



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



October 31, 2024

Mr. [REDACTED]
[REDACTED]
Travelers Rest, NC [REDACTED]

NEF-109 drk
Ref. No. 11607229

Dear Mr. [REDACTED]:

Thank you for the letter about your model year (MY) 2013 Hyundai Elantra vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You indicate that your MY 2013 Hyundai Elantra is included in NHTSA Safety Recall Campaign 23V651. As you know this recall addresses a problem with the ABS fuse inside your vehicle's ABS unit. However, you feel the remedy provided by Hyundai will not work.

Please note that Chapter 301 of Title 49 of the United States Code (U.S.C.) requires a manufacturer of motor vehicles or motor vehicle equipment that contains a defect relating to motor vehicle safety or fails to comply with a Federal Motor Vehicle Safety Standard to remedy the defect or noncompliance without charge, one time. We understand your concerns about Hyundai's remedy. However, we do not have any evidence of reports indicating that Hyundai's corrective action is inadequate or does not work. Furthermore, NHTSA cannot guarantee that a dealer will successfully perform a recall remedy on your vehicle.

We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We encourage you to continue to work with Hyundai regarding any questions you have related to Recall 23V651.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement