



**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Recreational Vehicle 1FDXE4FN7ND [REDACTED]

Safety Recall: May 2024  
Jayco Inc. 24V-245  
Ford Motor Company 24V-697 (24S07)

[REDACTED]  
ESSEX, MD. [REDACTED]

*Reply TO your Request*

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco Inc. motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2020-2022 Entegra Coach Esteem, Odyssey and Jayco Greyhawk, Redhawk and Greyhawk Prestige Class C motorhomes built on certain model year 2021-2022 Ford E-450 vehicles equipped with dual rear wheels.

**Reason for this recall**

On your vehicle, the power steering pressure line may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. This Safety Recall, 24S07, supersedes Safety Recall 22S08. Your vehicle has been included in this recall because either 22S08 has not yet been completed, or was inspected on or after January 29, 2023. The inspection procedure may not have detected an incomplete connection of the power steering pressure line. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. Mechanical braking and steering will still function. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

**Recall Remedy**

Ford will provide a power steering pressure line and Hydroboost jumper line replacement as the remedy for this recall. If your vehicle was inspected within the previous twelve months or if you had not yet had your vehicle inspected, Ford will replace your power steering pressure line and Hydroboost jumper line. Ford Motor Company is working closely with its suppliers to produce parts for this repair. Parts are anticipated to be available in Q2 2024.

**What we need you to do**

When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Ford has not issued instructions to stop driving your vehicle under this safety recall. When parts are available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access [ford.com/support](http://ford.com/support) for dealer addresses, maps, and driving instructions.

If you have questions about this recall contact the Ford Customer Relationship Center at 1-866-906-9811 or Jayco Inc. Customer Service at 1-800-283-8267. If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [NHTSA.gov](http://NHTSA.gov). Reference NHTSA Safety Recall 24V097. Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you do not own the vehicle that corresponds to the identification number, which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division

*Sent July 29th 2024*  
*National Highway Traffic Safety Div*  
*1200 New Jersey Ave S.E. Washington DC 20590*  
*Filed June 5, 2024*

*22*



**IMPORTANT SAFETY RECALL**  
 This Notice Applies to Your Recreational Vehicle 1FDXE4FN7ND [REDACTED]

Safety Recall: July 2024  
 Jayco Inc. 24V-245  
 Ford Motor Company 24V-097 (24S07)

[REDACTED]  
 ESSEX, MD. [REDACTED]

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco Inc. motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2020-2022 Entegra Coach Esteem, Odyssey and Jayco Greyhawk, Redhawk and Greyhawk Prestige Class C motorhomes built on certain model year 2021-2022 Ford F-450 vehicles equipped with dual rear wheels.

**Reason for this recall**

On your vehicle, the power steering pressure line may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. This Safety Recall, 24S07, supersedes Safety Recall 22S08. Your vehicle has been included in this recall because either 22S08 has not yet been completed or was inspected on or after January 29, 2023. The inspection procedure may not have detected an incomplete connection of the power steering pressure line. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. Mechanical braking and steering will still function. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

**Recall Remedy**

Parts are now available to repair your vehicle. Ford Motor Company has authorized your Ford dealer to replace the power steering pressure line and Hydroboost jumper line free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. Additional time may be required to allow the engine to cool prior to performing this repair.

**What we need you to do**

Please call your Ford dealer without delay and request a service date for recall 24S07. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter. Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your Ford dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access [ford.com/support](http://ford.com/support) for dealer addresses, maps, and driving instructions. If you already had this recall performed, disregard this notice.

If you have questions about this recall contact the Ford Customer Relationship Center at 1-866-906-9811 or Jayco Inc. Customer Service at 1-800-283-8267. If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [NHTSA.gov](http://NHTSA.gov). Reference NHTSA Safety Recall 24V097.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you do not own the vehicle that corresponds to the identification number, which appears on the Recall Notification, please return the notification to the Warranty Claims Department with any information you can furnish that will assist us in locating the present owner.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
 Jayco Inc. Motorized Division



8400 B Westphalia Rd  
Upper Marlboro, MD 20774  
7-1600  
1-800-DC-CAR  
MONDAY-FRIDAY PARTS 7:00-8:00 SERVICE 7:00-6:00  
SATURDAY 8:00-12:00

CUSTOMER #:

INVOICE

HOME:

CONT:  
CELL:

SERVICE ADVISOR: 999838 noorullah qaemi

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	22	FORD ECONOLINE	1FDXE4FN7ND		6053/6053	T545	
DEF. DATE	PRDD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
02AUG21 DE			17:00 01APR24		215.95	CASH	01APR24

R.O. OPENED	READY	OPTIONS:
07:42 01APR24	07:55 01APR24	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

CAUSE: 22S08A RECALL PASS  
997505 W 0.30 (N/C)  
FC: PART#: 0 COUNT:  
CLAIM TYPE: 22S08  
AUTH CODE: 997505

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
6053 INSPECTED POWER STEERING LINES PASSED

CAUSE: 3 RECALL 24S07  
HIGH VOLTAGE BATTERY MODULE REPLACEMENT AND/OR BATTERY ENERGY CONTROL MODULE BECM SOFTWARE UPDATE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
6053 THIS RECALL IS ADVANCED NOTICE ONLY

CAUSE: 2 PICK UP AND DELIVERY SERVICE  
SERVICES COMPLETED  
PDEL PICK UP AND DELIVERY SERVICE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident, or other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on all highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on below vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$  
EXCLUSION OF WARRANTIES  
Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DATE: \_\_\_\_\_ SIGNED: X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

M Aven 2022

✓ STARTED CHECKING

**Al Packer's White Marsh Ford LLC**

3.4 mi · Middle River, MD · (443) 777-5000  
Open · Closes 8 PM  
Auto repair shop: Open · Closes 6 PM

NO

2022 No Service E450

**Chesapeake Truck**

3.8 mi · Baltimore, MD · (410) 682-4000  
Open · Closes 6 PM 2022 No Service E450

NO

**Norris Ford**

4.6 mi · Baltimore, MD · (410) 285-0200  
Open · Closes 9 PM 2022 No Service E450

NO

**Chesapeake Truck**

3.8 mi · Baltimore, MD · (410) 682-4000  
Open · Closes 6 PM 2022 No Service E450

NO

**Bob Davidson Ford Lincoln**

9.1 mi · Baltimore, MD · (410) 661-6400  
Opens soon · 9 AM 2022 No Service E450

NO

**Koons Ford of Baltimore**

17.4 mi · Baltimore, MD · (410) 498-8858  
Open · Closes 9 PM 2022 No Service E450

NO

**Apple Ford**

22.6 mi · Columbia, MD · (410) 290-1100 Opens soon · 9 AM  
2022 No Service E450

NO

**Bob Bell Ford**

13.5 mi · Glen Burnie, MD · (443) 763-3440  
Opens soon · 9 AM 2022 No Service E450

NO

**Plaza Ford Inc**

13.3 mi · Bel Air, MD · (410) 838-3100  
2022 No Service E450

NO

**Academy Ford Sales**

28.8 mi · Laurel, MD · (301) 419-2700  
Open · Closes 8 PM 2022 No Service E450

NO

**Preston Ford West**

20.8 mi · Randallstown, MD · (410) 655-2000  
2022 No Service E450

NO

**Preston Ford of Aberdeen**

19.1 mi · Aberdeen, MD · (410) 272-2200  
Open · Closes 8 PM 2022 No Service E450

NO

**Koons Ford Lincoln of Annapolis**

23.7 mi · Annapolis, MD · (410) 224-2100  
2022 No Service E450

NO

Chesapeake Ford Truck 8400 Westphalia Road  
Upper Marlboro, MD 20774 60 miles  
Service: (240) 455-1800

**YES 3/30/2024 recalls 7AM**

Token To Them

March 30/24

OK

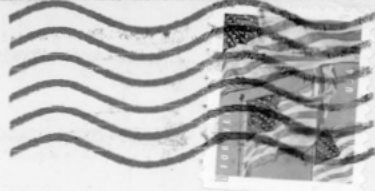
Ford Sells The E450, But No FORD dealer or Repair shop will work on anything TO INSPECT the Recall except ~~books~~

Chesapeake Ford Truck  
UPPER Marlboro  
60 miles  
Away

Essex, MD

BALTIMORE MD 212

29 JUL 2024 PM 6 L



8/5/24  
NET

National Highway Traffic Adm  
1200 NEW Jersey Ave  
S.E. Washington DC 20590

Recall

20590-

