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04-01-24

National Highway Traffic Safety Administration

1200 New Jersey Ave. S. E.

Washington, DC 20590

RE: Ford Recall 23S527 NHTSA 23V380

I received a recall notice from Ford in June of last year for our 2020 Ford Escape VIN 1FMCU9DZ8L [REDACTED]. The recall was for engine failure.

I believe 10 months is sufficient time for Ford to address the repairs. My wife is afraid to drive the Escape because of this issue.

Should Ford institute a buy- back program?

I would appreciate your help.

[REDACTED]
[REDACTED]
Carl Junction, Missouri [REDACTED]
[REDACTED]

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Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121-1904



June 2023

CARL JUNCTION, MO

*** IMPORTANT SAFETY RECALL ***

Safety Recall Notice 23S27 / NHTSA Recall 23V380

2020 Escape

Your Vehicle Identification Number (VIN): 1FMCU9DZ8

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect that relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the engine could fail prematurely. In the event of an engine failure, significant quantities of engine oil and/or fuel vapor may be released into the under hood environment and may migrate to and/or accumulate near ignition sources.

Engine failure is expected to produce loud noises (example: metal-to-metal clank) audible to the vehicle's occupants. An engine failure will also result in a reduction in available engine power.

What is the risk?

Engine oil and/or fuel vapor that accumulates near a combustible source may ignite, increasing the risk of a fire.

What will Ford and your dealer do?

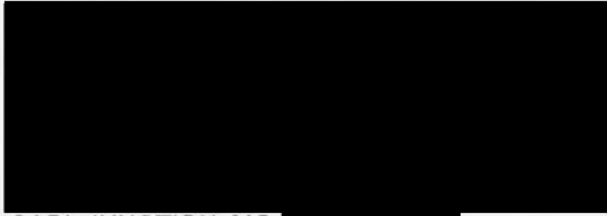
Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are anticipated to be available by October 2023.

What should you do?

You should safely park and shut off the engine as promptly as possible upon hearing unexpected engine noises, after experiencing a reduction in available engine power, or if smoke is observed emanating from the engine compartment.



Ford Motor Company
Ford Customer Service Division
PO Box 1904
Dearborn, Michigan 48121



February 2024

CARL JUNCTION, MO

***** IMPORTANT SAFETY RECALL *****

Safety Recall Notice 23S27 / NHTSA Recall 23V380

2020 Escape

This Notice Applies To Your Vehicle, Vehicle Identification Number (VIN): 1FMCU9DZ8L

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2020-2023 Escape, 2022-2023 Maverick, and 2021-2023 Corsair vehicles, including the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the engine could fail prematurely. In the event of an engine failure, significant quantities of engine oil and/or fuel vapor may be released into the under hood environment and may migrate to and/or accumulate near ignition sources.

Engine failure is expected to produce loud noises (example: metal-to-metal clank) audible to the vehicle's occupants. An engine failure will also result in a reduction in available engine power.

What is the risk?

Engine oil and/or fuel vapor that accumulates near a combustible source may ignite, increasing the risk of a fire.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts and software for this repair. When parts and software become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts and software are anticipated to be available in the 2nd quarter of 2024.

What should you do?

You should safely park and shut off the engine as promptly as possible upon hearing unexpected engine noises, after experiencing a reduction in available engine power, or if smoke is observed emanating from the engine compartment.

SPRINGFIELD MO 658

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Washington, DC 20590

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