U.S. Department of Transportation
National Highway Traffic Safety Administration

NHTSA

July 25, 2025

[redacted]
[redacted]
Colorado Springs, CO [redacted]

NEF-109 rrr
Ref. No. 11623671

Dear [redacted]:

Thank you for the letter about your model year (MY) 2007 Chrysler PT Cruiser vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. We reviewed our database to identify whether a safety defect trend exists with transmission problems in MY 2007 Chrysler PT Cruiser vehicles. At this time, NHTSA has not identified sufficient evidence to support the opening of a safety defect investigation or to initiate a recall.

Your request for a reimbursement under a Fiat Chrysler Automobile (FCSA)/Stellantis Lifetime Powertrain Warranty does not fall under our jurisdiction. We encourage you to continue to work with FCA/Stellantis and your dealer to explore the potential for an amicable resolution to your problem. We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[redacted]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement