

[REDACTED]  
Houston, Texas

The Administration  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue  
SE., Washington, DC 20590

To Whom it may concern,

I received an important notice in June 2023, that my 2017 Traverse is involved in GM safety recall N232404980.

The 2017 Traverse is recalled because the front-driver airbag inflator may contain a supplier manufacturing defect that may result in inflator rupture during deployment. An inflator rupture may cause metal fragments to pass through the airbag and into the vehicle interior, which may result in injury or death to vehicle occupants.

I called the dealer at Classic Chevy 13115 Southwest Freeway, Sugarland, Texas  
Bayway Chevrolet ,5719 Broadway, Pearland, Texas

I was told they had no parts for repair but I would receive a second letter when the parts were available.

As of this date July 30,2024 I am still being told "No Remedy" no one has any information as to when the repair can take place.

This is a serious issue and I am worried about the risk of injury or death in case of an accident. After a year nothing is being done to alleviate the risk involved with this recall.

The National Highway Traffic Safety Administration Campaign ID number for this recall is 3V334. My VIN 1GNRFKD4HJ [REDACTED]

Please investigate I fear for my safety.

[REDACTED]

22

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT  
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL

9

11:21 AM 2024 DM

Department of Transportation

W41-306

ling: DOT

stop: 4 West

Symbol: NEC, NOA, NIA

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if:

9/3/2024 12:22:50 PM



National Highway Traffic Safety Admin.  
1200 New Jersey Ave.  
S.E. Washington DC 20590

NEF  
9/6/24

14 AUG 2024 PM

HOUSTON TX RPT