



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

RE: Your Cooper Evolution Tires 205/60R16

1 message

Wed, Sep 18, 2024 at 3:10 PM

To: cooperinfo@goodyear.com

COPY

Dear Sir or Madam:

I am writing you because I am concerned about the safety of some of your tires. I have had Cooper Tires on more than one of my vehicles and they always seemed safe and gave me a nice ride and lasted a long time. The tires that I have referenced in this letter are an exception.

These tires are installed on a 2000 BMW 323CI. On July 4 one of the steel belts in my left rear tire broke. I got to looking at the remaining tires and I did not see any unusual wear and there was plenty of tread. I do inflate my tires by the way. I also have them rotated. Probably not as often as I should but I do rotate the tires.

The left rear tire was misshapen when I pulled over and I eased to Wal-Mart in Benton, Kentucky and got a new tire. I asked the tire person at Wal-Mart whether or not I needed to replace the remainder of my tires. Because of the good condition of the remaining tires I did not purchase additional tires. The car drove perfectly, once again, after I left Wal-Mart.

The following Monday I had another vibration coming from my tires that caused the steering wheel to vibrate. The vibration was different than the left rear vibration and this time the steering wheel was shaking. I went to Wal-Mart in Sikeston. The Wal-Mart in Sikeston indicated that I now had a problem with my right front tire. I purchased another brand of tires and my car once again drives perfectly.

I am concerned about the safety of these tires as I do not remember hitting any objects, I don't drive them under inflated and there is plenty of tread. I have saved the three tires I had taken off at Wal-Mart in Sikeston so that they could be inspected. I would hope you are not having problems with other tires. I would hope that this is not a large problem but I think this would bear looking into.

The purchase of these tires "I think" was in Corning, Arkansas. I'm not sure of the mileage. The mileage on my at the time the tires began to have issues was 283,925. The numbers that tell the manufacturing date are 5120. I look forward to hearing from someone about this issue.

Sincerely yours,

[Redacted signature]

Attachments

9/18/24, 3:10 PM



cc: National Highway Traffic Safety Administration ✓

PS. Pictures of the remaining three tires are attached to this email.



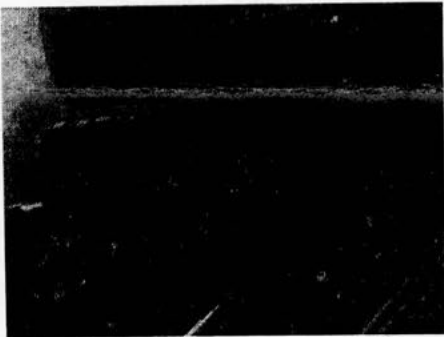
Sikeston, MO

P:

F:



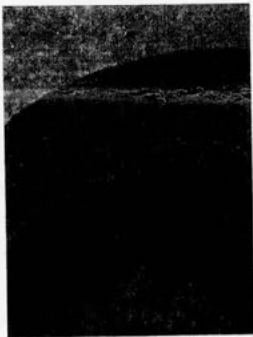
6 attachments



Tires3.jpg
2462K



Tires5.jpg
2492K



Tires4.jpg
2715K



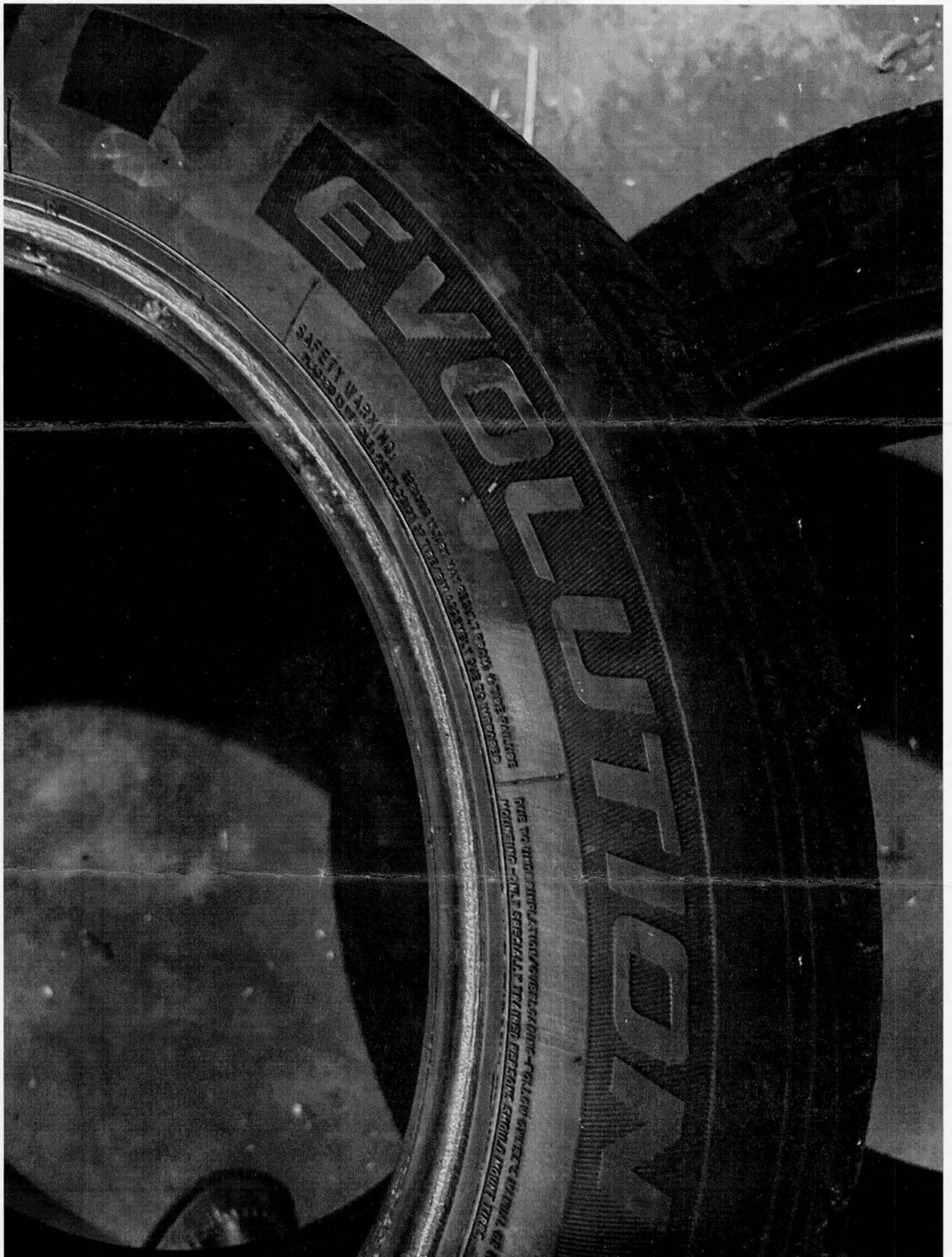
Tires2.jpg
2933K



