

[REDACTED]

August 1, 2024

Administrator,
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Madam or Sir:

I own a 2017 Genesis G90 which was purchased in Birmingham, AL. There are two safety recalls on this car: 24V-107, starter assembly and 24V-191, turbo charger oil supply pipe. Both recalls state there is a significant risk of engine fire if the repairs are not done.

There are now no Genesis dealers in Birmingham, AL, the state's largest city. Both Hyundai dealers formerly sold Genesis and their service managers told me that they would be glad to comply with the safety recalls if Genesis would supply parts and approve the work. Genesis has told the dealers they could not do so even though they can do any other service work on my car. The closest Genesis dealer is a four hour round trip from Birmingham and I certainly am not able to do this. I ask that your office directs Genesis to allow a Hyundai dealer in Birmingham to comply with the two safety recalls as I am very concerned about the danger of fire. I have previously written to the Chief Operating Officer of Genesis Motor America but have not received a reply. Thank you.

Sincerely,

[REDACTED]

[REDACTED] | Birmingham, AL [REDACTED]
Telephone [REDACTED] Fax [REDACTED]

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Birmingham AL

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