

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

NHTSA
1200 New Jersey SE
West Building
Washington, D.C. 20590

[REDACTED]
Wauseon, OH
[REDACTED]

April 3, 2024

Ref: Safety Issues

Dear Sirs,

I am concerned due to the amount of issues I have had with the HONDA 2023 CRV that more vehicles may be having Safety Issues.

Present Mileage: 32,957

VIN: 2HRKS4H77P [REDACTED]

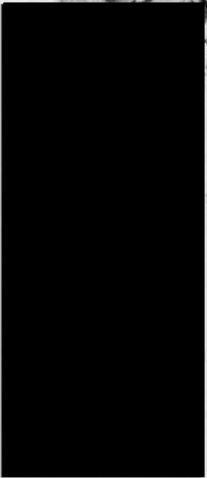
Issues:

1. **Unknown date** (early 2023) – Vehicle warning lights on the driver's side at night advising there was an object next to me when there was nothing.
 - **Solution** as reported to me: Replaced a module.
2. **Unknown date** (Mid 2023) – Vehicle giving warning lights that the lane assist systems were not working, along with the vehicle at times would without warning slammed on the brakes almost causing an accident.
 - **Solution** as reported to me: Dealer replaced Camera on the Windshield.
3. **Unknown date** (Mid 2023) – After the camera was replaced it was again giving me lane assist systems not working.
 - **Solution** as reported to me: Performed an upgrade on the software of the safety equipment.
4. **12/3/23 received warnings** – some driver assist systems cannot operate, clean area as shown and some driver assist systems cannot operate & clean front windshield or poor viewing condition.
 - **Solution:** Service Advisor answer was most likely a leaf hit the windshield that caused this issue. Really at 85 miles per hour after an hour into the drive
5. **Week of 3/25/2024** – Vehicle giving me warnings of: Lane Keeping Assist system problem – See your dealer and Road Departure Mitigation system problem-see your dealer. NOTE: I believe these were the same warnings when they replaced a camera.
 - **Solution:** I have not been to a dealer at this time.

Thank You for your Time
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4/15/24



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