

To: National Highway Traffic Safety Administration.

From: [REDACTED]
[REDACTED]
Houston, Tx 77036
[REDACTED]
email [REDACTED]

Dear Representative!

I am writing this letter regarding the Purchase of my Vehicle Nissan Centra 2019 with [REDACTED] on December,14/2022.

This Vehicle appears to have Eventually Replaced Electrical System Control issues at the beginning and didn't get to Diagnosed at the time I Purchased.

This fault wasn't disclosed to me at the time I brought it.

First of all: After 2 months having this Vehicle Shifter had an Internal Solenoid issues.Shifter didn't unlocked when Brake depressed,was unable to drive.Shifter didn't come out of Park. After this happened I too this Vehicle to the Dealership where I purchased ,to Service Department of Nissan to be a diagnosed.

After diagnosed this Vehicle on February,25/2023 Invoice [REDACTED]

[REDACTED] Attached.Manager of the Service Department mr.George Van Patten was asking to payed \$800.00 to be Replaced of Shifter.I was so upset and I left.

After that I talked to my Attorney about this issues,he advises me to re-contracted the Nissan Dealership and asked about Warranty of this Vehicle.

Beginning of March I have had to call Corporate Nissan

[Handwritten signature]

Department : 1-800-647-7261,I spoke with the Agent mr.Victor case # [REDACTED] attached and I said that I want to Nissan Dealer to take care of this issues.On March,23/2023 I was instructed by Manager of Services to bring my Vehicle to be Replace the Shifter, so Shifter was replaced on March,23/2023 invoice [REDACTED] Attachment: 2 images.

An other issues were when I was trying Locked or unlocked my Vehicle with the remote control,it won't reacted to used my hand to be door locked or unlocked.I had an others two more keys,but those two keys didn't works too.I made an appoitment at the Nissan Dealer on June,16/2023 to check all the keys batteries,so Nissan Contractor said that isn't batteries issues,he said that Vehicle has Electrical System Control issues, then when I spoke with the manager mr.George Van Patten,he was asking to pay \$100 as a deductible .And again I had to call the Nissan Corporate Department: 1-800-647-7261 case #

[REDACTED] I spoke with Agent Janie on 10/04/2023 at 9:25 am about my Vehicle an others issues ,but they didn't care.

After that on 10/05/2023 I call again to Corporate Nissan Department and I spoke with Agent Elliot at 15:38 pm. Ph.# 615-725-7771,and no one didn't respond it again.

In October,14/2023 I went back to Nissan Dealership Service again to diagnosed this Vehicle again / 2 images attachment invoices [REDACTED] This morning on

October,24/2023 at 10:00 am I went to Nissan Dealership to get the Results of Diagnosed this Vehicle and results of Diagnosed this Vehicle was \$2932.23 invoice : RO [REDACTED] Attachment/.

So,an others issues of my Vehicle was making a noises like a tractor.This issues was at the beginnig after 2 months I purchased this vehicle.This noises comes when I was driving.I took this vehicle to the Nissan Dealership Services again and they are founded that noises were coming from under the car when Accelerating.When I took this vehicle to the Nissan Service again they were ignored this issues.

An others issues of this vehicle is Computer System shows:Warning! Malfunctoin,see Owner's Manual.

And again manager of Nissan Service mr.George Van Patten ignored of this issues.

On February,28/2024 at 10:26am I took my Vehicle to change oils and Nissan of Service asked to pay an others charge \$220.95 for a CVT Transmissoin Fluid/Attached RO

[REDACTED] that was aRidiculous for me!

In Conclusion,I am very unhappy with this vehicle having to many issues at the beginning and no one trying to take care of this vehicle issues .When I asked manager of this property who was sold it this vehicle to me to trade it to an others vehicle he was asking to pay an others \$4000.00 down payments.

Thank you for Considering my concern and I appreciate for that and I am asking to help me,please and Thanks.

Sincerely,

[REDACTED]
03/12/2024

LAW 553-TX-ARB-eps-14 4/21

DEAL # 336112
CUST # 2189902

MOTOR VEHICLE RETAIL INSTALLMENT SALES CONTRACT - SIMPLE FINANCE CHARGE (WITH ARBITRATION PROVISION)

734496		SELLER/CREDITOR: STERLING MCCALL NISSAN	
BUYER: [REDACTED]	ADDRESS: [REDACTED]	ADDRESS: 12330 SW FREEWAY	CITY: STAFFORD
CITY: HOUSTON	STATE: TX	STATE: TX	ZIP: 77477
PHONE: [REDACTED]		PHONE: 281-243-8690	

CO-BUYER: N/A	
ADDRESS: N/A	STATE: N/A
CITY: N/A	ZIP: N/A
PHONE: N/A	

The Buyer is referred to as "you" or "your." The Seller is referred to as "we" or "us." This contract may be transferred by the Seller.

PROMISE TO PAY: The credit price is shown below as the "Total Sales Price." The "Cash Price" is also shown in the Itemization of Amount Financed. By signing this contract, you choose to purchase the vehicle on credit according to the terms of this contract. You agree to pay us the Amount Financed, Finance Charge, and any other charges in this contract. You agree to make payments in US funds according to the Payment Schedule in this contract. If more than one person signs as a buyer, you agree to keep all the promises in this agreement even if the others do not.

You have thoroughly inspected, accepted, and approved the vehicle in all respects.

VEHICLE IDENTIFICATION

YEAR	MAKE	MODEL	VEHICLE IDENTIFICATION NUMBER	☐ NEW ☐ DEMONSTRATOR ☐ FACTORY ☐ OFFICIAL/EXECUTIVE ☒ USED	USE FOR WHICH PURCHASED: PERSONAL, FAMILY, OR HOUSEHOLD UNLESS OTHERWISE INDICATED BELOW If either of the boxes below is checked, Chapter 353 of the Texas Finance Code applies to this Contract. ☐ BUSINESS OR COMMERCIAL ☐ AGRICULTURAL
2019	NISSAN	SENTRA	3N1AB7AP4K [REDACTED]		

Trade-In: Make	Model	Year	License No.
2020	N/A		

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of
20.49 %	\$ 16900.50	\$ 20106.00	\$ 36106.50	\$ 38477.94
(e) means an estimate				

Your Payment Schedule Will Be:		
Number of Payments	Amount of Payments	When Payments Are Due
75	\$ 481.42	MONTHLY
N/A	\$ N/A	N/A
beginning 01/28/2023		

Late Charge: If we do not receive your entire payment within 15 days after it is due (10 days if you are buying a heavy commercial vehicle), you will pay a late charge of .5% of the scheduled payment.
Prepayment: If you pay early, you will not have to pay a penalty.
Security Interest: We will have a security interest in the vehicle being purchased.
Additional Information: See this document for more information about nonpayment, default, security interests, and any required repayment in full before the scheduled date.

OCCC NOTICE. For questions or complaints about this contract, contact [REDACTED] at 800-321-9637.

The Office of Consumer Credit Commissioner (OCCC) is a state agency, and it enforces certain laws that apply to this contract. If a complaint or question cannot be resolved by contacting the creditor, consumers can contact the OCCC to file a complaint or ask a general credit-related question. OCCC address: 2601 N. Lamar Blvd., Austin, Texas 78705. Phone: (800) 538-1579. Fax: (512) 936-7610. Website: occc.texas.gov. E-mail: consumer.complaints@occc.texas.gov.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

This PROVISION applies to this contract only if the vehicle financed in the contract was purchased for personal, family, or household use.

SERVICING AND COLLECTION CONTACTS

We may try to contact you at any mailing address, e-mail address or phone number you give us as the law allows. We may try to contact you in writing (including mail, e-mail, and text messages) and by phone (including prerecorded or artificial voice messages) and automatic telephone dialing systems).

Returned Check Charge: You agree to pay a charge of \$ 30 if any check you give us is dishonored or any electronic payment is returned unpaid.

Agreement to Arbitrate: By signing below, you agree that, pursuant to the Arbitration Provision on page 4 of this contract, you or we may elect to resolve any dispute by mutual, binding arbitration and not by Provision for Arbitration. Buyer Signs [REDACTED] Co-Buyer Sign [REDACTED]

INVOICE

Invoice #:

STERLING McCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700

www.sterlingmccallnissan.com

FOR SERVICE APPOINTMENT CALL (281) 243-8989

Tag #: T2247

Service Advisor: 427370 VAN LUONG

COLOR	YEAR	MAKE/MODEL			VIN		LICENSE	MILEAGE IN		MILEAGE OUT	
DEEP BLUE	19	NISSAN SENTRA			3N1AB7AP4KY			57750		57750	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE		INV DATE	R.O. OPENED		READY
14DEC22			17:00 14OCT23			0.00	CASH	14OCT23	07:51 14OCT23		13:31 14OCT23

PTIONS: SOLD-STK:KY268399 ENG:1.8 Liter

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUSTOMER STATES CUSTOMER STATES THE LEFT FRONT DOOR AND RIGHT FRONT DOOR SOMETIMES IT LOCKS UNLOCKS AND SOME TIMES IT WONT REACT TO LOCKING OR UNLOCKING WITH THE REMOTE. CHECK AND REPORT.

NS10 OTHER DIAGNOSIS 1

427752 PORTILLO, ENRICO LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

57750 Unable to duplicate

(N/C)
0.00

B CUSTOMER STATES CUSTOMER STATES A LOUD RATTILING NOISE COMING FROM UNDER THE CAR WHEN ACCELERATING. CHECK AND REPORT.

NS12 SQUEAKS, RATTLES, OR NOISES (NOT BRAKES)

427752 PORTILLO, ENRICO LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

57750 No issues or codes found. Normal operation.

(N/C)
0.00

C CUSTOMER STATES CAR WASH (MACHINE WASH)

WASH CAR WASH (MACHINE WASH) AVAILABLE.

