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Rancho Palos Verdes, CA [REDACTED]

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March 15, 2024

Office of Automobile Consumer Protection
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

To Whom It May Concern,

The DOT website did not list an address for "automobile" complaints and I could only find an address for the "aviation" office, so I am trusting this note will find it's way into the right hands.

I recently purchased a 2023 Tesla Model S (VIN #: 5YJSA1E56P [REDACTED]) and the horn can only be activated by pressing a small icon in the upper right of the steering wheel (no standard "center push" horn as found on all other cars normally).

There have been several occasions where I had a "near accident" because a pedestrian or car was in harms way and I could not find the horn icon in time to alert the other party. I was able to avert an accident on these occasions, but it's clearly only a matter of time before there is a serious injury or death because of this.

I have mentioned this to various Tesla showrooms and service personnel, but I just get a lot of shoulder shrugging. There are numerous mentions of this on the web, but there doesn't seem to be a fix of any kind nor any aftermarket solution.

I just want to go on record here and stay proactive in the event anything can be done from your end.

Thank you for any help, support or action.

[REDACTED]

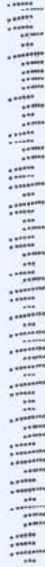
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