

11-7-2024

NHTSA National Highway Traffic Safety Administration,

I currently own a 2017 Ford Edge that has a defective block. Many models like mine have been recalled for the same issue, however my VIN is not on the recall list.

On 3-13-2024 it was discovered by my Ford dealership that I have an internal coolant leak. The Ford technician said this is a known engine defect in the 2.0L engines in my car's year and model. He recommended I replace my engine at a cost of \$10,000 to \$12,000. All my car maintenance has been done at the dealership. I suggested replacing the head gasket but was told the defect is in the engine and that would only provide temporary relief.

I have been doing some research on the internet and it appears this is a well-known issue with Ford. It is being chased by Lemon Law lawyers and is involved in Class Action lawsuits.

I opened a case with Ford* but received a return call stating they will not do anything to assist with this issue.

I am hopeful this department can assist in getting my car on the recall list. I think when a car manufacturer is aware of a defect in an engine block, they would do what is necessary to correct the issue.

I have written Ford twice but am getting the same response, "Your car is not on the recall list but please keep your receipts in case it gets added to the recall list so you can be reimbursed".

I am seeking help to get my issue resolved.

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VIN: 2FMPK4J9XHB [REDACTED]

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