SCHEDULE AS ALLOWED
 CAR WASH

INCLUDES THE FOLLOWING:
 EXTERIOR

WASH
 <I>NO APPOINTMENT NEEDED (FIRST

COME, FIRST SERVE) TOTAL WAIT TIME CANNOT BE

GUARANTEED ESPECIALLY DURING PEAK TIMES </I>

427752 PORTILLO, ENRICO LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:

(N/C)
0.00

D CUSTOMER STATES PLEASE REMOVE ALL VALUABLES FROM YOUR VEHICLE. WE WILL NOT BE RESPONSIBLE FOR ANY MISSING OR DAMAGED ITEMS. COMPLETED VEHICLES ARE EXPECTED TO BE PICKED UP WITHIN 48 HOURS. A \$35.00 A DAY STORAGE FEE MAY APPLY.

SC PLEASE REMOVE ALL VALUABLES FROM YOUR VEHICLE.

WE WILL NOT BE RESPONSIBLE FOR ANY MISSING

Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER. IN LIEU OF OR IN ADDITION TO THE FOREGOING, WE WILL REPERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED INCORRECTLY, AT NO COST TO OUR CUSTOMER. ALL REPAIRS MUST BE PERFORMED IN OUR SERVICE DEPARTMENT. LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS, DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXAMPLES OF WHICH INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING: LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR RENTAL, GASOLINE, TELEPHONE, TRAVEL, LODGING, LOSS OF DAMAGE TO PERSONAL PROPERTY, COMMERCIAL AND LOSS OF REVENUE OR PROFITS. THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, OTHER THAN THE WARRANTIES INCLUDED IN THE MANUFACTURERS WARRANTY.

Sterling McCall Nissan and any other owner or servicer of this account may use any contact information you give us, including but not limited to email addresses, cell phone numbers, and landline numbers, to contact you, including but not limited to, using automated dialing equipment, automated messages and prerecorded messages for informational purposes related to this account, including servicing. In addition, by signing below, you agree that Sterling McCall Nissan and any other owner or servicer of this account may deliver or cause to be delivered advertisements and/or telemarketing calls and text messages using an automatic telephone dialing system or a prerecorded or artificial voice message to the phone number that is attached to your account. You also understand that you are not required to give this authorization as a condition of obtaining credit or any other product or service.

CUSTOMER SIGNATURE X

STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item.

Notice Pursuant to §70.001, Texas Property Code

I am the person or agent acting on behalf of the person, who is obligated to pay for repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.609, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account or the account on which it is drawn has been closed.

(Date)

Signature of Person Responsible or Agent for Person Responsible

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

SHOP CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

In addition to the charges for parts, labor, tax, etc. Sterling McCall Nissan also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately sold, but which are generally used in the repair and service of vehicles, these items include, but are not limited to, rags, nuts, bolts, screws, and cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

CUSTOMER COPY

Page 1 of 2

THANK YOU!

INVOICE

Invoice #:

STERLING MCCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700
www.sterlingmccallnissan.com

Tag #: T2247

FOR SERVICE APPOINTMENT CALL (281) 243-8989

Home:

Bus:

Service Advisor: 427370 VAN LUONG

COLOR	YEAR	MAKE/MODEL			VIN		LICENSE	MILEAGE IN	MILEAGE OUT
DEEP BLUE	19	NISSAN SENTRA			3N1AB7AP4KY			57750	57750
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE	R.O. OPENED	READY
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OPTIONS: SOLD-STK:KY268399 ENG:1.8 Liter

How did we do?



REVIEW US ONLINE BY
SCANNING THIS CODE



Reviews
Google
★★★★★



yelp
Real People. Real Reviews.



cars.com



DealerRater

LINE OPCODE TECH TYPE HOURS

OR DAMAGED ITEMS. COMPLETED VEHICLES ARE
EXPECTED TO BE PICKED UP WITHIN 48 HOURS. A
\$35.00 A DAY STORAGE FEE MAY APPLY.
427752 PORTILLO, ENRICO LIC#: Y
ISPOL 0.00

LIST NET TOTAL

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:

(N/C)
0.00

E NISSAN FACTORY MULTI-POINT INSPECTION
ESINSP NISSAN FACTORY MULTI-POINT INSPECTION
427752 PORTILLO, ENRICO LIC#: Y
ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E:

(N/C)
0.00

ESTIMATE: 0.00

CONTACT:

14OCT23 07:51 SA: 427370

#2247 CREATED 2023-10-07
12:53:00PM TAKEN BY AN THONY
TORRES

Thank you for servicing your vehicle at
Sterling McCall Nissan. Our goal is to
provide a truly exceptional service experience.
If we did NOT meet your expectations, please
contact Service Director, Rudy Albarran at
281-243-8624 or ralbarran@grouplauto.com

Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

FOR A PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER. IN LIEU OF OR IN ADDITION TO THE FOREGOING, WE WILL REPERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED INCORRECTLY, AT NO COST TO OUR CUSTOMER. ALL REPAIRS MUST BE PERFORMED IN OUR SERVICE DEPARTMENT. THIS LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS, DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXAMPLES OF WHICH INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING: LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR CAR RENTAL, GASOLINE, TELEPHONE, TRAVEL, LODGING, LOSS OR DAMAGE TO PERSONAL PROPERTY, COMMERCIAL LOSS, AND LOSS OF REVENUE OR PROFITS. THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, OTHER THAN THOSE WARRANTIES INCLUDED IN THE MANUFACTURERS WARRANTY.

