



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



July 25, 2025

[REDACTED]
[REDACTED]
Stockton, CA [REDACTED]

NEF-109 rrr
Ref. No. 11623651

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2019 Nissan LEAF vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. While researching your problem we identified a two open recalls on your vehicle. Nissan is recalling certain MY 2019 and MY 2020 LEAF vehicles equipped with a Level 3 quick charging port (NHTSA Safety Recall Campaign No. 24V700, enclosed). The lithium-ion battery may overheat during Level 3 charging and potentially cause a fire. This problem may also cause the battery to provide reduced driving range. Nissan advised NHTSA that the final remedy for Recall 24V700 will be available in third quarter 2025. We encourage you to contact Nissan and your dealer for the latest update on the recall.

In addition, NHTSA Safety Recall Campaign No. 24V071 (enclosed) addresses a problem with damaged camera harnesses that can cause distortion or loss of the rearview camera display image in certain MY 2018 through MY 2022 LEAF vehicles. These vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility." The remedy for Recall 24V071 currently available; therefore, we encourage you to contact Nissan and your dealer to schedule an appointment as soon as possible.

We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

2019

NISSAN LEAF SV

VIN: [REDACTED]

Recall data refreshed on Jul 23,2025

2 Unrepaired Recalls

associated with this VIN

Sep 19,2024**Manufacturer Recall Number** R24B2**NHTSA Recall Number** 24V-700**Recall Status** Recall Incomplete, remedy not yet available**Summary**

AFFECTED VEHICLES MAY EXPERIENCE EXCESSIVE LITHIUM DEPOSITS WITHIN BATTERY CELLS, INCREASING THE ELECTRICAL RESISTANCE AND POTENTIALLY CAUSING A FLUCTUATION IN THE STATE OF CHARGE. WHILE AN AFFECTED VEHICLE IS LEVEL 3 QUICK CHARGING, THE INCREASED ELECTRICAL RESISTANCE COULD RESULT IN RAPID HEATING OF THE BATTERY.

Safety Risk

WHILE AN AFFECTED VEHICLE IS LEVEL 3 QUICK CHARGING, THE INCREASED ELECTRICAL RESISTANCE COULD RESULT IN RAPID HEATING OF THE BATTERY. IF QUICK CHARGING CONTINUES, A BATTERY FIRE MAY OCCUR INCREASING THE RISK OF INJURY. CUSTOMERS ARE INSTRUCTED NOT TO USE LEVEL 3 QUICK CHARGING VIA THE CHADEMO CONNECTOR UNTIL THE REMEDY IS COMPLETED

Remedy

NISSAN IS CURRENTLY DEVELOPING A REMEDY PLAN THAT IS EXPECTED TO BE AVAILABLE by March 2025.

Manufacturer's Notes

Please contact Nissan Consumer Affairs at (800) NISSAN-1 (or 800-647-7261) for additional questions. Monday - Friday 7:00am to 7:00pm CST

if the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: **1-888-327-4236** or TTY: **1-888-275-9171** or file an online complaint with NHTSA.

Feb 02,2024**Manufacturer Recall Number** R23D7**NHTSA Recall Number** 24V-071

Recall Status Recall Incomplete**Summary**

OVER TIME, THE REAR VIEW CAMERA HARNESS WITHIN THE AFFECTED VEHICLES COULD BECOME DAMAGED FROM HARNESS MOVEMENT AND VIBRATION DURING VEHICLE OR MANUAL HATCH OPERATION.

Safety Risk

IF THE REAR VIEW CAMERA HARNESS BECOMES DAMAGED, THE BACKUP CAMERA DISPLAY IMAGE COULD BECOME BLURRY, DISTORTED, MULTI-COLORED OR BLANK SCREEN. IF THIS CONDITION OCCURS, IT MAY NOT COMPLY WITH FMVSS 111 S.5.5 REAR VISIBILITY. IF THE REAR VIEW IMAGE IS NOT AVAILABLE, REARWARD VISIBILITY MAY BE REDUCED, POTENTIALLY INCREASING THE RISK OF A CRASH.

Remedy

NISSAN DEALERS WILL INSPECT THE FUNCTION OF THE REAR VIEW CAMERA. IF THE REAR VIEW CAMERA IMAGE DOES NOT DISPLAY PROPERLY, THE DEALER WILL REPLACE THE REAR VIEW CAMERA AND HARNESS.

Manufacturer's Notes

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Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, [contact your state DMV](#) to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

Other search options, including by NHTSA ID

You can also search for recalls and safety issues information by [NHTSA ID](#) and [complaints by keyword](#).