

November 5, 2024

[REDACTED]  
[REDACTED]  
Bellevue, FL [REDACTED]

Phone: [REDACTED]

E-mail: [REDACTED]

Administration  
National Highway Traffic Safety Administration  
1200 New Jersey Ave.  
Washington D.C. 20590

REF: Ford's Recall #23S64, dated January 4, 2024  
and supplement #1, dated February 13, 2024  
NHTSA Safety Recall 23V905

Safety Recall Administrator,

Ford's supplement #1 states if you are still having difficulties getting your vehicle in reasonable time or without charge, you may write to your office. It been since March 2024 that my vehicle has been disabled or being repaired. I have spent fourteen thousand six hundred twenty-nine dollars seventy-one cents \$14,629.71. I am presently driving on the third replacement engine, including the original engine.

I have heard nothing from Ford Motor Company since May. I have had to borrow this money to have something to drive while Ford waits until sometime next year to contact me to repair my vehicle.

I have enclosed a duplicate of all documents sent to Ford Motor Company. Please review my documents, case number [REDACTED] to ascertain if you can assist me.

Thank you for your cooperation and consideration. I can be contacted via cell number [REDACTED] or E-mail: [REDACTED].

Sincerely,

[REDACTED]

November 5, 2024

[REDACTED]  
Bellevue, FL [REDACTED]

Phone: [REDACTED]

E-mail: [REDACTED]

Ford Motor Company

P.O. Box 1904

ATTN: Stacy L. Balzer

Dearborn, MI 48121

REF: Safety Recall #23S64, dated Jan.4, 2024

and Supplement #1, dated February 13, 2024

CASE# [REDACTED]

Stacy Balzer,

This is in relation to your Safety Recall letter dated January 4, 2024, and conversations I have had with employees of the Service Engineering Operations concerning same.

I purchased a 2018 Ford Focus 4 door sedan, black, Vin: 1FADP3FE1JL [REDACTED] odometer reading 63,780, on 8-3-2023, from the following:

Auto Group of America

2102 SW 12<sup>th</sup> Street

Ocala, FL 34471

Phone: 352-817-4200

FAX: 352-620-9897

E-Mail: SALES@AUTOGROUPOFAMERICA.COM

Salesman: Bryan Merrill

As I was leaving my house on March 13,2024, my vehicle sputtered, and the engine finally stopped about half a mile from home. I attempted to restart the vehicle three or four times to no avail. I then contacted AAA to have my vehicle towed to Certified Auto Tech of Central Florida which was nearby.

Their address is: Certified Auto Tech of Central Florida, Inc. #49797

6245 Baseline Road

Bellevue, FL 3420

Phone: 352-347-2121

E-Mail: [www.certifiedautotechbellevue.com](http://www.certifiedautotechbellevue.com)

The manager informed me they were very busy, but he would check everything to determine the problem. He informed me on August 19 that the engine had major problems and would have to be replaced. I gave him permission to contact the following company. He received a quote of \$3,317.00 and ordered a replacement engine on March 21, 2024.

Wayne Dupler  
LKQ Southeast, Inc  
4950 Norvell Bryant Road  
Crystal River, FL 34429  
Phone: 352-746-3011  
FAX: 352-746-4728

The first replacement engine, VIN: 1FADP3FE0JL [REDACTED] was delivered to CATC March 22, 2024, on invoice # [REDACTED] by Retail 1100 Delivery from same address as above. Payment of \$3,317.00 was paid in full upon delivery with Visa card ending in 3128. On May 2, 2024, LKQ credited my account \$107.00 from the core price.

Certified Auto replaced the original engine with the above engine. The vehicle was repaired by April 12, 2024, and I picked it up the same day. Payment for parts and labor totaled \$2,476.83 and was paid in full by Visa card ending in 1010.

I was driving to work to Gainesville, FL on I-75 when the vehicle developed the same previous problem. I called AAA again and they returned the vehicle to CATC for a second time. They inspected the second engine and found the engine oil pump drive belt had broken shedding pieces of material, resulting in loss of oil pressure and engine failure.

On April 30, 2024, I informed the manager of CATC, Alfred E. Smith, to contact LKQ to see if they had another engine. They did and it was ordered the same date. It was delivered May 1, 2024, by Retail 1100 Delivery with Vin: 1FADP3FE5JL [REDACTED]. The cost of this engine was \$3,210.00. My vehicle was repaired by May 15, 2024, and I picked it up the same date. Payment for parts and labor totaled \$1,731.62 and was paid in full on Visa Credit card ending in 1010.

The original Safety Recall states under CUSTOMER NOTIFICATION:  
“Owners of record will be notified via first class mail after repair instructions and parts ordering information have been provided to dealers.”

SUPPLEMENT #1, dated February 13, 2024, states under SERVICE ACTION: “A complete Dealer Bulletin will be provided to dealers by 2<sup>nd</sup> quarter of 2024 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.” To date, neither has occurred

This supplement further states in paragraph 2: "If you are still having difficulty getting your vehicle reasonable time or without charge, you may write the Administration, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E. Washington, D.C. 20590 or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to NHTSA.gov. Reference NHTSA Safety Recall 23V905."

My vehicle's engine became unusable during the 1<sup>st</sup> quarter (Jan through March). I was informed by Ford Headquarters that my vehicle would be recalled in the 2<sup>nd</sup> quarter (April through June 2024). Later I was notified in July 2024 that my vehicle would be recalled during 1<sup>st</sup> quarter 2025 (Jan thru March).

I was also informed that my vehicle's engine could be repaired prior to next year IF/WHEN the engine presently in the vehicle broke down; **ONLY** then could I take it to a local specific Ford Dealership for repairs.

To date, I have spent eleven thousand twenty-one dollars and forty-five cents (\$11,021.45) for two engines, parts and labor. I have also paid three thousand six hundred dollars and twenty-six cents (\$3,680.26) on rental vehicles for a total of fourteen thousand six hundred twenty-nine dollars and seventy-one cents (\$14,629.71). I would appreciate a response as to when I will receive reimbursement for this amount. (SEE ATTACHED))

This last engine has thankfully worked well since July 2024, but it is the same model engine as the previous three (3) engines, and it could "break" any time. I pray that it does not because I have already spent more money than the car is worth.

I live in Ocala, Florida and work in Gainesville, Florida, an hour's drive each way and drive over 100 miles a day. I purchased the Ford Focus for gas mileage hoping the vehicle would last until I saved enough money to purchase a larger more reliable vehicle. That "dream" came to a crashing halt in March, seven months after purchasing the 2018 Ford Focus. My savings quickly vanished because of paying for a vehicle that broke down at every turn. Plus, I am still paying over three hundred dollars (\$300.00) a month for the original financing of this vehicle. In other words, I am paying twice for the same vehicle!!!

Your bulletin stated there are 135,000 vehicles listed with possible problems. In today's technology and manufacturers fabricating the auto parts required to repair each vehicle, I find it difficult to understand why I must wait until January 2025, at the earliest, to have my vehicle repaired since my engine trouble started in March 2024.

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Please review my case number, [REDACTED] and ascertain if my vehicle can be repaired locally as soon as possible, other than waiting until sometime next year.

Thank you for your cooperation and consideration. Please contact me via my cell phone or E-mail address.

Sincerely,

[REDACTED]

Cell Phone:

[REDACTED]

BOA Power Rewards

157

Certified Auto Tech  
6245 SE Baseline Rd.  
BELLEVUE FL 34420  
352-347-2121

04/12/2024 12:11

Trans:3 Sale Batch:157

AMOUNT: \$2404.69  
Adjustment Cost \$72.14  
DISCOUNT \$0.00  
TOTAL: \$2476.83

Resp:  
Code:  
Ref#:  
App Name:  
IID:

Cardholder acknowledges  
receipt of goods and  
obligations set forth  
by the cardholder's  
agreement with issuer.

CUSTOMER COPY  
Thank You  
Powered By ValorPay(v1.2.90)

2518 1.0 Turbo

**Certified Auto Tech Of Central Florida, Inc.**

6245 SE Baseline Rd Belleview FL 34420  
 (352) 347-2121  
 www.certifiedautotechbelleview.com  
 #MNV 49797

month / \_\_\_\_\_ mile warranty  
 on all parts and labor  
 unless otherwise specified.  
 Intended Payment Method:  
 CASH  CHECK  VISA  M/C  AMEX

Proposed Complete Date:

Home Ph:

Work Ph:

Date: 3-22-24

Time:

Tag: 42891E

Miles In: 69357

Miles Out:

Name: [Redacted]  
 Address: [Redacted]  
 City: Belleview State: FL  
 Other Authorized Person:  
 Year/Make: Ford Focus  
 Vin # 1FA0P3SE15L [Redacted]  
 Save Old Parts:  Yes  No (Core may apply)

Customer Complaint / Problem: Replace Engine Exhaust Customer Purchase Engine from LG

**THE FOLLOWING REPAIRS WERE MADE TO YOUR VEHICLE:**

REPAIRS	LABOR CHARGE	ESTIMATED REPAIR COST/SHOP SUPPLIES
Replace Engine	1365.00	
Remove & Replace Turbo	1050.00	
Remove & Replace Valve Cover	630.00	
Oil Pan		

THE ENGINE THAT OUT THE VEHICLE THE OIL PUMP WAS COMPLETELY DESTROYED. IT WAS ALL SHREDDED UP INTO PIECES WE SUSPECT THAT THE REPAIRMENT EXPENSE BE REPLACED

LABOR	\$ 2100.00
SUBLET/OTHER	\$
**SHOP SUPPLIES	\$ 15.00
***FEES	\$
Subtotal:	\$ 2215.00
Tax: \$	157.35

QTY	PART NO	DESCRIPTION	PRICE	EXTEND
1		Front Transmission	1450	
		Seal		
		EOBZ7A248-A		
		Oil Filter 53614	6.20	
		Oil Swab	17.50	
1		Engl Pree Live	94.77	
		CV6Z932806		
		ORIGINAL ENGRICE		

