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New York NY

Recall #
23V-858
VIN # 5FNY
F6H
OXJ
B

8/31/24

National Highway Traffic Safety Administration (NHTSA)
1200 New Jersey Avenue, SE
Washington, DC 20590

Subject: Urgent Request for Assistance with 2018 Honda Pilot Safety Recall

Dear NHTSA Team,

I hope this letter finds you well. I am writing to seek your assistance regarding a safety recall for my 2018 Honda Pilot. Despite my ongoing efforts to rectify this situation, I have encountered significant challenges that remain unresolved.

For nearly a year, I have contacted several Honda dealerships in New York State, specifically Williams, Paragon, and Maguire Honda, inquiring about the necessary parts to address the recall. Unfortunately, none of these dealerships have been able to provide the required parts, leaving my vehicle in a state of uncertainty regarding its safety.

Additionally, the check engine light has activated multiple times, prompting me to have my car checked repeatedly at my own expense. Each of these visits has added to our family's financial burden without resolving the underlying issue or providing us with peace of mind regarding the vehicle's safety.

As my Honda Pilot is essential for my family's needs, I am increasingly concerned about the potential risks associated with driving a recalled vehicle. I kindly request your guidance on how to proceed from here. Your support in this matter would be greatly appreciated, and I look forward to any advice or assistance you can provide to help expedite the resolution of this recall.

Thank you for your attention to this urgent matter. I hope to hear from you soon.

Sincerely,



NY, NY



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