

[REDACTED]
Staten Island, New York [REDACTED]

Dear Ford Motor Company,

I am writing to express my deep concern and frustration regarding a serious issue with my 2006 Ford F-150. This vehicle, which has only 80,000 miles and has otherwise been reliable, has been deemed undrivable by a mechanic due to severe rust on the chassis and frame rails.

While I understand that no vehicle lasts forever, it is entirely unreasonable for a truck with such low mileage, designed for durability and toughness, to suffer from such extreme structural deterioration. The frame rust has effectively ruined the vehicle, making it unsafe to drive and unusable, despite the fact that all other systems remain functional.

I trusted the Ford brand when I purchased this vehicle, and it is disappointing to find that a major structural component has failed prematurely. Trucks like the F-150 are marketed as workhorses built to withstand tough conditions, yet this issue undermines the very foundation of that promise.

I have searched for recalls or repair programs related to frame rust for this model year but have not found any definitive solutions. I believe this is a manufacturing defect that warrants immediate attention.

I respectfully request that Ford investigate this issue further and consider offering assistance to owners affected by frame rust. Whether through repair programs, financial assistance, or replacement solutions, Ford has an opportunity to demonstrate its commitment to customer satisfaction and safety.

Please let me know how I can proceed with this issue. I am more than willing to provide additional details or documentation regarding my vehicle's condition. I look forward to your prompt response.

Thank you for your time and understanding.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
e-mail: [REDACTED]
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