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CUSTOMER
SIGNATURE X

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(Date) Signature of Person Responsible or Agent for Person Responsible

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

In addition to the charges for parts, labor, tax, etc. Sterling McCall Nissan also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, nuts, bolts, screws, and cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

CUSTOMER COPY

Page 2 of 2

THANK YOU!

Repair Estimate

Service Advisor
Van Luong (427370)
vluong@sterlingmccallnissan.com

Date 10/24/2023 09:59 AM
2019 NISSAN SENTRA
VIN 3N1AB7AP4KY
Mileage 57,750
RO#

Service Name Failing Items, Approved	Price
[Primary]: NS10 : OTHER DIAGNOSIS 1	\$0.00
[Primary]: NS12 : SQUEAKS, RATTLES, OR NOISES (NOT BRAKES)	\$0.00
[Primary]: WASH : CAR WASH (MACHINE WASH) AVAILABLE: SCHEDULE AS ALLOWED CAR WASH INCLUDES THE FOLLOWING: EXTERIOR WASH NO APPOINTMENT NEEDED (FIRST COME, FIRST SERVE) TOTAL WAIT TIME CANNOT BE GUARANTEED ESPECIALLY DURING PEAK TIMES </I>	\$0.00
[Primary]: SC : PLEASE REMOVE ALL VALUABLES FROM YOUR VEHICLE. WE WILL NOT BE RESPONSIBLE FOR ANY MISSING OR DAMAGED ITEMS. COMPLETED VEHICLES ARE EXPECTED TO BE PICKED UP WITHIN 48 HOURS. A \$35.00 A DAY STORAGE FEE MAY APPLY.	\$0.00
[Primary]: ESINSP : NISSAN FACTORY MULTI-POINT INSPECTION	\$0.00
Printed on October 24, 2023 Quote expires on November 23, 2023	

Subtotal \$0.00
Shop Charges \$4.00
Tax \$0.33
Total \$4.33

Service Name Failing Items, Undecided	Price
Diagnostic: must remove door panels to front left and right doors to check power, ground and operation of door lock actuators.	\$243.75
"Nissan" - Struts: quik struts, found strut mounts separating. to start, replace front strut assembly.	\$1123.51
Alignment: VEHICLE 4 WHEEL ALIGNMENT (Excludes Nissan GT-R / Installation of Eccentrics / vehicle with oversized wheels or modified suspension)	\$119.95
Control Arm - Front: front lower control arm, bushings are torn. to start, replace lower control arms.	\$1244.05
Engine Air Filter Replacement: Replace Air Filter & Clean Out Air Filter Housing Debris STARTING AT \$39.95 (EXCLUDES NISSAN'S WITH DUAL FILTERS)	\$39.95
Printed on October 24, 2023 Quote expires on November 23, 2023	

Subtotal \$2771.21
Shop Charges \$39.00
Tax \$122.02
Total \$2932.23

Passenger Door handle

*Remove door panel

227.91 + 26.250 = 490.41

Driver front door lock

227.91 + 26.250 = 490.41

STERLING MCCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700
www.sterlingmccallnissan.com

FOR SERVICE APPOINTMENT CALL (281) 243-8989

INVOICE

Invoice #:

DUPLICATE 1

Tag #: **T5006**

HOUSTON, TX 77096

Home:

Bus:

Custom:

Service Advisor: **423631 JOEL MONTEMAYO**

Cell:

email:

MAKE/MODEL	VIN	MILEAGE IN	MILEAGE OUT
NISSAN SENTRA	3N1AB7AP4KY	57750	57750
DEEP BLUE	19	R.O. OPENED	READY
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED
14DEC22		WAIT 15JUN23	
PO NO.	RATE	PAYMENT	INV. DATE
	0.00	CASH	16JUN23
09:40	15JUN23	16:49	16JUN23

OPTIONS: SOLD-STK:KY268399 ENG:1.8_Liter

LIST NET TOTAL

How did we do?

