

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

[REDACTED], Anaheim, CA. [REDACTED] (mail)
[REDACTED], Anaheim, CA. [REDACTED]
Phone: [REDACTED] Cell: [REDACTED]
E-mail: [REDACTED]

NHTSA
National Highway Traffic Safety
Administration
1200 New Jersey Ave. ,SE
Washington, DC 20690

October 29th, 2024

Re.: Honda Odyssey 2019 VIN 5FNRL6H5XKB [REDACTED]
Hesitation/ stalling throttle response

Dear Sirs,

Enclosed you will find a letter to Mr. Dennis Hardin, Hardin Honda,
1381 S. Auto Center Dr., Anaheim, CA. 92806.

Since the original recall for hesitation in throttle response, long time no parts available, I dealt
with this dealership to fix the problem.

The problem persists. Today I turned the vehicle in again, for a third time.
The shop informs me all is fine. They could not find a problem.
That does not help.

Other people have the same problem. This issue needs addressing before there will be
casualties.

Please look into it

Enclosure

22

[Redacted]

[Redacted] Anaheim, CA. [Redacted] (mail)
[Redacted] Anaheim, CA
Phone: [Redacted] Cell: [Redacted]
E-mail: [Redacted]

Mr. Dennis Hardin,
Hardin Honda
1381x S. Auto Center Dr.
Anaheim, CA. 92806

October 29th, 2024

Re>; Honda Odyssey 2019 VIN 5FNRL6H5XKB [Redacted] Mileage 56s86.
Hesitation of Acceleration

Dear Mr. Hardin.

Today I dropped off, for the third time, the vehicle above , reason as cited.
The shop informs me, all is fine.

I don't bring in a vehicle for service . spend a lot of money, if there is nothing wrong with it.
Attached is plenty of online information by other Honda Odyssey owners highlighting a problem
identically to mine.

The ZF 9-speed seems to lack quite a bit in functionality and reliability. .

A vehicle should warrant safe operation, not jerking, hesitation of accelerator response.

Twice I had to overcome critical incidents.

- A. When stopped in traffic, started to push down the accelerator pedal, little by little ,
no response.
Then suddenly the wheels spun, shoots forward and I nearly rear-ended somebody.
- B. Last week Thursday October 24, 24 tried to make a left hand turn from East Street onto
Broadway. Waiting for a gap in the oncoming traffic, no response until I pushed the
accelerator more and more, the van shot forward barely avoiding the oncoming truck.
- C. This is unsafe. It is a nuisance and a hazard with serious consequences to come.

I purchased several vans and cars from you over the years, never had an issue as mentioned.

A copy of this letter with attachments was also sent to NHTSA.

The powertrain of the vehicle is still under manufacturer's warranty . A solution is needed.

Thank you

Sincerely,

[Redacted]

365 posts · Joined 2015

#6 · Mar 2, 2021 (Edited)

This is a known issue with the German generic ZF 9 speed transmissions. This forum even has a post about joining the class action against honda concerning the very issue, among other issues, concerning this transmission. You might try and join the case.

As for correcting the issue, the dealer service managers have no solution for it because American Honda has not , will not, can not provide one. It's the reason the nine speed ZF transmission only showed up for two years in the Odyssey.

I have the same issue. If you take a moment to disable ECO mode each time you get in the vehicle, that will remedy most of the hesitation issues. You will lose fuel MPG's, however.

I'll never buy another Honda/Acura again without a full in-depth research project. Any of their products NOT made in Japan BY the Japanese have all sorts of quality issues. Another post by my user name outlines many found on my 2019 EX-L when I bought it brand new. I've been very disappointed with what I got for the amount I had to pay.....never again will I be hoodooed like this again.

On a brighter note, I own a 2020 Acura RLX Sport Hybrid SHAWD. Every system, every item on and in the vehicle is as it was designed and operates with an intent that the driver would expect. Some of the exact same systems and hardware are utilized on the current generation Odyssey. The systems on the Odyssey don't operate with the same expectation or precision. Many owners of Odyssey on this forum have commented that they shut down these systems as annoyances or dangers presented.

Reply Like



Discussion starter

· Joined 2021

Discussion starter

• Joined 2021

#4 • Mar 2, 2021

 said: 


I assume you're out of warranty? When this happens to your car, what are your weather conditions? Is it extremely cold?

Thanks for the welcome to the forum and taking the time to reply.

It was past the 36,000 mile warranty when I purchased, and I guess now about at the end of the 60,000 powertrain warranty as well.

Because the issue is intermittent, I've looked for any pattern to inform the dealer about, but haven't yet discovered anything noteworthy. It could be happening slightly more often in the extreme cold, but not enough of a difference to say this for sure. We had a snap of extremely cold weather in Memphis, TN (sub 32 f deg daytime temps) recently and it didn't happen every time or anything like that. Back to 60 deg days here and the issue still occurs. I don't have a long commute (~10min), so the engine may not be fully warmed up when it happens. Don't have a long enough commute to know if it happens less after the engine is fully warm.

Perhaps unrelated issue, but have had to replace my battery twice in the last year (2nd time was under warranty still), and the issue seemed to decrease frequency with a new battery, but then increase frequency just before the battery needed to be replaced again. Next time I take it to the dealer, I'm going to ask them to check the battery again. Wondering if some sensor isn't getting enough power or something weird like that.

 Reply

 Like





0% INTRO APR ON PURCHASES FOR 12 MONTHS

from the date of account opening

[LEARN MORE >](#)

Rates & Fees




guns, your passengers think you are driving badly

Reply Like

Bookmark Share

Discussion starter

Joined 2021

#5 • Mar 2, 2021

Exactly. The van started out as my wife's daily driver, and was very aggravating for her, and made her feel unsafe. Now I'm driving daily and understand her aggravation. Your passengers think you are just a bad driver and gunning the engine at takeoff.

Reply Like

Bookmark Share

4 Replies

Recommended Communities

s • Joined 2017

#3 • Mar 2, 2021

Welcome aboard ! I drive a 2018 EX and have had the same problem with the 9-speed. It was cured by a software update, however, it has recently returned during very cold days. It doesn't happen often but when it does, it is a nuisance.

I assume you're out of warranty? When this happens to your car, what are your weather conditions? Is it extremely cold? Sadly, I think this is a design issue and no dealer is going to handle the problem with competence. On the other hand, it can be dangerous when you need to move your car out of the way quickly. It will take a catastrophe and a lawsuit before Honda will step up to the plate. Perhaps you could mention this to your the dealer and see if you get any action. At the very least, if their techs can't figure it out, they should make a call to the Honda U.S. tech line. Please keep us posted and perhaps give yourself extra time at busy intersections where you need sudden power.

Reply Like

Bookmark Share

This doesn't happen every time, and there are times the response feels like the van is a little heavy, but the pedal is doing something and is at least a smooth acceleration if not a fast one.

Pressing the pedal hard from the get-go doesn't seem to cause the issue, so if you're cool with racecar starts out of parking lots and at left hand turns then you might not ever notice the issue, but if you're trying to cart a family and not make anyone spill their drink then it may not happen every time, but likely at least once in every trip.

Advertisement



Sort by Oldest first ▾

1 of 4 4 ▶

[Redacted] 103 posts · Joined 2021

#2 · Mar 2, 2021

I have noticed exactly what you describe on my 2018 EXL. It is very startling and that 1 second delay is enough to make cross traffic too close for comfort. Then when it suddenly

Explore Our Forums

2005 - 2010 Odyssey

2011 - 2017 Odyssey

1999 - 2004 Odyssey

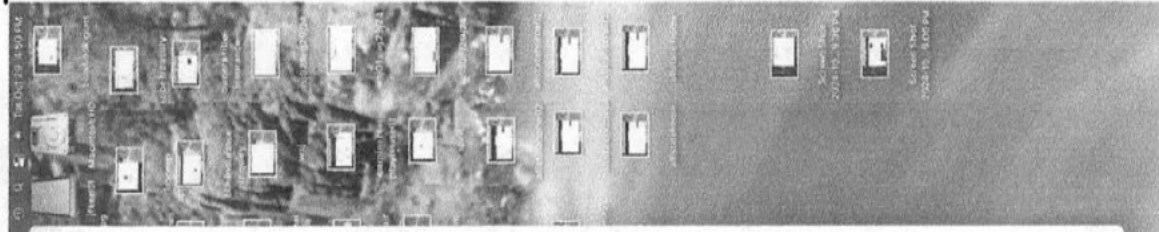
2018+ Odyssey

Problems and Concerns

Top Contributors this Month

View All →





chrome://... The Date: 10/15/2021 10:59 AM

chrome://... history, bookmarks, profiles, tabs, window, help

honda odyssey delay in throttle response

Search to update: **yahoo!**

Search: **Search**

See results about **Throttle response**

Throttle response
Concept

honda odyssey delay in throttle response

Q, All, Videos, Images, News, More

Anytime

Found 223,606 search results

The quick and easy way to fix an engine's hesitation during acceleration is to install a **throttle response controller**. It is worth trying before you spend money on more expensive repairs. A **throttle response controller** is a small electronic device that you install in line with the throttle cable.

Hesitation on acceleration | Honda Odyssey Forum

Mar 1, 2021 If, however, you start to accelerate in 1st, then let off the gas pedal until to 2nd and hit the pedal again there is a significant lag time before the throttle responds. Once I figured this out I...

People also search for

- honda odyssey delay in throttle response code
- honda odyssey delay in throttle response sensor
- honda odyssey delay in throttle response system
- honda odyssey delay in throttle response message
- honda odyssey delay in throttle response control
- honda odyssey delay in throttle response light
- honda odyssey delay in throttle response time
- honda odyssey delay in throttle response issues

People also ask

- Why is my Honda Odyssey not accelerating?
- Why is my Honda Odyssey jerking when accelerating?
- What happens if a spark plug goes bad on a Honda Odyssey?
- Why does my Odyssey keep shutting down?
- What does p0700 mean on a Honda Odyssey?
- Why does my Honda Odyssey dog a catalytic converter?

Always Acceleration and/or Shift from - Honda Odyssey Forum

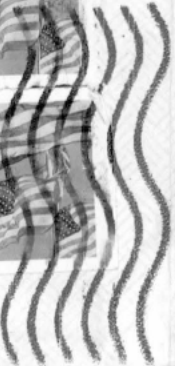
Oct 27, 2020 I was having the same shifting delay/hesitation issues on my 2013 Honda Odyssey EX-L (4AT I4 mtd); and having the throttle body cleaned, and doing an oil reset - seems to have...

Videos

0:24 Honda Odyssey

SANTA ANA CA 926

30 OCT 2024 PM 4



NHTSA
National Highway Traffic Safety
Administration
1200 New Jersey Ave., SE
Washington, DC 20690