Tires6.jpg
2795K



Tires1.jpg
2884K

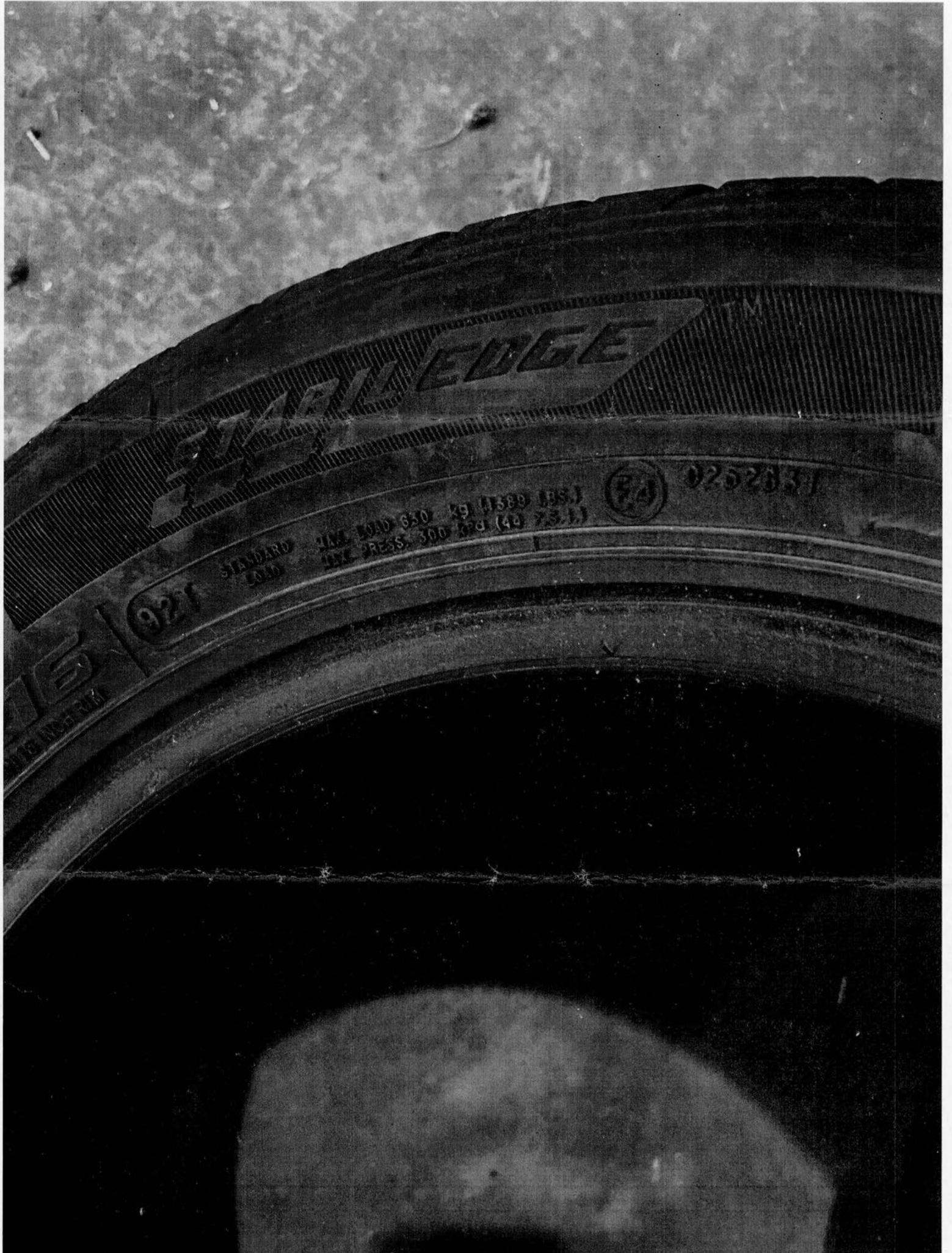


GOODYEAR

SAFETY WARNING
CHECK TIRE PRESSURE
FREQUENTLY

THE GOODYEAR TIRE COMPANY