REVIEW US ONLINE BY
SCANNING THIS CODE



Reviews
Google
★★★★★



yelp
Real People. Real Reviews.



cars.com



DealerRater

LINE OPCODE TECH TYPE HOURS
A CUSTOMER STATES THAT POSITIVE BATTERY POST HAS CORROSION BUILDUP
PRESENT. LEAKING ACID? PLEASE CONFIRM REPORT. BATTERY REPLACED
LAST 18OCT21 RO 238344 19-24 MTHS 100

CAUSE:

GB16AA RPL BATTERY

430865 ACOSTA, IVAN LIC#: Y

WN40 0.40

1 999M1-ND35C GROUP 35 HC BATTERY

1 24340-7F000 TERMINAL ASSY-CONNECTOR, BATTERY

GB22AA POS BATTERY TERMINAL +

430865 ACOSTA, IVAN LIC#: Y

WN40 0.50

PARTS:

0.00 LABOR:

0.00 OTHER:

0.00 TOTAL LINE A:

(N/C)
(N/C)
(N/C)

(N/C)
0.00

57750

OLD BATTERY FAILED CAPACITY TEST FAILED BATTERY TEST CODE

BAT6JWXTGTW8X7P

TESTED NEW BATTERY TESTED GOOD NEW BATTERY TEST CODE

BAT60WTXRBWHF7P

BATTERY REPLACED

LAST 18OCT21 RO 238344 19-24 MTHS 100

JCASE#J0003347394

VCAN#N0616235019110

B CUSTOMER STATES CAR WASH (MACHINE WASH)

WASH CAR WASH (MACHINE WASH)

430865 ACOSTA, IVAN LIC#: Y

CN 0.00

PARTS:

0.00 LABOR:

0.00 OTHER:

0.00 TOTAL LINE B:

0.00

0.00
0.00

C NISSAN FACTORY MULTI-POINT INSPECTION

ESINSP NISSAN FACTORY MULTI-POINT INSPECTION

430865 ACOSTA, IVAN LIC#: Y

CN 0.00

PARTS:

0.00 LABOR:

0.00 OTHER:

0.00 TOTAL LINE C:

0.00

0.00
0.00

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I am the person or agent acting on behalf of the person, who is obligated to pay for repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.609, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account or the account on which it is drawn has been closed.

(Date) Signature of Person Responsible or Agent for Person Responsible

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

In addition to the charges for parts, labor, tax, etc. Sterling McCall Nissan also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, nuts, bolts, screws, and cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

CUSTOMER COPY

Page 1 of 2

THANK YOU!

STERLING MCCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700
www.sterlingmccallnissan.com

FOR SERVICE APPOINTMENT CALL (281) 243-8989

INVOICE

Invoice #

DUPLICATE 1

Tag #: 15006

HOUSTON, TX

Home

Bus:

Custom

Email:

Service Advisor: 423631 JOEL MONTEMAYO

COLOR	YEAR	NISSAN SENTRA	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
DEEP BLUE	19		3N1AB7AP4KY		57750	57750
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	INV. DATE
14DEC22		WAIT 15JUN23			0.00	CASH
						16JUN23
						09:40 15JUN23
						16:49 16JUN23

OPTIONS: SOLD-STK:KY268399 ENG:1.8 Liter

LINE OPCODE TECH TYPE HOURS

ESTIMATE: 0.00

CONTACT:

#5006 WAIT CREATED 2023-06-14
01:51:00PM TAKEN BY JORG VAN
PATTEN

Thank you for servicing your vehicle at
Sterling McCall Nissan. Our goal is to
provide a truly exceptional service experience.
If we did NOT meet your expectations, please
contact Service Director, Rudy Albarran at
281-243-8624 or ralbarran@grouplauto.com

How did we do?



REVIEW US ONLINE BY
SCANNING THIS CODE



Reviews
Google
★★★★★



yelp
Real People. Real Reviews.



cars.com



DealerRater



Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

FOR A PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER. IN LIEU OF OR IN ADDITION TO THE FOREGOING, WE WILL REPERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED INCORRECTLY, AT NO COST TO OUR CUSTOMER. ALL REPAIRS MUST BE PERFORMED IN OUR SERVICE DEPARTMENT. THIS LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS, DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXAMPLES OF WHICH INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING: LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR CAR RENTAL, GASOLINE, TELEPHONE, TRAVEL, LODGING, LOSS OR DAMAGE TO PERSONAL PROPERTY, COMMERCIAL LOSS, AND LOSS OF REVENUE OR PROFITS. THERE ARE NO OTHER WARRANTIES EXPRESSED OR IMPLIED, OTHER THAN THOSE WARRANTIES INCLUDED IN THE MANUFACTURER'S WARRANTY.

Sterling McCall Nissan and any other owner or servicer of this account may use any contact information you give us, including but not limited to email addresses, cell phone numbers, and landline numbers, to contact you, including but not limited to, using automated dialing equipment, automated messages and prerecorded messages for informational purposes related to this account, including servicing. In addition, by signing below, you agree that Sterling McCall Nissan and any other owner or servicer of this account may deliver or cause to be delivered advertisements and/or telemarketing calls and text messages using an automatic telephone dialing system or a prerecorded or artificial voice message to the phone number that is attached to your account. You also understand that you are not required to provide this authorization as a condition of obtaining credit or any other product or service.

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(Date) Signature of Person Responsible or Agent for Person Responsible

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

THANK YOU!

CUSTOMER COPY

Page 2 of 2

In addition to the charges for parts, labor, tax, etc., Sterling McCall Nissan also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately estimated, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, nuts, bolts, screws, and cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

Repair Estimate

PREPARED FOR

Service Advisor
Joel Montemayor (423631)
jmontemayor@sterlingmccallnissan.com
2812438631

Date 02/27/2024 10:26 AM
2019 Nissan SENTRA
VIN 3N1AB7AP4KY
Mileage 76,273
RO#

Service Name	Price
[Primary]: NOW205 : SYNTHETIC OIL & FILTER CHANGE - *UP TO 5 QTS.	\$60.95
[Primary]: WASH : CAR WASH (MACHINE WASH) AVAILABLE: SCHEDULE AS ALLOWED CAR WASH INCLUDES THE FOLLOWING: EXTERIOR WASH NO APPOINTMENT NEEDED (FIRST COME, FIRST SERVE) TOTAL WAIT TIME CANNOT BE GUARANTEED ESPECIALLY DURING PEAK TIMES </I>	\$0.00
[Primary]: ESINSP : MULTI-POINT INSPECTION (ESINSP IS A NISSAN WARRANTY TRIGGER CODE FOR EXPRESS)	\$0.00
[Primary]: SC : PLEASE REMOVE ALL VALUABLES FROM YOUR VEHICLE. WE WILL NOT BE RESPONSIBLE FOR ANY MISSING OR DAMAGED ITEMS. COMPLETED VEHICLES ARE EXPECTED TO BE PICKED UP WITHIN 48 HOURS. A \$35.00 A DAY STORAGE FEE MAY APPLY.	\$0.00
Engine Air Filter Replacement: Replace Air Filter & Clean Out Air Filter Housing Debris STARTING AT \$39.95 (EXCLUDES NISSAN'S WITH DUAL FILTERS)	\$39.95
"A" Plus Service: Genuine Nissan Brake Fluid Exchange Service (QTY 2) due to very low fluid level and discolored fluid	\$129.95
Tires - 3: MOUNT AND BALANCE 3 TIRES Continental CONTIPROCONTACT BW 205/50ZR17	\$722.36
Alignment: VEHICLE 4 WHEEL ALIGNMENT (Excludes Nissan GT-R / Installation of Eccentrics / vehicle with oversized wheels or modified suspension)	\$119.95
Fuel Induction Service: PERFORM MOC DEARB/EFI/THROTTLE BODY SERVICE & ADJUST TARGET IDLE SPEED \$192.95 DUE TO MILEAGE TIME	\$192.95
Drain and Refill CVT Transmission Fluid: CVT Drain & Refill Only Service up to 5 QTS (OEM Fluid Only - No Additives) - Some Models without drain plug slightly higher & may require a gasket. STARTING AT \$220.95 DUE TO MILEAGE TIME	\$220.95
Printed on February 27, 2024	
Quote expires on March 28, 2024	

Depreciation #

Subtotal \$1487.06

Shop Charges \$39.00

Tax \$75.46

Total \$1601.52

Signature

Date

GROUP 1
AUTOMOTIVE

Multi-Point Inspection

(281) 243-8624

INVOICE

Invoice #:

Tag #: T4417

STERLING MCCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700
www.sterlingmccallnissan.com

FOR SERVICE APPOINTMENT CALL (281) 243-8989

HOUSTON, TX

Home:

Bu

Cell:

Ema

Service Advisor: 426912 ELIO

CO		MAKE/MODEL		VIN		MILEAGE IN		MILEAGE OUT	
DEEP BLUE		19		NISSAN SENTRA		3N1AB7AP4KY		52497	
DEL DATE		PROD. DATE		WARR. EXP.		PROMISED		R.O. OPENED	
14DEC22				17:00 25FEB23		0.00		07:13 25FEB23	
						CASH		14:52 25FEB23	
OPTIONS: SOLD-STK:KY268399		ENG:1.8 Liter							

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REVIEW US ONLINE BY
SCANNING THIS CODE



Reviews
Google
★★★★



yelp
Real People. Real Reviews.



cars.com



DealerRater

LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES CUSTOMER STATES HAS TO USE THE BYPASS TO GET THE CAR
TO GET IT IN GEAR

NWD vehicle needs shifter assembly due to
solenoid not making contact. no repairs done
at this time

431667 ORTIZ, JONATHAN LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)
0.00

B CUSTOMER STATES CAR WASH (MACHINE WASH)

WASH CAR WASH (MACHINE WASH)

431667 ORTIZ, JONATHAN LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)
0.00

C NISSAN FACTORY MULTI-POINT INSPECTION

ESINSP NISSAN FACTORY MULTI-POINT INSPECTION

431667 ORTIZ, JONATHAN LIC#: Y

ISPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:

(N/C)
0.00

ESTIMATE: 0.00 25FEB23 07:13 SA: 426912

CONTACT:

#4417 CREATED 2023-02-25
07:03:19AM TAKEN BY EL IOSEL
(ELI) FIGUEROA

Thank you for servicing your vehicle at
Sterling McCall Nissan. Our goal is to
provide a truly exceptional service experience.
If we did NOT meet your expectations, please
contact Service Director, Rudy Albarran at
281-243-8624 or ralbarran@grouplauto.com

Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

FOR A PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER, IN LIEU OF OR IN ADDITION TO THE FOREGOING, WE WILL REPERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED INCORRECTLY, AT NO COST TO OUR CUSTOMER. ALL REPAIRS MUST BE PERFORMED IN OUR SERVICE DEPARTMENT. THIS LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS, DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXAMPLES OF WHICH INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING: LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR CAR RENTAL, GASOLINE, TELEPHONE, TRAVEL, LODGING, LOSS OR DAMAGE TO PERSONAL PROPERTY, COMMERCIAL LOSS, AND LOSS OF REVENUE OR PROFITS. THERE ARE NO OTHER WARRANTIES EXPRESSED OR IMPLIED, OTHER THAN THOSE WARRANTIES INCLUDED IN THE MANUFACTURER'S WARRANTY.

Sterling McCall Nissan and any other owner or servicer of this account may use any contact information you give us, including but not limited to email addresses, cell phone numbers, and landline numbers, to contact you, including but not limited to, using automated dialing equipment, automated messages and prerecorded messages for informational purposes related to this account, including servicing, in addition, by signing below, you agree that Sterling McCall Nissan and any other owner or servicer of this account may deliver or cause to be delivered advertisements and/or telemarketing calls and text messages using an automatic telephone dialing system or a prerecorded or artificial voice message to the phone number that is attached to your account. You also understand that you are not required to provide this authorization as a condition of obtaining credit or any other product or service.

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(Date) Signature of Person Responsible or Agent for Person Responsible

X

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CUSTOMER COPY

Page 1 of 1

THANK YOU!

DESCRIPTION	LABOR AMOUNT	TOTALS	0.00
	PARTS AMOUNT		0.00
	GAS, OIL, LUBE		0.00
	SUBLET AMOUNT		0.00
	SHOP CHARGES		0.00
	TOTAL CHARGES		0.00
	LESS INSURANCE		0.00
	SALES TAX		0.00
	PLEASE PAY THIS AMOUNT		0.00

INVOICE
DUPLICATE 1

Invoice

Tag #: T3878

STERLING MCCALL NISSAN

12230 SW FREEWAY
STAFFORD, TEXAS 77477
(281) 243-8700
www.sterlingmccallnissan.com

FOR SERVICE APPOINTMENT CALL (281) 243-8989

HOUSTON, TX

Home:

Bus:

Customer

Service Advisor: 426182 KARIM KOLIAI

Cell:

Email:

MAKE/MODEL

VIN

MILEAGE IN

MILEAGE OUT

DEEP BLUE

19

NISSAN SENTRA

3N1AB7AP4KY

53152

53156

DEL DATE

PROD. DATE

WARR. EXP.

PROMISED

PO NO.

RATE

PAYMENT

INV. DATE

R.O. OPENED

READY

14DEC22

WAIT 18MAR23

0.00

23MAR23

14:19 18MAR23

09:19 23MAR23

OPTIONS: SOLD-STK:KY268399 ENG:1.8_Liter

LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES THAT THE SHIFTER WILL NOT COME OUT OF PARK. PART SET
ASIDE. SEE JVP - GOODWILL

CAUSE:

JE10AA RPL A/T CONTROL DEVICE ASS'Y

423991 MA, CHIH LIC#: Y

WFG 0.30

423991 MA, CHIH LIC#: Y

IUPOL 0.30

1 34901-9AN3C DEVICE ASSY-TRANSMISSION CONTROL

WFG

IUPOL

SPLIT FOR THIS OPERATION 50/50 LABOR AND PARTS
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

53156 SHIFTER HAD A INTERNAL SOLENOID ISSUE. SHIFTER WILL NOT
UNLOCK WHEN BRAKE DEPRESSED. HAS POWER & GROUND. INTERNAL OPEN.
INSTALLED NEW SHIFTER ASSEMBLY THROUGH NISSAN GOODWILL. WORKS AS
DESIGNED AFTER REPLACEMENT.

