

26 March 2024

Administrator – Vehicle Recalls Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington DC 20590

To The Administrator:

Good morning. I bought a brand-new 2012 Hyundai Elantra sedan in September of 2011. The VIN# is: KMHDH4AE8CU[REDACTED]

Other than my certified mechanics, I have been the only driver of this car. I live on Aquidneck Island in Rhode Island, near Newport. I seldom drive off-island and have fewer than 66,000 miles on the car after nearly 13 years of ownership. I take meticulous care of my car, as my service records attest.

On 7 November 2023 I received a letter from Hyundai Corporate advising me and millions of other Hyundai owners that an important safety recall was in place because "...a defect had been found with the ABS Anti-Lock Brake module system and the recalled vehicles could suddenly catch on fire while parked or driving." The letter continued that Hyundai was "currently preparing to implement the recall remedy to replace the ABS module fuse and I would receive a second notification letter when the remedy is available." The NHTSA Recall # is: 23V-651. The Hyundai Recall # is: 251.

Please notice today's date. It's been almost 5 months since I received the 7 November 2023 letter. I never received the second letter that Hyundai promised would be forthcoming.

I just called the Hyundai dealership in Middletown RI a few minutes ago, and was told that Hyundai Corporate haven't yet figured out a fix to replace a module fuse. Imagine. *Hyundai doesn't know how to replace an ABS module fuse. Please consider this letter to be my formal complaint to NHTSA.*

My Elantra has had MANY recalls since I bought it. It's absolutely criminal. They also had legal action taken against them because Corporate promised 40 MPG on highway driving. I never got more than 29 MPG and I drive at a steady pace, perhaps 65 MPH tops. Hyundai Corporate has no problem lying to the customers or to the federal government.

I will never buy another Hyundai vehicle. Thank you very much.

Sincerely, [REDACTED]

[REDACTED]
Middletown RI [REDACTED]

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Middletown, RI

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