MOUNTING - ONLY SPECIALTY TRAINED PERSONNEL SHOULD MOUNT GOODYEAR TIRES





HARBOR EDGE

STANDARD
LOAD

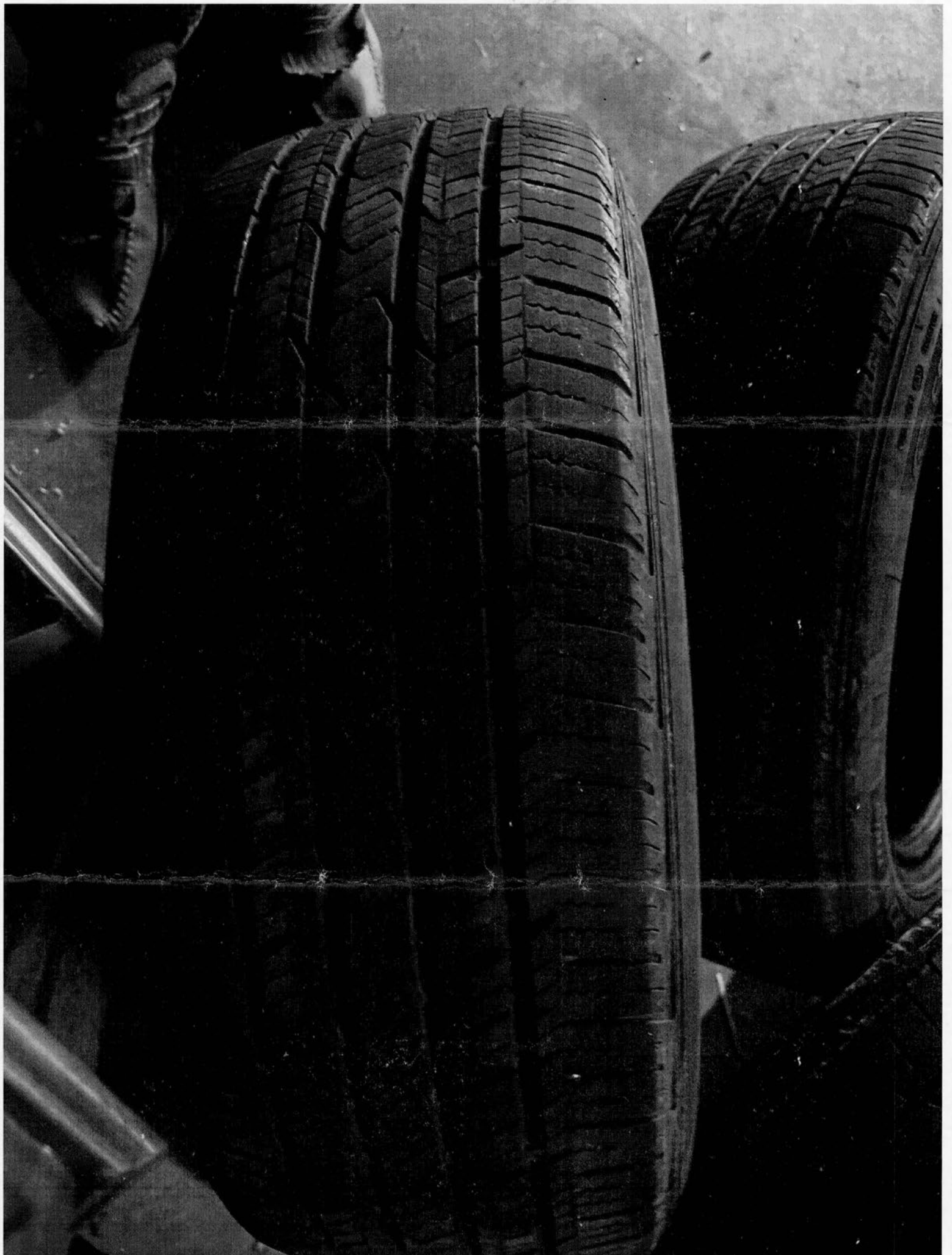
MAX LOAD 650 LB (293.3 kg)
MAX PRESS. 300 PSI (20.7 bar)