(Warranty Case: J0003276600 - NEED TO CALL IN WITH FINAL NUMBERS
FOR VCAN. TO BE SPLIT WITH PRE-OWNED SALES IUPOL) JVP. GSM ADEL HAD
OFFERED CUSTOMER TO PAY 50% OF REPAIR.
03/23/23 - VCAN N0323234964715 - 50% = \$280.65. JVP

B RIDESHARE TO & FROM
C COMPLETED

999ISPOL 0.00

PARTS:

0.00 LABOR:

0.00 OTHER: 0.00 TOTAL LINE B:

ESTIMATE: 0.00

CONTACT:

| -3332

Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

FOR A PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR
OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER, IN LIEU OF OR IN
ADDITION TO THE FOREGOING, WE WILL REPERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED
INCORRECTLY, AT NO COST TO OUR CUSTOMER. ALL REPAIRS MUST BE PERFORMED ON OUR SERVICE DEPARTMENT.
THIS LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS,
DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED
WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXAMPLES OF WHICH INCLUDE BUT ARE
NOT LIMITED TO THE FOLLOWING: LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR
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CUSTOMER
SIGNATURE X

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drawn has been closed,

(Date) Signature of Person Responsible or Agent for Person Responsible

X

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

THANK YOU!

FOR SERVICE APPOINTMENT CALL (281) 243-8989

Service Advisor: 426182 KARIM KOUAL

COLOR	YEAR	MAKE/MODEL		VIN				MILEAGE IN	MILEAGE OUT
DEEP BLUE	19	NISSAN SENTRA		3N1AB7AP4KY				53152	53156
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	ENT	INV. DATE	R.O. OPENED	READY
14DEC22			WAIT 18MAR23		0.00		23MAR23	14:19 18MAR23	09:19 23MAR23

OPTIONS: SOLD-STK:KY268399 ENG:1.8 Liter

LINE OPCODE TECH TYPE HOURS
#3878 WAIT CREATED 2023-03-14
11:15:00AM TAKEN BY JORG VAN
PATTEN

	LIST	NET	TOTAL
Thank you for servicing your vehicle at Sterling McCall Nissan. Our goal is to provide a truly exceptional service experienc If we did NOT meet your expectations, please contact Service Director, Rudy Albarran at 281-243-8624 or ralbarran@grouplauto.com			

How did we do?



**REVIEW US ONLINE BY
SCANNING THIS CODE**



Reviews
Google
★★★★★



Real People. Real Reviews.™



Limited warranty on repairs 12 Months or 12,000 miles, whichever comes first.

FOR A PERIOD OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, AT OUR DISCRETION WE WILL REPAIR OR REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER, IN LIEU OF OR IN ADDITION TO THE FOREGOING, WE WILL PERFORM ANY LABOR, WHICH WE DETERMINE WAS PERFORMED PROPERLY, AND WE WILL REPLACE ANY PARTS WHICH WE DETERMINE ARE DEFECTIVE, AT NO COST TO OUR CUSTOMER. THIS LIMITED WARRANTY DOES NOT COVER DAMAGE DUE TO ACCIDENTS, MISUSE, ALTERATIONS, MODIFICATIONS, DAMAGE CAUSED BY THE ENVIRONMENT, OR DAMAGE CAUSED BY IMPROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR CAR RENTAL, GASOLINE, TELEPHONE, TRAVEL, LODGING, LOSS OR DAMAGE TO PERSONAL PROPERTY, COMMERCIAL LOSS, AND LOSS OF REVENUE OR PROFITS. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THOSE SPECIFICALLY SET FORTH IN THIS WARRANTY.

12
Sterling McCall Nissan and any other owner or servicer of this account may use any contact information you give us, including but not limited to email addresses, cell phone numbers, and landline numbers, to contact you, including but not limited to, using automated dialing equipment, automated messages and prerecorded messages for informational purposes related to this account, including servicing. In addition, by signing below, you agree that Sterling McCall Nissan and any other owner or servicer of this account may deliver or cause to be delivered advertisements and/or telemarketing calls and text messages using an automatic telephone dialing system or a prerecorded or artificial voice message to the phone number that is attached to your account. You also understand that you are not required to provide this authorization as a condition of obtaining credit or any other product or service.

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Notice Pursuant to §70.001, Texas Property Code

NOTICE OF PURCHASE TO \$10,000, TEXAS BUSINESS AND COMMERCE CODE

I am the person or agent acting on behalf of the person who is obligated to pay for repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §31.009, Texas Business and Commerce Code. If a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, non-payment, or because the drawer or maker of the order has no account or the account on which it is drawn has been closed.

25 (Date) Signature of Person Responsible or Agent for Person Responsible

CUSTOMER SIGNATURE **X**

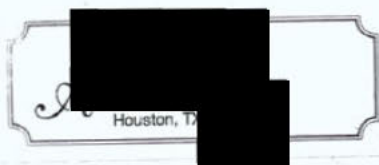
LABOR AMOUNT		0.00
PARTS AMOUNT		0.00
GAS, OIL, LUBE		0.00
SUBLET AMOUNT		0.00
SHOP CHARGES		0.00
TOTAL CHARGES		0.00
LESS INSURANCE		0.00
SALES TAX		0.00
PLEASE PAY THIS AMOUNT		0.00

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Page 2 of 2

THANK YOU!

From



NEF



ReadyPost.

Document Mailer

« NHTSA »
To: National Highway Traffic
Safety Administration
1200 New Jersey Avenue
SE Washington, DC 20590

