

National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington DC 20590

October 28, 2024

Dear Administrator,

I am writing to formally lodge a complaint regarding the ongoing issue I have faced with the Honda Service Center [REDACTED] [REDACTED] page, NY, in relation to the recall of my 2020 Honda Passport (VIN:5FNYP8H52L [REDACTED]). Since receiving the recall notice, I have made numerous attempts over the past year to [REDACTED] an appointment for the necessary repairs, which should be provided free of charge as per the recall. Unfortunately, each time I have contracted the service center, I have been informed that the required parts have not yet arrived.

This delay has persisted for over a year, during which time my vehicle has not operated correctly. Due to the unresolved recall issue, I have been unable to rely on my vehicle for long-distance travel, resulting in additional expenses for rental cars during these trips.

Of significant concern is the safety risk posed by the recall issue, including the possibility of my vehicle stalling while driving. This malfunction presents a serious hazard with a real risk of a crash or injury to myself and others on the road. Given these concerns, I am seeking your assistance in resolving this matter and ensuring that the necessary repairs are completed as soon as possible.

I appreciate your attention to this serious matter and hope that this issue can be addressed promptly to prevent further inconvenience and ensure the safety of my vehicle.

Thank you for your time and assistance.

[REDACTED]

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North Baldwin, NY

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As in past elections,
USPS is ready.

If you choose to vote by mail,
please mail early.



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