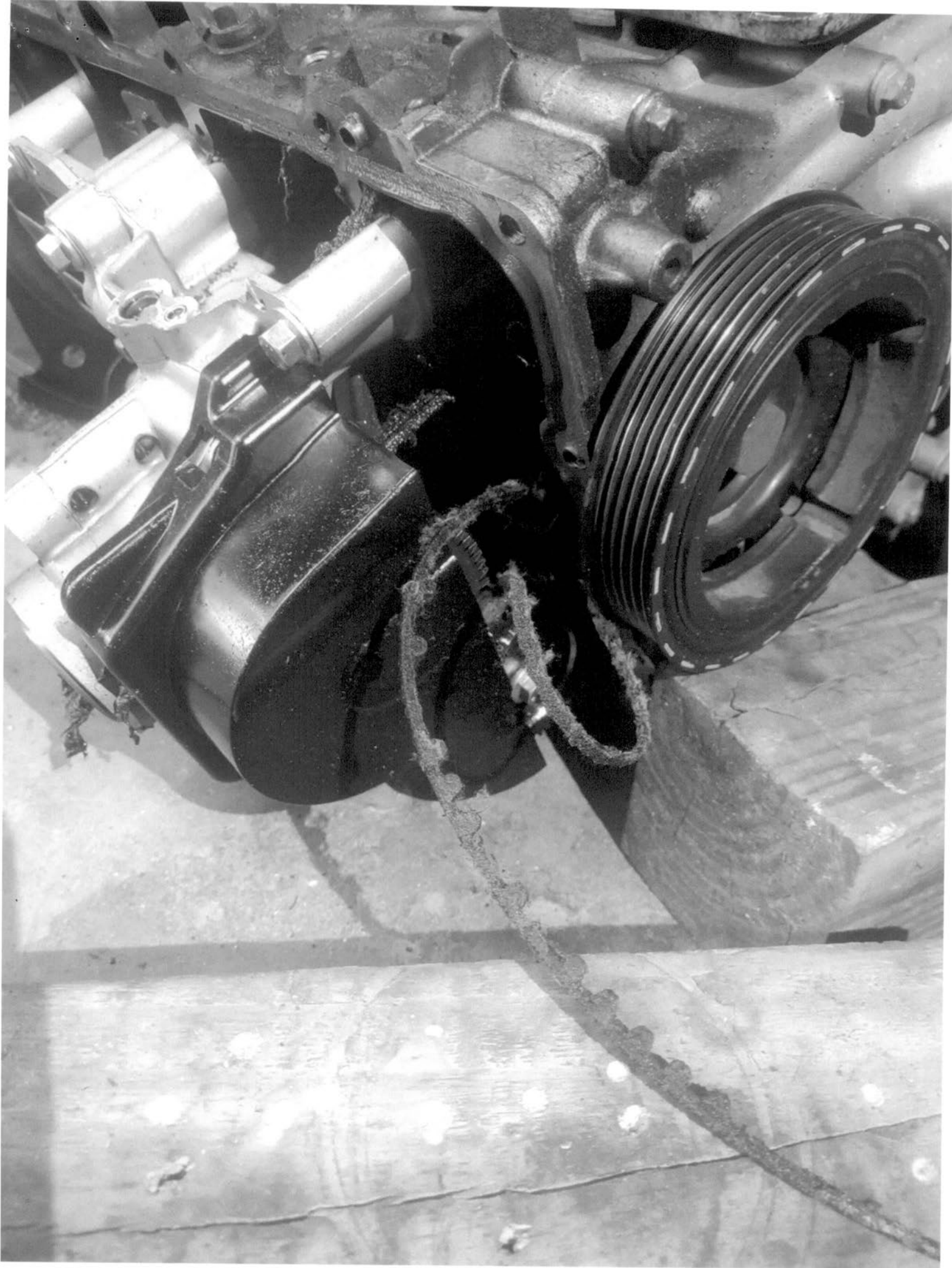
LABOR CHARGES BASED ON:  
 FLAT RATE  HOURLY RATE  
 BOTH APPLY  
 ESTIMATE/DIAGNOSTIC FEE: \$ \_\_\_\_\_ /OR HOURLY AT \$ \_\_\_\_\_ PER HOUR  
 A STORAGE FEE OF \$ \_\_\_\_\_ PER DAY MAY BE APPLIED TO VEHICLES WHICH ARE NOT CLAIMED WITHIN 3 WORKING DAYS OF NOTIFICATION OF COMPLETION.  
**PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:**  
 I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.  
 I REQUEST A WRITTEN ESTIMATE  
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ \_\_\_\_\_ THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

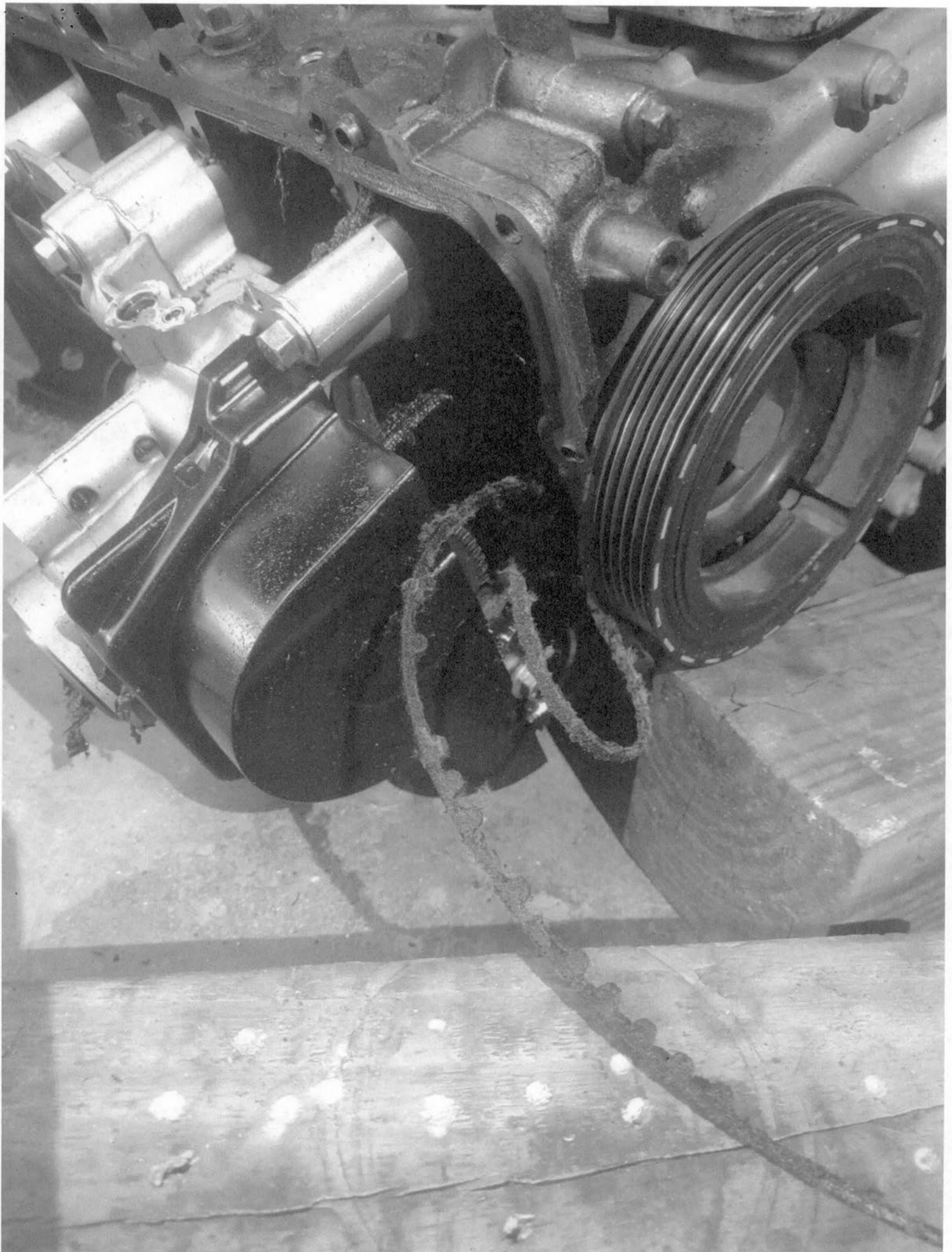
\*\* This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. \*\*\*FS403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida. \*\*\*\*FS403.718 mandates a \$1.50 fee for each new or remanufactured battery sold in the State of Florida.  
 Estimate good for 30 days. We are not responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond our control. I hereby authorize the above repairs, including sublet work, along with the necessary

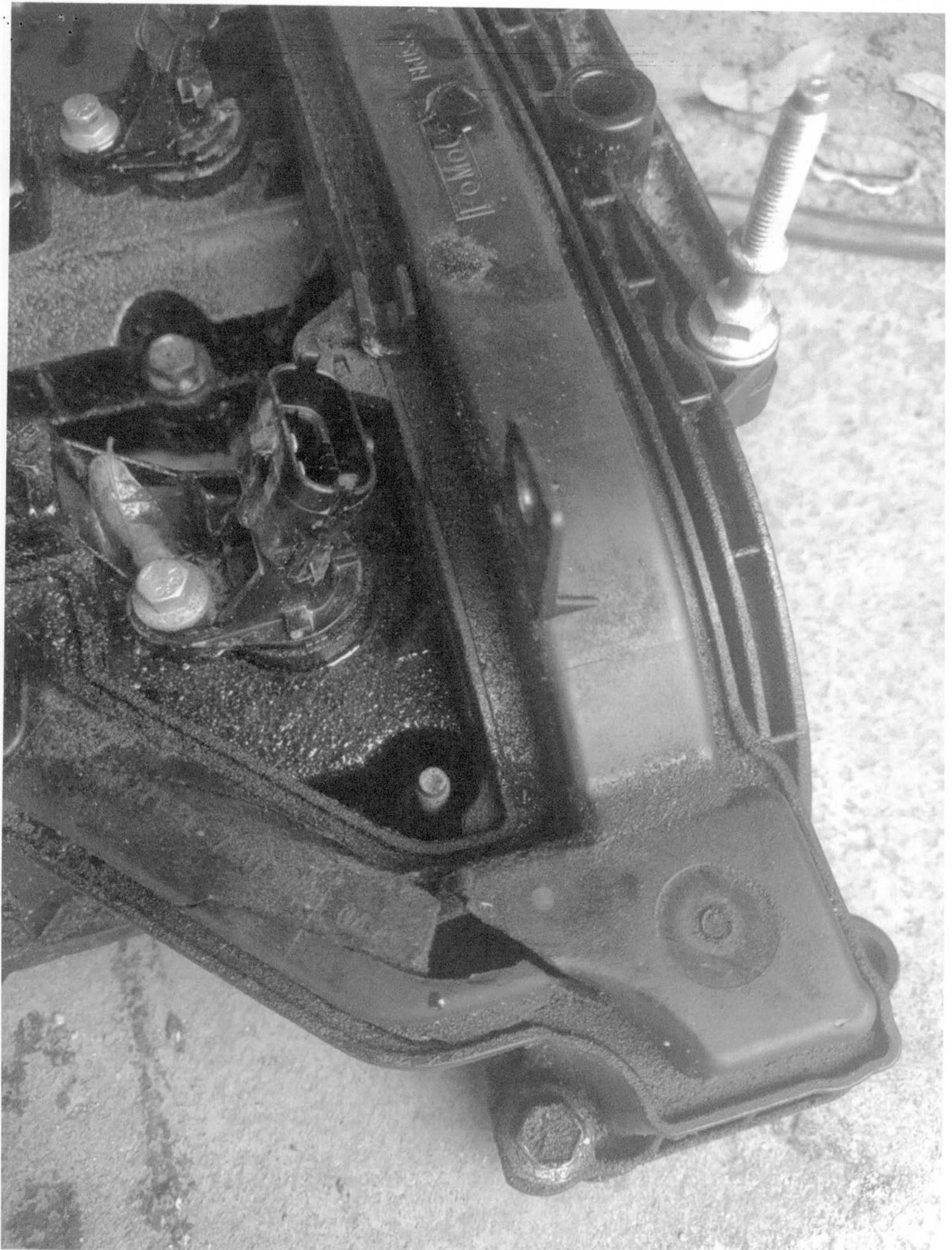












[REDACTED] came to Certified Auto 03-29-24 with starting problem with her 2018 Ford focus. We check it out to what was wrong with her vehicle. We to the oil cap off to if when could if the cam shaft were turning and it was not.

We did some research to see what could be causing the problem with her vehicle. We found out it was a recall on her car for the oil pump belt. We advised her to take it to dealer about the problem she was having with her vehicle. When she came back to us to install another engine, we found that the belt for the oil pump was shredded up. I told her to call the dealer with the vin number to see if that engine would be under the same recall.

