

July 24, 2024

The Administrator,
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington DC 20500

Dear Administrator,

I am a Fisker Ocean car owner as of January, 2024.

I received two "important safety recall" letters dated July, 2024 from Fisker identifying NHTSA Campaign Number 24V405, and Campaign Number 24V404 defects for the Fisker Ocean.

It indicates the software version 2.1 is to be released in June 2024. There has been no notice of any software updates, and I understand that Fisker has filed Chapter 11 for bankruptcy with case number 24-11390 (TMH).

As an owner, I am concerned about driving this car, and have had to rent other cars for longer trips.

Do you have any remedy or actions that you can recommend to owners of this car? Do you have any updates on when or if the software update will be available.

There are other issues that I have faced as a user of the car including:

1. Notices popping up on the driver screen with notice of a feature not being available, or the electric charging flap being open during driving (it's not) **causing distraction** for the driver. This can sometimes happen over 10 times in 10 minutes.
2. The car acceleration appears to have a lag. If the driver is in a place where we need to for instance turn left with ongoing traffic, the lag creates a **potential safety issue**.
3. I see in the news there is a recall for the **water pump** for the battery. This has been described as a "time bomb" waiting to create a severe issue with the use of the car. I have not gotten any notice of this recall or a remedy.
*"The latest recall includes 7,545 vehicles in the United States; the National Highway Traffic Safety Administration said in a letter on Monday. "A communication failure with the cabin electric water pump can cause the high voltage battery management system (BMS) to enter limp mode, causing a loss of drive power," the U.S. regulator said.
Fisker will replace the pumps free of charge to rectify the issue, the company said in the notice."*
4. I have gotten notice that Fisker is no longer able to respond to **emergency response** as a part of the purchase. This causes me concern when driving in more remote locations.

Thank you for any response to these concerns.

Sincerely,

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cc: Congressman Porter

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