



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



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January 28, 2025

██████████  
██████████  
Sea Isle City, NJ ██████████

NEF-109 drk  
Ref. No. 11609408

Dear ██████████:

Thank you for the letter about your model year (MY) 2018 Ford Focus vehicle. The National Highway Traffic Safety Administration (NHTSA) forwarded your letter to the Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2018 Ford Focus is affected by NHTSA Safety Recall Campaign No. 23V905. We understand your concerns with the parts delay. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to follow up with Ford and your dealer on the status of the parts availability for the Recall 23V905.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement