

April 25, 2024

[REDACTED]
Harlingen, Texas [REDACTED]

Mr. James D. Farley, Jr.
CEO, Ford Motor Company
1 American Rd.
Dearborn, MI 48126

RE: CAM PHASER RECALL

Dear Mr. Farley,

I recently had my vehicle diagnosed at Sames Ford in Harlingen Texas due to a knocking noise at startup. I found out through them that this is due to an issue with the cam phasers and a recall had been issued however, they claim the recall period is over. We were never notified about this recall and certainly would have participated if we knew.

We would like to request the Ford Motor Company fix the cam phaser issue with our 2018 Ford Expedition which has about 45,000 miles. We ask that you authorize the Sames Ford Dealership in Harlingen Texas to do the work.

Sincerely,

[REDACTED]

CC: Jack Danielson, Executive Director, NHTSA
1200 New Jersey Ave. SE Washington, DC 20590

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MR. JACK DANIELSON

C/O NHTSA

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