRPDadmin@nlcrpd.org>

Submitted on Wed, 07/26/2023 - 9:08am

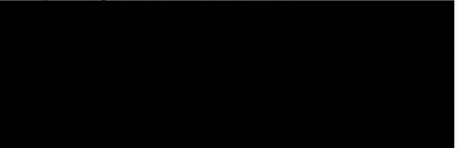
Date Requested: 07/26/2023

Name of Requestor

Address:



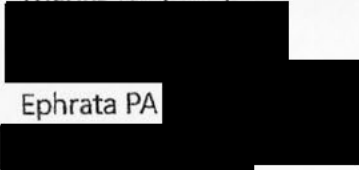
Ephrata
Pennsylvania



Records Requested:

To whom may concern, on Tuesday [redacted] aroud 10-11pm my car a 2009 mini cooperS was involved on a fire matter of a mechanical defect on the garage of my house, a police office take a report and also tthe towing company remove ny car from my house. PLESE I the police report asap to bbe use to report my insurance for the defecnechanical issue by defective .

Thanks for your pront attention,



Ephrata PA

PS: If is more fast to get the papers I can pickup.Thx!

- Do you want copies? Yes
- Do you want to inspect the records? Yes
- Do you want certified copies of the records? No

RECEIVED
JUL 26 2023

The results of this submission may be viewed at:



This message may contain confidential, proprietary, privileged and/or private information. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

Northern Lancaster County Regional PD

Incident Report Form

RFA - FIRE

Primary Officer: **OFC. SAMUEL FRANK - SFRANK**

- | | | | | |
|--|--|--|--|--|
| <input type="checkbox"/> Juvenile Involved | <input type="checkbox"/> Investigation | <input type="checkbox"/> Video Available | <input type="checkbox"/> Gang Related | <input type="checkbox"/> Paperless |
| <input type="checkbox"/> Domestic Related | <input type="checkbox"/> Suspects | <input type="checkbox"/> Bias Crime | <input type="checkbox"/> Accident | <input type="checkbox"/> Administrative |
| <input type="checkbox"/> Alcohol Involved | <input type="checkbox"/> Arrests Made | <input type="checkbox"/> Drugs Involved | <input type="checkbox"/> Ready for DA / Prosecutor | <input type="checkbox"/> Alarm Activated |

File Number	Case Number	UCR
Dispatcher JCK006	Source DISPA	District 22
Status 3		

Incident Date / Times						Incident Occurred At or Between	
Date Received	Day Rec'd	Rev'd	Disp	Arrv	Clrd	Earliest Date and Time	Latest Date and Time
	Tuesday	2210	2213	2222	2327		

Disposition	Cleared by Exception	<input type="checkbox"/> Suspended
UCR Clearance	UCR Occur Date	UCR Clear Date
	UCR Count	UCR Human Traffic Code
		UCR HT Count

Municipality: CLAY TOWNSHIP	Cross Street ICE HOUSE HILL RD
Business Name	GPS Loc Y

Premise Code	Weather
Gang	

Modus Operandi Coding	Victim:
Entry:	Property:
Exit:	Area:
Method:	Time of Day:

WEAPON USED:

Caller / Complainant Type Normal Anonymous Hangup Refused

INVOLVED PERSONS		CODE: REP	
REPORTING PERSON		Juvenile <input type="checkbox"/>	Social Security Number
Name (Last, First, Middle) - Address	Date of Birth	Age	Race
STEVENS PA	Weight	Height	Sex
	Hair	Eyes	Ethnic
	Driver License Number	State	Class
	Phone Number	Expiration Date	
	ID Provided	ID Detail	

Link Comments

INVOLVED VEHICLES

APPROVED BY: **CPL. ALEX GOOD**

APPROVED ON: **4/12/2023 12:42:41 AM**

Print Date/Time 7/27/2023 10:23:22 AM

Northern Lancaster County Regional PD

Incident Report Form

Status

RFA - FIRE

U111100

Function restriction caused by missing message

Active/static

INVOLVED VEHICLES

Involvement	VEH	Type (A=Auto/Truck)	State	PlateType Code	Tag Year	Date Linked	Current Vehicle
VEHICLE	A	Mini (T DTC)	PA	PC	2023		<input checked="" type="checkbox"/>
Vehicle Year	Make	Description	Color	Vehicle	USDOT Number	ICC Number	
2009	MINI	CPR	BLK	WMWMF73549T	Status		
Vehicle Style/Type	Control module	Insurance Company	Active/s				
2 DOOR	Immobilizer deactivated	GEICO					

Involvement Comments

RESPONDING / INVOLVED UNITS, OFFICERS, TIMES

Technician Notes

CPL ALEX GOOD AGOOD

Unit Number	Officer / ID (Ofcr1 / Ofcr2)	Officer / ID (Ofcr3 / Ofcr4)
-------------	------------------------------	------------------------------

	OFC. SAMUEL FRANK	SFRANK
--	-------------------	--------

	OFC. SAMUEL FRANK	SFRANK
--	-------------------	--------

Customer Name: _____

Technician: _____

Date: _____

Note: Please save a copy of this report for your records.

