

From:

[REDACTED]

[REDACTED]

Lake Hiawatha

NJ [REDACTED]

Ph: [REDACTED]

Date: 09/18/2024

Subject : Fisker Ocean Recall challenges to fix

To: National Highway Traffic Safety Administration

Dear Administration,

I [REDACTED], Owner of the Fisker Ocean Ultra and I'm having issues reaching out Fisker via an email or support number. Since the recall was announced, till date, I was not getting hold of them. I have created multiple service tickets with them but there is no official response from Fisker nor I was able get hold of any of the Fisker Authorized service providers.

Having said that; I'm having concern how these recalls get fixed and how I shall get help on this. Your prompt response, would be greatly appreciated.

Summary of the issue:

1. OS 2.1 or 2.2 update didn't receive
2. No response on how to fix recall Cabin Electric water pump

Recall Details:

Vehicle VIN#VCF1UBU21PG [REDACTED]

NHTSA Campaign Number: 24V405

Subject: Non Compliance Recall Campaign TSB70062404 - Cluster TelItales

NHTSA Campaign Number: 24V404

Subject: Safety Recall Campaign TSB10032403- Powertrain modules

NHTSA Campaign Number: 24V499

Subject: Voluntary Safety Campaign TSB30032401 - Cabin Electric Water Pump issue

I'm eagerly waiting on your kind response and direction to address these issues.

Thank you!

[REDACTED]

09/18/2024

Handwritten signature in red ink

From

Lake Hiawatha, NJ

NEF
10/8/24

To,
National Highway Traffic Safety Admin.

1200 New Jersey Avenue,

SE., Washington DC

20590

20590-0513 USA

DV DANIELS



USA

30 SEP 2024

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