

October 21, 2024

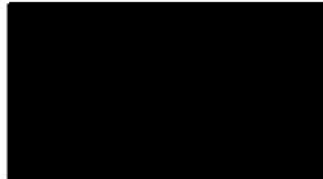
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payments especially as no solution has been determined – the 95B Specialist identified my dealer as the party to address my concerns. I had also raised the question as to whether a lease termination would be considered and again the 95B Specialist directed me to discuss said issue with my dealer. It seems odd for the dealer to be the responsible party when the recall relates to the workmanship of the manufacturer but, I object to being placed between the manufacturer and the dealer and simply do not feel that it is equitable for me to be obliged to continue with lease payments on a vehicle for which I am not able to utilize and again, “The remedy for this condition is not currently available.”

I would appreciate this matter being addressed.

Best regards,




This notice applies to your vehicle,

2022 Jeep Wrangler
VIN: 1C4JXR69NV [REDACTED]

95B/NHTSA 24V-720



YOUR SCHEDULING OPTIONS

1. Visit recalls.mopar.com to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above.
 2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available.
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3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available.
 4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 95B.

IMPORTANT SAFETY RECALL

High Voltage Battery

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Owners of vehicles previously notified of the B9A recall (NHTSA 23V-787) will need to bring their vehicle in for recall completion, regardless of having the B9A repair performed.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 Jeep® Wrangler Plug-In Hybrid Electric Vehicles (PHEVs).

WHY DOES MY VEHICLE NEED REPAIRS?

The High Voltage (HV) battery pack in your vehicle ^[1] may have been built with cells which are susceptible to separator damage. Separator damage, combined with other complex interactions within the cells, may lead to a vehicle fire. **A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.**

Vehicle risk is reduced when the battery charge level is depleted. Accordingly, owners are advised to refrain from recharging. Out of an abundance of caution, FCA US is also advising owners of these vehicles to park away from structures or other vehicles until the remedy is obtained.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize the remedy, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US LLC will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment ^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC

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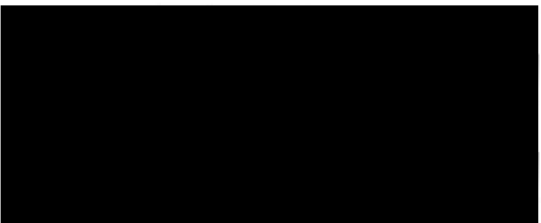


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NEF

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington DC 20590

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