APPROVED BY: CPL. ALEX GOOD

APPROVED ON: 4/12/2023 12:42:41 AM

Print Date/Time 7/27/2023 10:23:22 AM

Northern Lancaster County Regional PD

Incident Report Form

4/11/2023
RFA - FIRE

COMMENTS / NARRATIVES

Title

INITIAL - FRANK

Narrative Created By / Creation Date

OFC. SAMUEL FRANK

Narrative Updated By / Update On

OFC. SAMUEL FRANK

Narrative Approved By / Approved Date

CPL. ALEX GOOD

Classification: RFA – Assist Fire

Response mode / type of priority:

- Priority ONE Emergency – lights and sirens
- Priority TWO Immediate response – lights and sirens when applicable
- Priority THREE Normal Response – no use of lights and sirens
- Priority FOUR – phone communications only
- Priority FIVE – outside agency action – information only – no response by officer
- Priority SIX – non-emergency activity with no follow-up requirement

Source: The source of this event is identified as a 911 call / Radio Dispatch / Web CAD Dispatch – LCWC – Lancaster County Wide Communications **Appended Source*:** This officer was provided information of this action via web cad reporting all available 911 (LCWC) Web CAD data is indicated in the demographic portion of this incident reporting.

Summary: The NLCRPD was requested to assist on an incident classified as a request for assistance – other.

Narrative: On [REDACTED] approximately 2210 hours, I was dispatched by Lancaster County Wide Communications (LCWC) to [REDACTED] Clay Township, for a report of a vehicle on fire. The reporting party [REDACTED] told LCWC that his vehicle was on fire in the driveway of his residence.

I arrived on scene and the Durlach Fire Department had just extinguished the vehicle fire. The fire Chief stated that they noticed the magnesium within the engine block was ignited and was difficult to stop. I then made contact with [REDACTED] in the driveway. [REDACTED] reported that he was in the vehicle in the driveway attempting to start the vehicle when he noticed a fire ignite under the hood. [REDACTED] said he reversed the vehicle away from the home and down the driveway towards the street to prevent the home from possibly catching fire. [REDACTED] stated the vehicle has had previous electrical issues and starting problems.

Valley View Towing was dispatched to the scene and removed the vehicle from the property and cleaned up the major debris from the area.

Action: This officer provided services relative to the complaint as by the NLCRPD reporting and response policy requirements.

Crime Victim Notifications: Exempted by act.

Video Capture: (Retention of video evidence subject to provisions enumerated in Standard Operating Procedures)

Body worn camera

- Recorded
- Not recorded

IR [REDACTED]

APPROVED BY: CPL. ALEX GOOD
APPROVED ON: 4/12/2023 12:42:41 AM

Print Date/Time 7/27/2023 10:23:22 AM

Northern Lancaster County Regional PD Incident Report Form

RFA - FIRE

Vehicle camera

Recorded
 Not recorded

NLCRPD Case Status: Closed / Cleared



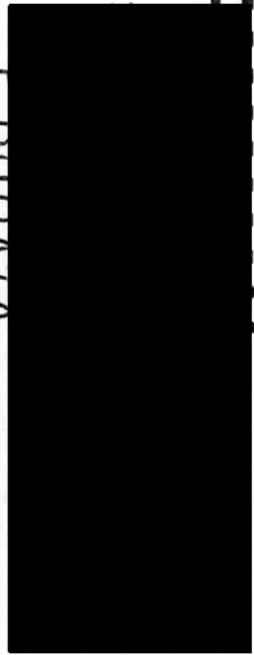
APPROVED BY: CPL. ALEX GOOD

APPROVED ON: 4/12/2023 12:42:41 AM

Print Date/Time 7/27/2023 10:23:22 AM

URGENT

From



EPHRAIM
PA



12-11-2011
NAP

To:

National Highway Traffic

SAFETY ADMINISTRATION

1200 New Jersey Ave.

S.E., Washington, DC 20590