

Also you can
see my air
Bag light way
is on that
mean they
fixed the
Wrong Air
Bag -

Therefore
I have no
Drivers Side
airbag - In
Case of Accident
I'm Dead

2



This urgent recall information applies to a vehicle registered in your name:
 2004 Pontiac Vibe License Plate: [REDACTED] VIN: 5Y2SL62814Z [REDACTED]

May 24, 2024

Contrao

Tom Bell

Weed 5, Chevy

10:0

800 Alibama

[REDACTED] R
 YUCAIPA, CA [REDACTED]

URGENT SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

Dear [REDACTED]:

The California Department of Motor Vehicles (DMV) is contacting you because your **2004 Pontiac Vibe** has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys. The DMV wants to alert you that this urgent safety recall is **FREE** to repair.

The DMV has received information from General Motors that the **2004 Pontiac Vibe** currently registered in your name with Vehicle Identification Number (VIN) **5Y2SL62814Z [REDACTED]** has an urgent safety recall. If the airbag deploys, in some cases a part inside the airbag may explode and spray sharp metal fragments or shrapnel toward you and your passengers. Due to the age of your vehicle, you are at even greater risk of this airbag defect.

According to records from General Motors, your vehicle airbag has not been repaired yet. The potentially lifesaving repair is **FREE**, and the parts are available now. A loaner car, towing service, mobile repair, or other alternative transportation may be available and, in some cases, may be provided for **FREE**. Please **immediately call 1 (866) 467-9700** for more information or to schedule a **FREE** recall repair.

What should you do?

- **Immediately** contact a local Chevrolet, Buick, GMC or Cadillac dealership to schedule a **FREE** recall repair. Ask for alternative transportation, if needed.
- Visit experience.gm.com/certified-service/locate-schedule-service or call **1 (866) 467-9700** to find your nearest Chevrolet, Buick, GMC or Cadillac dealership.
- *If you think you have already taken action on this urgent airbag safety recall, visit www.NHTSA.gov/recalls and enter your vehicle's VIN to verify and ensure that no other safety recalls have been issued for your vehicle.*

General Motors is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration (NHTSA) reports 27 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for safety recalls using their VIN at www.NHTSA.gov/recalls.

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You and your family's safety on California roadways is our top priority.

If you believe that General Motors or your Chevrolet, Buick, GMC or Cadillac retailer is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.NHTSA.gov.

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Esta información urgente de seguridad vehicular corresponde a un vehículo matriculado a su nombre:
2004 Pontiac Vibe N° de Placa: [REDACTED] N° de Serie: 5Y2SL62814Z [REDACTED]

May 24, 2024

[REDACTED]
YUCAIPA, CA [REDACTED]

¡AVISO URGENTE DE SEGURIDAD: ¡SE REQUIERE ACCIÓN INMEDIATA!

Estimado/a [REDACTED]

El Departamento de Vehículos Motorizados de California (DMV) se está comunicando con usted porque a su vehículo **2004 Pontiac Vibe** se le ha emitido un aviso de reparación de las bolsas de aire que, si detonan, **podrían matarlo o lesionarlo gravemente a usted y a sus pasajeros**. DMV quiere alertarle que este retiro urgente por motivos de seguridad es GRATUITO.

DMV recibió información de General Motors que el vehículo **2004 Pontiac Vibe** que se encuentra registrado actualmente a su nombre con el número de serie (VIN) **5Y2SL62814Z [REDACTED]** necesita repararse. En algunos casos, si las bolsas de aire detonan, los infladores pueden explotar y arrojar esquirlas metálicas afiladas o fragmentos hacia usted o sus pasajeros. Debido a la edad de su vehículo, usted corre un riesgo aun mayor.

De acuerdo a los registros de General Motors su vehículo todavía no ha sido reparado. La reparación que potencialmente pueda salvar su vida es **GRATIS** y las partes están disponibles. En algunos casos puede tener a su disposición un vehículo prestado, servicio de grúa mobile repair, u otro medio de transporte alternativo GRATUITAMENTE. Por favor **llame inmediatamente a 1 (866) 467-9700** para obtener información o para programar una reparación **GRATUITA**.

¿Qué debe hacer?

- **Comuníquese inmediatamente** con un concesionario local Chevrolet, Buick, GMC or Cadillac para programar una reparación GRATUITA. Si lo necesita, pregunte si hay medios de transporte alternativos.
- Visite experience.gm.com/certified-service/locate-schedule-service o llame al **1 (866) 467-9700** para encontrar el concesionario Chevrolet, Buick, GMC or Cadillac más cercano.
- Si cree que ya resolvió el asunto de este aviso urgente de seguridad de reparación de las bolsas de aire, visite www.NHTSA.gov/recalls e ingrese el número de serie (VIN) para verificar y asegurarse que no haya otro aviso de seguridad pendiente emitido para su vehículo.

General Motors es uno de los 19 fabricantes de vehículos afectados por este aviso urgente de seguridad de reparación de las bolsas de aire. La Administración Nacional de Seguridad del Tráfico en las Carreteras (NHTSA) reportó 27 muertes confirmadas en los Estados Unidos y cientos de lesiones supuestamente causadas por este defecto.