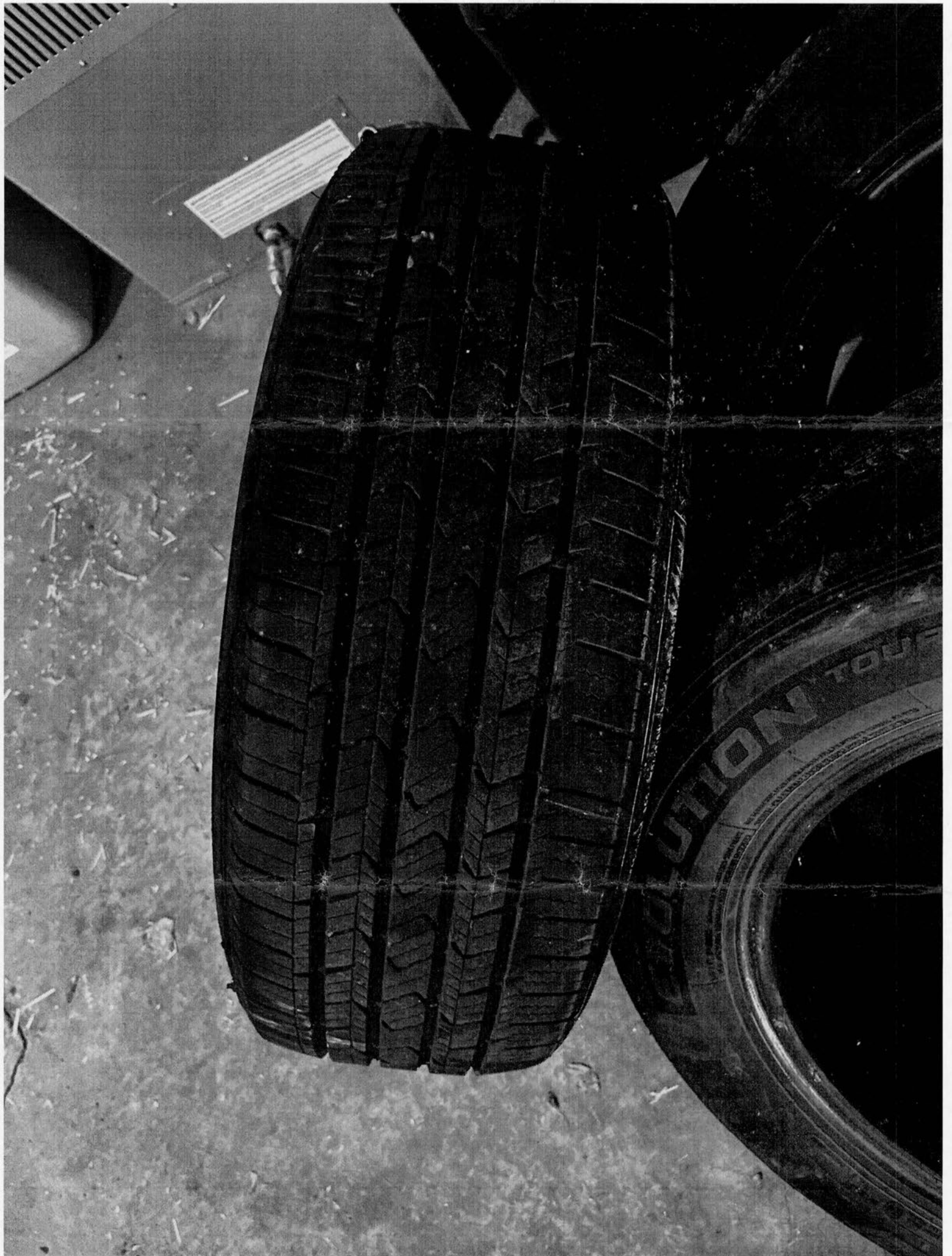


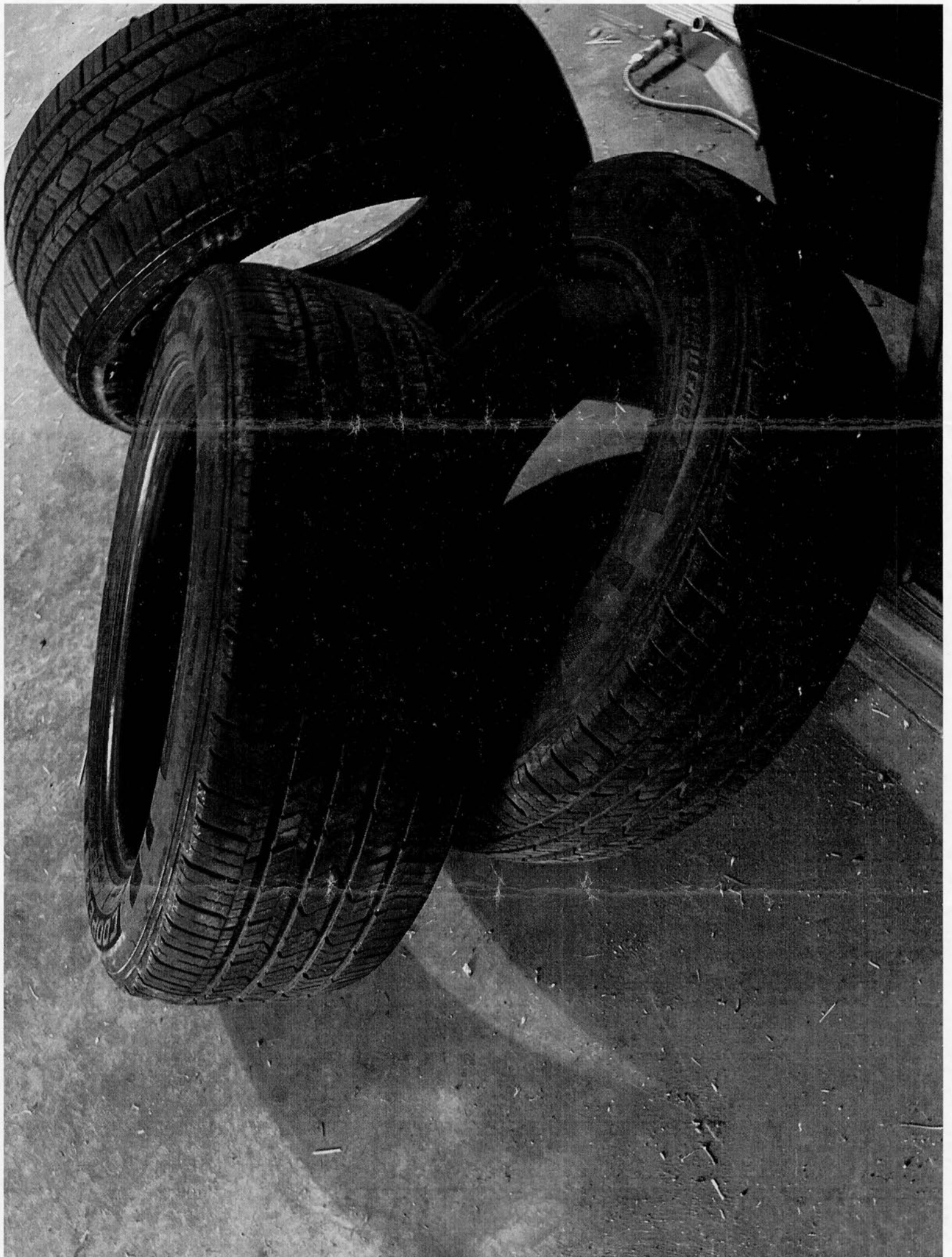
0252831

021

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INSTR







Sikeston, MO

NVF
9/27/24

SAINT LOUIS MO 630

19 SEP 2024



US Dept of Transportation
National Highway Traffic Safety Administration
Office of Defect Investigation (NVS-210)
1200 New Jersey Ave.
South East West Building
Washington, DC 20590

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