She had her car towed back to our shop again with the same problem would not start up again and just turning over. The company purchase the from replace engine for her. When we took that engine out it had parts of the belt in the oil. She only had 69500 miles on the car approximate the first time the first engine was installed. She has 69986 miles on it now.

I told her when she gets second engine take it to the dealer to get the recalled can be done. She is spending too much money on engines to get install again. She spends over \$5000.00 The first time for the engine to be install and \$1365 on labor again this time.

[REDACTED]

2ND ENGINE

Certified Auto Tech

6245 SE Baseline Rd.  
BELLEVUE FL 34420  
352-347-2121

05/15/2024

16:11

Sale

Trans: 1

Batch: 179

AMOUNT: \$1681.18  
Adjustment Cost \$50.44  
DISCOUNT \$0.00  
TOTAL: \$1731.62

Resp:  
Code:  
Ref#:  
App Name:  
AID:

Cardholder acknowledges  
receipt of goods and  
obligations set forth  
by the cardholder's  
agreement with issuer.

CUSTOMER COPY

Thank You

Powered By ValorPay(v1.2.90)

\* U/Used R/Rebuilt RC/Reconditioned NC/No Chg/Warranty RD/Reduced/Warranty

month / \_\_\_\_\_ mile warranty on all parts and labor unless otherwise specified.

QTY	PART NO	DESCRIPTION	PRICE	EXTEND
			625	
			1750	
			550.00	

Proposed Complete Date: \_\_\_\_\_

Home Ph: \_\_\_\_\_

Work Ph: \_\_\_\_\_

Date: \_\_\_\_\_

Phone: \_\_\_\_\_

Tag: \_\_\_\_\_

Miles In: \_\_\_\_\_

Miles Out: \_\_\_\_\_

**Certified Auto Tech Of Central Florida, Inc.**  
 6245 SE Baseline Rd Belleview FL 34420  
 (352) 347-2121  
 www.certifiedautotechbelleview.com  
 #MNV 49797

Name: [REDACTED]  
 Address: [REDACTED]  
 City: Belleview State: FL  
 Other Authorized Person: \_\_\_\_\_  
 Year/Make: Ford Model: Focus  
 Vin. # LEADP35FEL50 [REDACTED]  
 Save Old Parts:  Yes  No

Customer Complaint / Problem: *Replace Engine*  
*Wash and Seal up Bolt nuts*

THE FOLLOWING REPAIRS WERE MADE TO YOUR VEHICLE:

REPAIRS	LABOR CHARGE	ESTIMATED REPAIR COST/SHOP SUPPLIES
<i>Replace Engine</i>	<i>546.00</i>	<i>223.70</i>
<i>Replace Turbo</i>	<i>451.50</i>	<i>229.90</i>

LABOR	PARTS	CHARGES
<i>997.50</i>	<i>573.70</i>	<i>229.90</i>
<b>SUBLET/OTHER</b>		
<b>SHOP SUPPLIES</b>		
<b>FEES</b>		
<b>Subtotal:</b>		
<b>Tax:</b>		
<b>TOTAL:</b>		

\*\* This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. \*\*\*FS403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida. \*\*\*\*FS403.7185 mandates a \$1.50 fee for each new or remanufactured battery sold in the State of Florida.

Estimate good for 30 days. We are not responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond our control. I hereby authorize the above repairs, including sublet work, along with the necessary materials. You and your employees may operate my vehicle for the purpose of testing, inspection and delivery at my risk. If I cannot repairs prior to their completion for any reason, a teardown and reassembly fee of \$ \_\_\_\_\_ will be applied.

Date: \_\_\_\_\_

LABOR CHARGES BASED ON:  
 FLAT RATE  HOURLY RATE  ESTIMATE/DIAGNOSTIC FEE: \_\_\_\_\_ /OR HOURLY AT  
 BOTH APPLY \$ \_\_\_\_\_ PER HOUR

ASTORAGE FEE OF \$ \_\_\_\_\_ PER DAY MAY BE APPLIED TO VEHICLES WHICH ARE NOT CLAIMED WITHIN 3 WORKING DAYS OF NOTIFICATION OF COMPLETION.

**PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:**  
 I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.  
 I REQUEST A WRITTEN ESTIMATE  
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ \_\_\_\_\_ THE SHOP MAY NOT EXCEED THE AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

SIGNED: [REDACTED] DATE: 4-30-24

\$1721.62

3rd Engine



ND PULL

WO#

VIN #: 1FADP3FE5JL [REDACTED]  
 Stock: \$R36994 IC: 09510 [REDACTED]  
 Part: ENG-Engine Assembly [REDACTED]  
 Make: FOCUS  
 Year: 2018 Type: *R/S*  
 DISM: ND PULL  
 Desc: 1 GASOLINE, 1.0L (VIN E, 8TH DIGIT, TURBO),  
 DMG: 000 GUID: ~380502638

\$R36994ENG140

VIN #: 1FADP3FE5JL [REDACTED]  
 Stock: \$R36994 IC: 09510 [REDACTED]  
 Part: ENG-Engine Assembly [REDACTED]  
 Make: FOCUS  
 Year: 2018 Type: *R/S*  
 DISM: ND PULL  
 Desc: 1 GASOLINE, 1.0L (VIN E, 8TH DIGIT, TURBO),  
 DM [REDACTED] 502638 [REDACTED]

