

June 3, 2024

Administrator
NHTSA
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Sirs:

I have been in contact with ACURA, AUTOMOBILE DIVISION, American Honda Motor Co., Inc., 1919 Torrence Blvd, PO Box 2215, Torrance, California 90509-9870 through many correspondences concerning the long overdue recall on my 2019 Acura MDX. They have again written to me telling me the repair parts are not available. I don't understand how they manage to produce new cars every day and have recalls from 2018 to 2020 that parts cannot be produced.

The recall number 23V-751 informs me that due to a manufacturing defect of the engine crankshaft, the connecting rod bearing can prematurely wear and seize, causing engine damage to allow the engine to run improperly or stall while driving which increases the risk of a fire, crash or injury. It seems that due to this defective crankshaft in the 2018 automobile, I should have been made aware of the situation before I purchased the 2019 series.

This is the second time I have contacted your department with this complaint and have received no reply as to its regard. Perhaps another department would be of better assistance. If so, please advise me accordingly. I have hope that my government will help me resolve this matter.

Thank you for your attention.


Esterro, Florida 

42

[Redacted]
Esteros, Florida

FT MYERS FL 339

3 JUN 2024 PM 1 L



Administrator
NH TSA
1200 New Jersey Avenue, SE
Washington, DC 20590

[Redacted]
20590-