

[REDACTED]
Bethesda, Maryland [REDACTED]

Tel: [REDACTED]
Cell [REDACTED]
Cell [REDACTED]

Email [REDACTED]
Email [REDACTED]

May 6, 2024

Certified Mail No.
[REDACTED]

Mr. Sebastian Mackensen
President
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

Re: BMW Integrated Brake Module Recall.

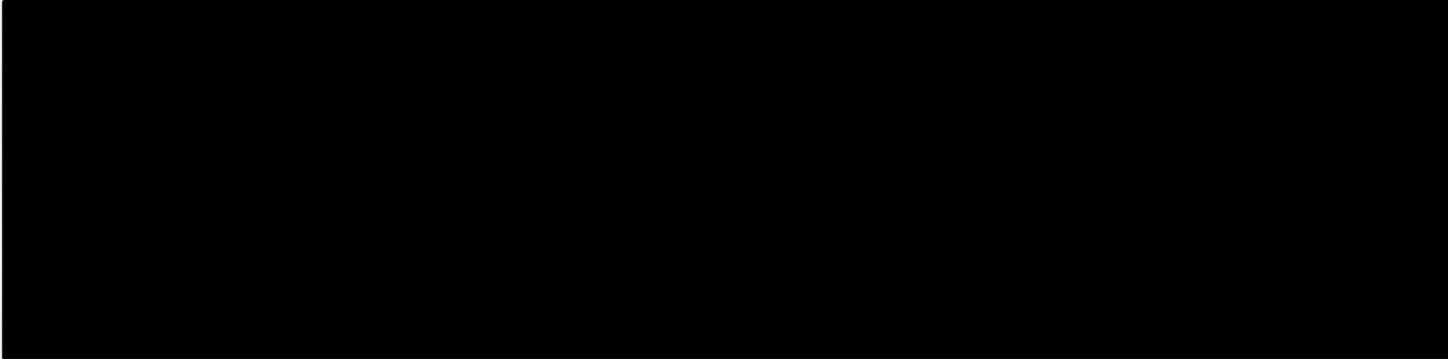
Dear Mr. Mackensen:

We are the owners of a 2023 BMW X1 vehicle, VIN WBX73EF07 [REDACTED]. This vehicle is one of those covered by the April 2024 BMW Safety Recall Campaign, No. 24V-104, concerning a defective Integrated Brake (IB) Module. (Copy of notice enclosed.) That defect may result in a dangerous loss of power brake assist that can extend the distance required to stop our vehicle.

According to BMW's recall notice, the remedy for this defect is presently "*Unavailable*." As BMW's notice does not indicate when the remedy will be available, and does not advise owners of affected vehicles, like us, not to drive these vehicles, we would appreciate receiving prompt clarification regarding the status of BMW's efforts to remedy this potentially dangerous defect.

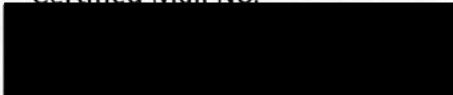
- Does "*Unavailable*" mean that BMW has yet to figure out how to produce a non-defective IB Module?
- Does "*Unavailable*" mean that while BMW has figured out how to produce a non-defective IB Module, insufficient quantities of properly operating modules are presently "*Unavailable*" for installation in affected vehicles?
- As BMW vehicles currently being offered for sale to the general public likely have properly operating IB modules, is it fair to say that non-defective modules are, in fact, currently "*Available*"? If so, when will BMW dealers have properly operating modules for installation in affected vehicles so the potential danger can be avoided?

Thank you for your consideration.



Enc.

cc: Mr. Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation-Enforcement
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
Certified Mail No.



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BMW



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, WBX73EF07F [REDACTED]
Recall Campaign No. 24V-104: Integrated Brake (IB) Module

Remedy is
Unavailable

[REDACTED]
BETHESDA, MD [REDACTED]
[REDACTED]

April 2024

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2023-2024 BMW 5 Series, 7 Series, X1, X5, X6, X7, and XM models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are informing you of a safety recall on your vehicle although we are not able to perform the remedy at this time. We will notify you with a follow-up letter as soon as we are able to perform this safety recall.

What could happen?

The Integrated Brake (IB) module may not function according to specifications. If this happens, a warning lamp and message will be displayed in the instrument cluster. There will be a reduction in power assist braking, which could lead to an extended stopping distance and increase the risk of a crash. The Antilock Brake System (ABS) and Dynamic Stability Control (DSC) system may also not function, which could affect vehicle handling and control. Please note that higher pedal force may be required.

However, fully mechanical braking is not affected. If the IB module is not functioning properly, the parking (emergency) brake will be automatically activated to aid in braking performance. Also, the emergency function of the brake force distribution system remains available to help maintain vehicle stability and control.

If you notice any of these conditions, your vehicle may be experiencing this issue. Please drive carefully, and avoid abrupt braking as much as possible. Please contact an authorized BMW center as soon as possible to have the vehicle remedied.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What will BMW do?

When the remedy is available, the Integrated Brake (IB) module will be replaced for free which should take several hours. We will contact you with a follow-up letter when the remedy is available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting bmwusa.com/mybmw or by contacting BMW Customer Relations (see left side of page for contact info). You can also visit bmwusa.com/recall and select "Manage recall notices and contact information". **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit bmwusa.com/recall. Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

Company
BMW
of North America, LLC
BMW Group Company
Mailing Address
PO Box 1227
Westwood NJ 07675-
1227
Telephone
(800) 525-7417
Fax
(201) 930-8362
E-mail
CustomerRelations@
bmwusa.com
Internet
bmwusa.com

If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

BMW of North America, LLC

Spanish translation on back side
Traducción en español en el lado inverso



REGISTERED MAIL®



Rate

RDC 9



S. POSTAGE F
CM LG ENV
EN ECHO, MI
AY 06, 2024
9.68

92324A501939-4

W48-226

Department of Tran

To: W48-226

Building: DOT

Mailstop: 4 West

Rtg Symbol: NVS-200,210,300,C

External Carrier: PRIORITY

Sender:



7/2024

Received By
NEF/Enforcement Mailroom
W48-129
MAY 07 2024

Mr. Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation-Enforcement
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590