ND PULL



Sold To

RETAIL 1100 DELIVERY  
4950 W NORVELL BRYANT HWY  
CRYSTAL RIVER, FL 34429  
Fax

2249905

Ship To

INVOICE# [REDACTED]  
CERTIFIED AUTO TECH  
6245 SE BASELINE RD  
BELLEVIEW, FL 34420-4208

PAYMENT TERMS				ORDER BY	DEPARTMENT	P.O. NUMBER	INVOICE DATE	
PAYABLE ON DELIVERY DUE IMMEDIATELY				[REDACTED]			05/01/2024	
INVOICE #	MAIL COPY	DISMANTLER	READY	CORE EXCHANGE	R/O NUMBER	TRUCK LINE	SALES PERSON	DATE ORDERED
[REDACTED]						100- 1100001	wydupler	04/30/2024 01:57PM

DESCRIPTION	STOCK #	LOC.	AMOUNT
1 Engine Assembly (1FADP3FE5JL [REDACTED] Recycled FOCUS 2018 Int.09510 1 GASOLINE, 1.0L (VIN E, 8TH DIGIT, TURBO), Fulfillment Notes: CustVIN:1FADP3FE1J [REDACTED] Miles:68000 IC Desc:gasoline, 1.0L (VIN E, 8th digit, turbo), AT IC Notes: GUID:~380502638 Source:Inventory Yard:100-LKQ Crystal River Mileage:69970 AUT Color:GRY Ship Date:05/01/2024 DEPT:1000.40100 Truck Route:100-1100001 CM WO#: I have DECLINED the Labor warranty. This part comes with the Standard 6 month / 6K warranty from the original date of Purchase. This part does NOT carry Labor or Rental Coverage of any kind. Any warranty issues, please call 800-541-3011 with your invoice number.	\$R36994-140	PT1100002	3000.00

Thank you for your order! WAYNE DUPLER  
800-541-3011 x8848 wydupler@lkqcorp.com

**Payment Terms** All payments are due in full in accordance with the terms stated herein. Amounts not paid by the due date are subject to a late payment fee of the greater of (i) 2% per month compounded monthly (26.8% per year) or (ii) \$5.00. In addition, the customer is responsible for all fees and expenses of collection, including reasonable attorney's fees. If the foregoing charges exceed the rate that may be lawfully charged, then such charges shall be calculated at the highest lawful rate.

**LKQ Return Policy** Parts must be in unaltered, re-sellable condition and in the original packaging, with the invoice. Restocking/handling fees may apply. Returns may not be accepted after a certain date. Core charges may be refundable up to a certain date. Full details of our LKQ Return Policy and Other Terms & Conditions applicable to your purchase can be found here: <https://www.lkqcorp.com/lkq-terms-and-conditions>

**LKQ Refund Policy** Cash purchases returned on the same day as delivered will be refunded via check by your local branch. All other refunds will be processed by LKQ and sent via U.S. mail within 7 working days.

SWAP WITH 154445900 TRACKIT 812772 NOTICE: DO NOT LOOSEN OR REMOVE THE CRANKSHAFT PULLEY BOLT WITHOUT FIRST INSTALLING THE SPECIAL TOOLS. THE CRANKSHAFT PULLEY AND THE CRANKSHAFT TIMING SPROCKET ARE NOT KEYED TO THE CRANKSHAFT. BEFORE ANY REPAIR REQUIRING LOOSENING OR REMOVAL OF THE CRANKSHAFT PULL

SUB TOTAL	3000.00
SALES TAX	210.00
SHIPPING	0.00
TOTAL	3210.00
AMOUNT PAID	0.00
AMOUNT DUE	3210.00

Legal Entity:LKQ Southeast Inc. XDAPTX  
\*\*\* 100 \*\*\* LKQ Crystal River \*\*\* 100 \*\*\*  
4950 West Norvell Bryant Highway  
CRYSTAL RIVER, FL 34429 PH:352-746-3011 FAX:352-746-4728

INV-155572293

Customer Signature: \_\_\_\_\_  
I acknowledge receipt of all products listed on this invoice and agree to all payment and other terms on (or incorporated into) this invoice. Warranties and other terms and conditions incorporated into this invoice are available at <https://www.lkqcorp.com/about-us/our-industry-leading-warranty>

Hertz

#01

**INITIAL CHARGES**

RENT RT \$ 177.85 / WEEK @ 2 / WEEKS \$ 355.70  
SUBTOTAL TS \$ 355.70

**CHARGES ADDED DURING RENTAL**

LDW DECLINED  
LIS DECLINED  
PAI, PEC DECLINED  
PREM RD SVC DECLINED

\* ADDITIONAL CHARGES

**SERVICE CHARGES/TAXES**

VEHICLE LICENSING COST RECOVERY 3.08% TS 10.96  
FLA SURCHG TS 26.26  
Late Return Fee Accepted @ \$ 12.00 per day \$ 12.00  
TAX 7.000% ON TAXABLE TTL OF \$ 404.92 \$ 28.35  
VOUCHER -1 \$ -211.29  
**TOTAL AMOUNT DUE \$ 221.98**  
CHARGED ON VISA

FOR EXPLANATION OF THE ABOVE CHARGES,  
PLEASE ASK A REPRESENTATIVE OR GO TO  
WWW.HERTZ.COM/CHARGEEXPLAINED

VEHICLE: 23 SIR ENVISION 2S  
LICENSE:  
FUEL: 60% OUT 97% IN  
MILEAGE IN: 16268 TR - X MILES:  
MILEAGE OUT: 14600 MILES ALLOWED:  
MILES DRIVEN: 1668 MILES CHARGED:  
CDPXXXXXX

RENTED: OCALA SOUTHWEST HLE  
RENTAL: 03/30/24 12:09  
RETURN: 04/12/24 11:11  
RETURNED: OCALA SOUTHWEST HLE  
COMPLETED BY: 6783/FLOCA18

PLAN IN: NOAW7 RATE CLASS: A6  
PLAN OUT: NOAW7

www.Hertz.com

STATEMENT OF CHARGES - NOT VALID FOR RENTAL

Vehicle: [REDACTED]  
License: [REDACTED]  
Rental Rate\* 1 @ \$ 177.85 per wk T \$ 177.85  
@ \$ 35.57 ex day T \$

Includes Unlimited Miles  
**Additional Products**  
Frequent Flyer Surcharge T \$ .00  
**Fuel Responsibility** Starting Level 50%  
You agree to replace fuel used or pay a refueling charge of  
\$ 10.15 per gallon OR \$ .441 per mile driven.  
**Service Charges/Taxes**  
VEHICLE LICENSING COST RECOVERY 3.08% T \$ 5.48  
FLA SURCHG T \$ 14.14  
Tax 7.000% On Est. Taxable TTL \$ 197.47 \$ 13.82  
**ADJUSTMENTS**  
VOUCHER - 1 \$ -211.29

**TOTAL ESTIMATED CHARGE \$**

\$433.27 BOA

Credit Card Authorization Amount \$ 200.00  
Rented by The Hertz Corporation  
Vehicle LocNum: [REDACTED]  
Miles Out: 14600 Plan: NOAW7 Class: A6  
Rental Location: OCALA SOUTHWEST HLE  
Rental Time: 03/30/24 at 12:09 PM  
Return Location: OCALA SOUTHWEST HLE  
Return Time: 04/06/24 at 12:00 PM

Extend rental: <https://www.hertz.com/rentalextension>  
Emergency Road Service 1-800-654-5060

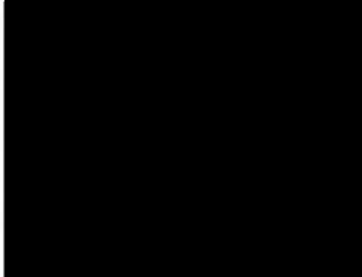
For Explanation of Charges: WWW.HERTZ.COM/CHARGEEXPLAINED  
This estimate assumes you will rent and return at the locations and times indicated, and that you will not exceed any mileage limitations.  
Rental Rate subject to increase if You return Car more than 24 hours before or 24 hours after scheduled Return Time. Late returns may be subject to extra hour and/or extra day charges.  
Charges indicated as \*\*\*\* will be calculated at return.  
Taxable charges are preceded by a "T".  
110493876 PG 1 OF 8 #01 RT

Vehicle: 2023 ENVISION

.ot: \_\_\_\_\_

Licens [REDACTED]

To view full explanation of charges and Terms  
and Conditions of rental, scan below:



Physical copy of Rental Record and Terms  
and Conditions available upon request

Credit Card Authorization Amount \$ 200.00  
Rented by The Hertz Corporation  
Vehicle [REDACTED] LocNum [REDACTED]  
Miles Out: 14600 Plan: NOAW7 Class: A6  
Rental Location: OCALA SOUTHWEST HLE  
Rental Time: 03/30/24 at 12:09 PM  
Return Location: OCALA SOUTHWEST HLE  
Return Time: 04/06/24 at 12:00 PM

Extend rental: <https://www.hertz.com/rentalextension>  
Emergency Road Service 1-800-654-5060

For Explanation of Charges: [WWW.HERTZ.COM/CHARGEEXPLAINED](http://WWW.HERTZ.COM/CHARGEEXPLAINED)

This estimate assumes you will rent and return at the locations and times indicated, and that you will not exceed any mileage limitations.  
Rental Rate subject to increase if You return Car more than 24 hours before or 24 hours after scheduled Return Time. Late returns may be subject to extra hour and/or extra day charges.  
Charges indicated as \*\*\*\* will be calculated at return.  
Taxable charges are preceded by a "T".  
110493876

#2

RENTAL AGREEMENT NUMBER 701140532

RECEIPT

YOUR INFORMATION

Customer Name  
Methods Of Payment



YOUR VEHICLE INFORMATION

Budget Car Num  
Plate Number  
Veh Grp Charged : Compact  
Veh Grp Rented : Intermediate  
Veh Description : GRY MAZDA 3 HATCHBACK AWD  
Total Driven : 333 MIs Odometer In: 2322 MIs  
Fuel Reading: Out 0.0 Gal ; In 0.0 Gal



YOUR RENTAL

Pickup Date/Time : JUN 01 2024@08:56 AM  
Pickup Location : 1506 SOUTH PINE AVENUE  
OCALA,FL,34471,US

Return Date/Time : JUL 04 2024@02:48 PM  
Return Location : 1506 SOUTH PINE AVENUE  
OCALA,FL,34471,US

YOUR VEHICLE CHARGES:

MIN 99 HRS. IF NOT MET DLY RT= 108.00MAX 128 DAY  
RATE CHART TIME AND MILEAGE  
MIs : Unlimited  
HRLY : 21.61  
AD DY: 50.28 20DY@ 50.28= 1005.60  
PER : 703.98 PR@ 703.98= 703.98  
Less 10.00% Discount = 170.96  
Time & Mileage: 1538.62

YOUR OPTIONAL PRODUCTS/SERVICES

ATD : A0000000031010 CHIP  
MID : 000004165501992  
TID: 8UI0C100 AUTH : 07925C  
Authorization mode : Issuer  
VISA CREDIT  
SIGNATURE VERIFIED

TAXABLE FEES

TIRE BATTERY FEE .01 /DY + .30  
RPM-LICENSE RECOUP .80 /DY + 27.20  
ENERGY RECOVERY FEE .60 /DY + 6.00  
STATE SURCHARGE 2.00 /DY + 60.00  
EXTENSION FEE 36.00 + 36.00  
LATE FEE 40.00 /DY + 40.00  
Subtotal Charges: 1708.12  
Sales Tax 7.000% + 119.57

NON TAXABLE ITEMS

Your Total Charges Paid: 1827.69  
Prepay: Voucher 726.44 - 726.44  
NET CHARGES: USD 1101.25  
Your Total Due: 0.00  
Fuel service: .3803/MI 9.890/Gal

-----NOTICES-----BUDGET-----NOTICES-----BUDGET-----NOTICES-----BUDGET-----NOTICES

I agree to the rental charges above. I acknowledge additional charges could be added based on tolls, tickets, fines administrative charges and other fees which may be applicable. X \_\_\_\_\_

Thank you for renting with Budget.

