



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



September 19, 2024

[REDACTED]
[REDACTED]
Belmont, MA [REDACTED]

NEF-109 jm
Ref. No. 11610382

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2018 Ford Focus vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2018 Ford Focus is affected by NHTSA Safety Recall Campaign No. 23V-905. We understand your concerns with the parts delay. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to follow up with Ford and your dealer on the status of the parts availability for Recall 23V-905.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

[REDACTED]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

2018

FORD Focus

VIN: 1FADP3FE5JL [REDACTED]

Recall data refreshed on Sep 17, 2024

1 Unrepaired Recalls

associated with this VIN

Jan 04, 2024**Manufacturer Recall Number** 23S64**NHTSA Recall Number** 23V905**Recall Status** Recall Incomplete, remedy not yet available**Summary**

ON YOUR VEHICLE, IT MAY BE POSSIBLE FOR THE ENGINE OIL PUMP DRIVE BELT TENSIONER ARM TO FRACTURE, SEPARATE FROM THE TENSIONER BACKING PLATE, AND/OR THE OIL PUMP DRIVE BELT MATERIAL MAY DEGRADE AND LOSE TEETH, RESULTING IN A LOSS OF ENGINE OIL PRESSURE.

Safety Risk

A LOSS OF ENGINE OIL PRESSURE CAN RESULT IN ENGINE DAMAGE AND/OR SEIZURE, WHICH CAN RESULT IN A LOSS OF MOTIVE POWER AND A LOSS OF THE MECHANICAL VACUUM PUMP REQUIRED TO PROVIDE POWER BRAKING ASSIST, INCREASING THE RISK OF A CRASH

Remedy

FORD MOTOR COMPANY IS WORKING CLOSELY WITH ITS SUPPLIERS TO PRODUCE PARTS FOR THIS REPAIR. WHEN PARTS BECOME AVAILABLE, FORD MOTOR COMPANY WILL NOTIFY YOU VIA MAIL TO SCHEDULE A SERVICE APPOINTMENT WITH YOUR DEALER FOR REPAIRS TO BE COMPLETED FREE OF CHARGE PARTS AND LABOR. PARTS ARE ANTICIPATED TO BE AVAILABLE 1ST QUARTER 2025.

Manufacturer's Notes

TO CHECK FOR NON-SAFETY-RELATED PROGRAMS APPLICABLE TO YOUR VEHICLE, SEE [HTTPS://WWW.FORD.COM/](https://www.ford.com/) OR CALL YOUR FORD DEALER.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an online complaint with NHTSA.

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.