



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



January 23, 2025

[REDACTED]  
[REDACTED]  
Torrance, CA [REDACTED]

NEF-109 jm  
Ref. No. 11623612

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2022 Jeep Wrangler vehicle. The National Highway Traffic Safety Administration (NHTSA) forwarded your letter to the Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. You state that your vehicle was affected by the defect identified in NHTSA Safety Recall Campaign No. 24V720. We entered your vehicle identification number (VIN) in our VIN Look-Up Tool, and it appears you have since received the repair—there are no open recalls on your vehicle (report enclosed). In any event, we understand your frustration with any delay you may have experienced and appreciate your diligence in this matter. We encourage you to check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool. Additionally, your request for compensation does not fall under our jurisdiction. We encourage you to continue to work with Fiat Chrysler Automobiles and your dealer to explore the potential for an amicable resolution to your problem.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement

Enclosure

2022

**JEEP WRANGLER 4-DOOR RUBICON 4XE****VIN: 1C4JJXR69NW** XXXXXXXXXX

Recall data refreshed on Jan 23,2025

**0 Unrepaired Recalls**

associated with this VIN

**What if my car isn't recalled now? Could it be recalled later?**

Yes. Whether a manufacturer independently conducts a safety recall or NHTSA orders one, the manufacturer must file a public report describing the safety-related defect or noncompliance. Manufacturers are also required to notify owners by mail within 60 days of notifying NHTSA of a recall decision.

Look for this distinct label to distinguish critical safety recall information from other marketing material.

**Where's my VIN?**

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

**What information will display in the search results?**

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

**What will the license plate and VIN search show?**

- An unrepaired recall for a vehicle from certain manufacturers.
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

**What won't the license plate and VIN search show?**

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

**Why is the license plate search result showing a different vehicle?**

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, contact your state DMV to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

**Other search options, including by NHTSA ID**

You can also search for recalls and safety issues information by NHTSA ID and complaints by keyword.