If you have questions regarding this rental, call us at 352-369-5556

This vehicle was rented to you by NICHOLAS

This vehicle was checked in for you by NICHOLAS



Rental Agreement Summary

RA#: [Redacted]  
Rent: [Redacted]  
Billing Cycle: 24 HOUR

**Dates & Times** **Location**

Pick up

Wednesday, July 10, 2024 2:21 PM 6841 SE MARICAMP RD  
Start Charges: Ocala, FL 34472  
Wednesday, July 10, 2024 2:21 PM (352) 694-4480

Anticipated Return

Wednesday, July 17, 2024 2:30 PM 6841 SE MARICAMP RD  
OCALA, FL 34472  
(352) 694-4480

**Vehicle**

2024 CHEV MALI 1LTR WHITE License: [Redacted]  
VIN: 1G12D5ST1RF [Redacted] Vehicle: [Redacted]  
Pickup: 07/10/2024 @ 2:21 PM ODO:13408 Fuel:12.2g

Vehicle Condition:

No Damage Documented

**Summary of Charges**

**Estimated Renter Charges**

Charges	Price/Unit	Total
TIME & DISTANCE 7/10/24-7/17/24	\$330.00 / Week	\$330.00
NO CHARGE DISTANCE 7/10/24-7/17/24	\$0.00 / Mile	\$0.00
DAILY RATE:	\$70.00 / Day	
WEEKLY RATE:	\$330.00 / Week	
HOURLY RATE:	\$23.33 / Hour	

**Optional Protections Accepted**

No optional protections accepted.

**Optional Protections Declined**

DW/CDW OPTIONAL	@ \$26.99 / Day	\$0.00
PERSONAL EFFECTS COVERAGE	@ \$7.50 / Day	\$0.00
SUPPLEMENTAL LIABILITY PROTECTION 2	@ \$13.31 / Day	\$0.00
RAP	@ \$3.99 / Day	\$0.00

Renter Acknowledgement of Accepted and Declined Protections

I acknowledge that I have accepted or declined protections as indicated above.

**Taxes and Fees**

VEHICLE LICENSE FEE RECOVERY	\$0.65 / Day	\$4.55
SC REC - FL SURCHG RECOV	\$2.00 / Day	\$14.00
FL WASTE TIRE & BATTERY FEE	\$0.02 / Day	\$0.14
SALES TAX (7%)	7%	\$24.41
<b>Total Estimated Charge:</b>		<b>\$373.10</b>

[Redacted] Auth (\$673.10)

Renter Acknowledgement of Charges

I acknowledge that I have reviewed and agree to all Estimated Renter Charges and fees listed on Summary of Charges and further agree to pay for final charges in accordance with the Additional Terms and Conditions of this Contract.

Owner: ENTERPRISE LEASING COMPANY OF FLORIDA, LLC

**Additional Drivers**

No Additional Drivers are authorized to drive the vehicle with the exception of the drivers listed below.  
(Additional driver names listed here if applicable)

Please keep this Rental Agreement Summary with you in the vehicle during the rental.

**Local Addenda**

**Optional Products Notice:** We offer for an additional charge the following optional products: Damage Waiver, (WHICH MAY ALSO BE KNOWN AS LOSS DAMAGE WAIVER OR COLLISION DAMAGE WAIVER); Personal Effects Coverage; Supplemental Liability Protection and Roadside Assistance Protection or Roadside Service Protection. Before deciding to purchase any of these products, you may wish to determine whether your personal insurance, credit card or other coverage provides you protection during the rental period. The purchase of any of these products is not required to rent vehicle.

\*SC REC is the Florida state rental car surcharge. See Payment by Renter paragraph in the Additional Terms and Conditions.

ENTERPRISE LEASING COMPANY, 6841 SE MARICAMP RD, OCALA, FL 34472 (352) 694-4480

RENTAL AGREEMENT REF# [REDACTED] SUMMARY OF CHARGES

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	07/10 - 07/24	2	WEEK	\$330.00	\$660.00
<b>Subtotal:</b>					<b>\$660.00</b>

**DATE & TIME OUT**  
07/10/2024 02:21 PM  
**DATE & TIME IN**  
07/24/2024 02:31 PM

**Taxes & Surcharges**

FL WASTE TIRE & BATTERY FEE	07/10 - 07/24	14	DAY	\$0.02	\$0.28
SALES TAX	07/10 - 07/24			7%	\$48.82
SC REC - FL SURCHG RECOV	07/10 - 07/24	14	DAY	\$2.00	\$28.00
VEHICLE LICENSE FEE RECOVERY	07/10 - 07/24	14	DAY	\$0.65	\$9.10

**BILLING CYCLE**  
24-HOUR

**Total Charges: \$746.20**

**CAR CLASS CHARGED**  
FCAR

**Bill-To / Deposits**

DEPOSITS					(\$746.20)
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#5

**VEH #1 2024 CHEV MALI 1LTR** Total Estimated Amount Due **\$0.00**

VIN# 1G1ZD5ST1RF [REDACTED]  
LIC# [REDACTED]  
MILES DRIVEN 682  
CAR CLASS: FCAR

**PAYMENT INFORMATION**  
**AMOUNT PAID**      **TYPE**  
\$746.20              Visa

**CREDIT CARD NUMBER**  
[REDACTED]