Por favor recomiende a su familia y amigos que revisen los avisos de seguridad vehicular por medio del número de serie (VIN) en NHTSA.gov/recalls.

Su seguridad y la de su familia en los caminos de California es nuestra prioridad.

TOM BELL CHEVROLET

800 Alabama Street - Redlands, CA 92374
(909) 793-2681 - Fax: (909) 748-7772

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
06/05/24	
Time Received	Time Promised
10:12	6/05 20:00
Current Mileage	Mileage Out
175025	
Estimate of Repairs	Service Advisor / Key Tag #
	DANIEL BURRUS/7286

BAR# ARD22813 EPA# CAD028956324

YUCAIPA, CA			Work Phone	Vehicle Identification Number	
				5Y2SL62814Z	
			Home Phone	Delivery Date	In-Service Date
					06/05/24
Year	Make	Model	Body	Color	License Number
2004	PONTIAC	VIBE		RED	

Cell: [REDACTED] Email: [REDACTED]

- #1 - RECALL: RECALL
RECALL 1 - C/S: N161644422 17478
Estimate: .00 .00
W
W
- #2 - 10MPI: CUSTOMER REQUEST MULTI-POINT INSPECTION
MULTI POINT INSPECTION
Estimate: .00 .00
C
C
- #3 - 10PSI: PER CARB TIRE INFLATION REGULATION CHECK AND
INFLATE EACH ORIGINAL EQUIPPED TIRE TO THE VEHICLE
MANUFACTURER S RECOMMENDED TIRE PRESSURE RATING
TIRE PRESSURE
Estimate: .00 .00
C
C
C
C
- #4 - TEXT: I AGREE TO BE CONTACTED BY ANY FORM OF ELECTRONIC
COMMUNICATION INCLUDING BUT NOT LIMITED TO
PHONE, TEXT, AND/OR EMAIL.
TEXT
Estimate: .00 .00
C
C
C
C

#7286 CREATED 2024-06-03 04:33:00PM TAKEN BY ASHLEY REGALDO

Total Estimate: .00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES.

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Dan 909-557-2031

X _____

TOM BELL CHEVROLET

800 Alabama Street - Redlands, CA 92374
(909) 793-2681 - Fax: (909) 748-7772

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
06/05/24	
R/O Close Date	Status
06/05/24	Pre-Invoice
Mileage In	Mileage Out
175025	175025
Service Advisor / Tag #	
DANIEL BURRUS/7286	

BAR# ABB22842 EPA# CAP028956324

Work Phone		Vehicle Identification Number			
		5Y2SL62814Z			
Home Phone		Delivery Date	In-Service Date		
			06/05/24		
Year	Make	Model	Body	Color	License Number
2004	PONTIAC	VIBE		RED	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - RECALL: RECALL RECALL 1 - C/S: N161644422 17478 Caused by recall 17478 Tech: RYAN DOHERTY (771) Installed 19355533 :N-AIRBAG (14865 P) replaced pass air bag inflator note air bag light on prior to repairs	Warranty Warranty Qty: 1
#2 - 10MPI: CUSTOMER REQUEST MULTI-POINT INSPECTION MULTI POINT INSPECTION Sub Total: .00	
#3 - 10PSI: PER CARB TIRE INFLATION REGULATION CHECK ANDINFLATE EACH ORIGINAL EQUIPPED TIRE TO THE VEHICLEMANUFACTURER S RECOMMENDED TIRE PRESSURE RATING TIRE PRESSURE Sub Total: .00	
#4 - TEXT: I AGREE TO BE CONTACTED BY ANY FORM OF ELECTRONIC COMMUNICATION INCLUDING BUT NOT LIMITED TOPHONE, TEXT, AND/OR EMAIL. TEXT Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE."

(SIGNATURE OR INITIALS)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

TOM BELL

CHEVROLET

800 Alabama Street - Redlands, CA 92374
(909) 793-2681 - Fax: (909) 748-7772

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
7:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
06/05/24	
R/O Close Date	Pre-Invoice
06/05/24	
Mileage In	Mileage Out
175025	175025
Service Advisor / Tag #	

BAR# ARD22813 EPA# CAD028956324

Work Phone		Vehicle Identification Number	
		5Y2SL628142	
Delivery Date		In-Service Date	
		06/05/24	
Year	Make	Model	Body
2004	PONTIAC	VIBE	
			Color
			RED
			License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Purchase Order:	

Please Note: #7286 CREATED 2024-06-03 04:33:00PM TAKEN BY ASHLEY REGALDO	

* RESTOCKING FEE OF 35% ON ALL RETURNS!! NO RETURNS ON	*
* ELECTRICAL OR SPECIAL ORDERED PARTS!! NO CASH REFUNDS	*
* OVER \$20.00! THANK YOU FOR YOUR BUSINESS! QUOTES GOOD	*
* FOR 30 DAYS	*

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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(SIGNATURE OR INITIALS)

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



Tucailpa, CA



NCF
7/13/24

SN BERNARDINO CA 923

22 JUL 2024 PM 5 L



Madisona Highway Traffic
Administration

1200 New Jersey Ave SE

Washington DC 20059

Washington DC 20059