

October 29, 2024

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

RE: NHTSA Recall No. 23V129, Royal Enfield Recall No. SC 31

To whom it may concern:

I received the recall notice referenced above for my 2020 Royal Enfield Himalayan on October 28, 2024. I contacted Durango Harley-Davidson, the dealer I purchased my Royal Enfield from to remedy the recalled item. I was informed by Durango Harley-Davidson that they are no longer a dealer for Royal Enfield motorcycles, including the Himalayan model. Their service representative said they can not perform the recall work.

I am at a loss as to how to remedy this situation. I am hoping your agency can provide some assistance. I am a [REDACTED] motorcycle rider but can no longer ride long distances. Please provide me with a solution within 50 miles of my home if possible or a dealer who can pick up the motorcycle and return it to me. Also as this situation is not of my making, I would request that any required work and transport be provided to me free of charge.

Thank you for your assistance.

[REDACTED]
Cortez, Colorado
[REDACTED]

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CORREZ, Co.

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As in past elections,
USPS is  by mail.

If you choose  by mail,
please mail early.



ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN
1200 NEW JERSEY AVE SE
WASHINGTON, DC 20590

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