

[REDACTED]
Ridgefield, CT [REDACTED]
June 4, 2024

Subject: Replacement Engine for 2014 Hyundai Sonata Hybrid – Vehicle Identification Number (VIN) KMHEC4A47EA [REDACTED]

Reference: (a) National Highway Traffic Safety Administration (NHTSA) Recall Report RCLRPT-17V226
(b) NHTSA Recall Query (“RQ”) 17-004 Consent Order executed November 23, 2020

Attention: Steve Yancoskie, General Manager Danbury Hyundai

Dear Mr. Yancoskie,

I am the original owner of the subject Hyundai Sonata purchased from Hyundai Danbury on September 29, 2014. While driving on the Merritt Parkway, I experienced a knocking in the engine, a loss of power, and the warning lights illuminated, fortunately I was able to pull off an exit and into a commuter parking lot before the car shutdown.

I had the car towed home. Upon teardown of the engine, shards of metal were discovered in the oil pan, and a worn connecting rod bearing in the crankshaft (see attached photos). The engine failure was precisely consistent with the Description of Defect in the reference (a) Recall Report.

I submit this letter and the attached documentation in evidence of the Bearing Failure of Recall No 17V-226 and request a replacement engine in accordance with the remedy provided for in the Recall and the following paragraph of the reference (b) Consent Order:

“16. Nothing in this Consent Order discharges Hyundai from any obligation to comply with the Safety Act or regulations thereunder, including the obligation to carry out recalls in accordance with law, and to initiate a recall upon any future determination by Hyundai, or upon any finally adjudicated order from NHTSA, that vehicles equipped with Theta II GDI engines contain a defect related to motor vehicle safety or do not comply with an applicable FMVSS.”

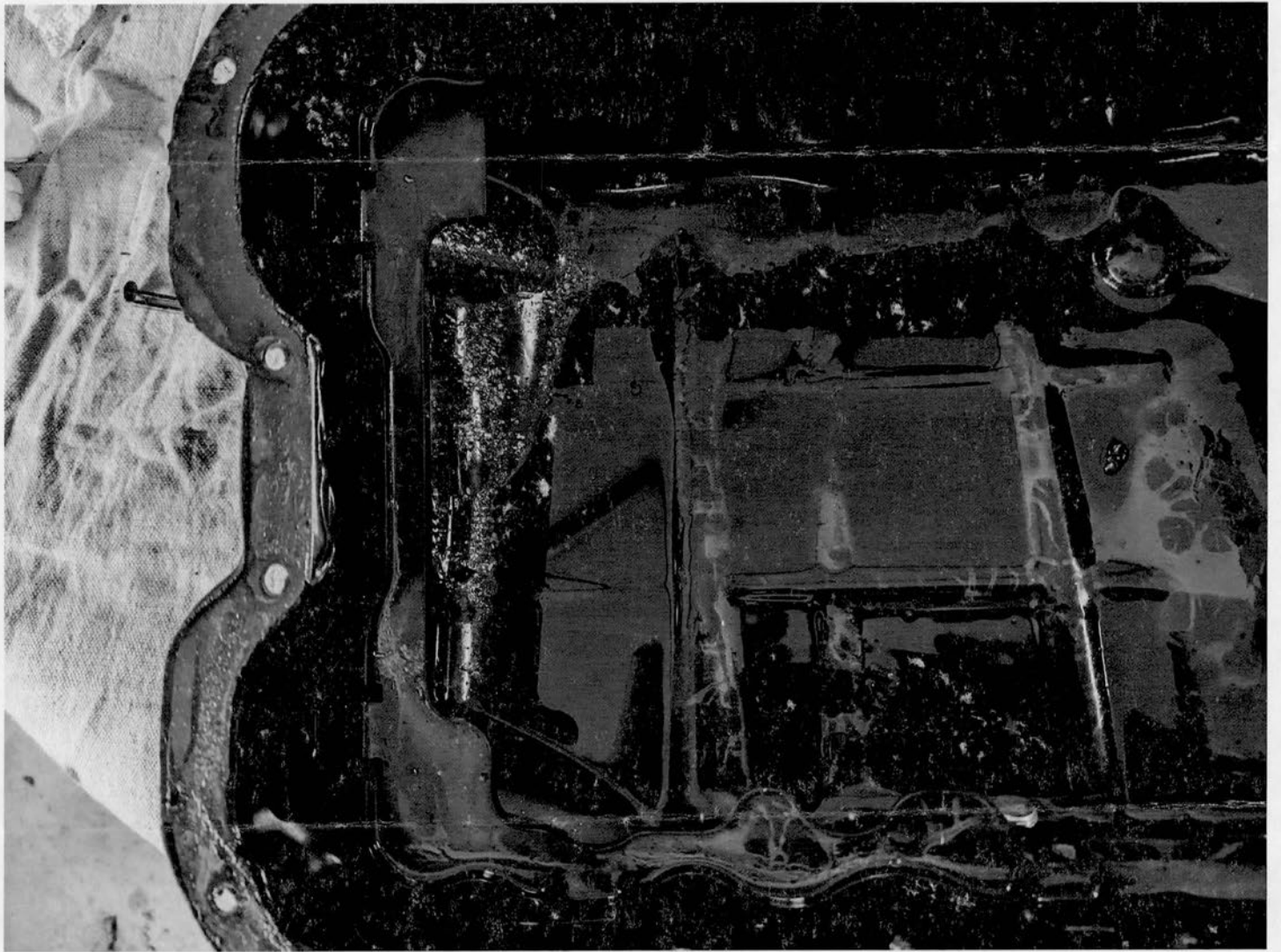
Accordingly and pursuant to the remedy defined in the Recall, I would like to make arrangements with Hyundai Danbury for a replacement short block engine to be fitted to my car. In addition, I request reimbursement of \$600 for parts (labor not charged) for expenses in determining this failure as I have no record, in my copies of service reports, of testing for this recall failure being performed by Hyundai during the routine maintenance and service of my car.

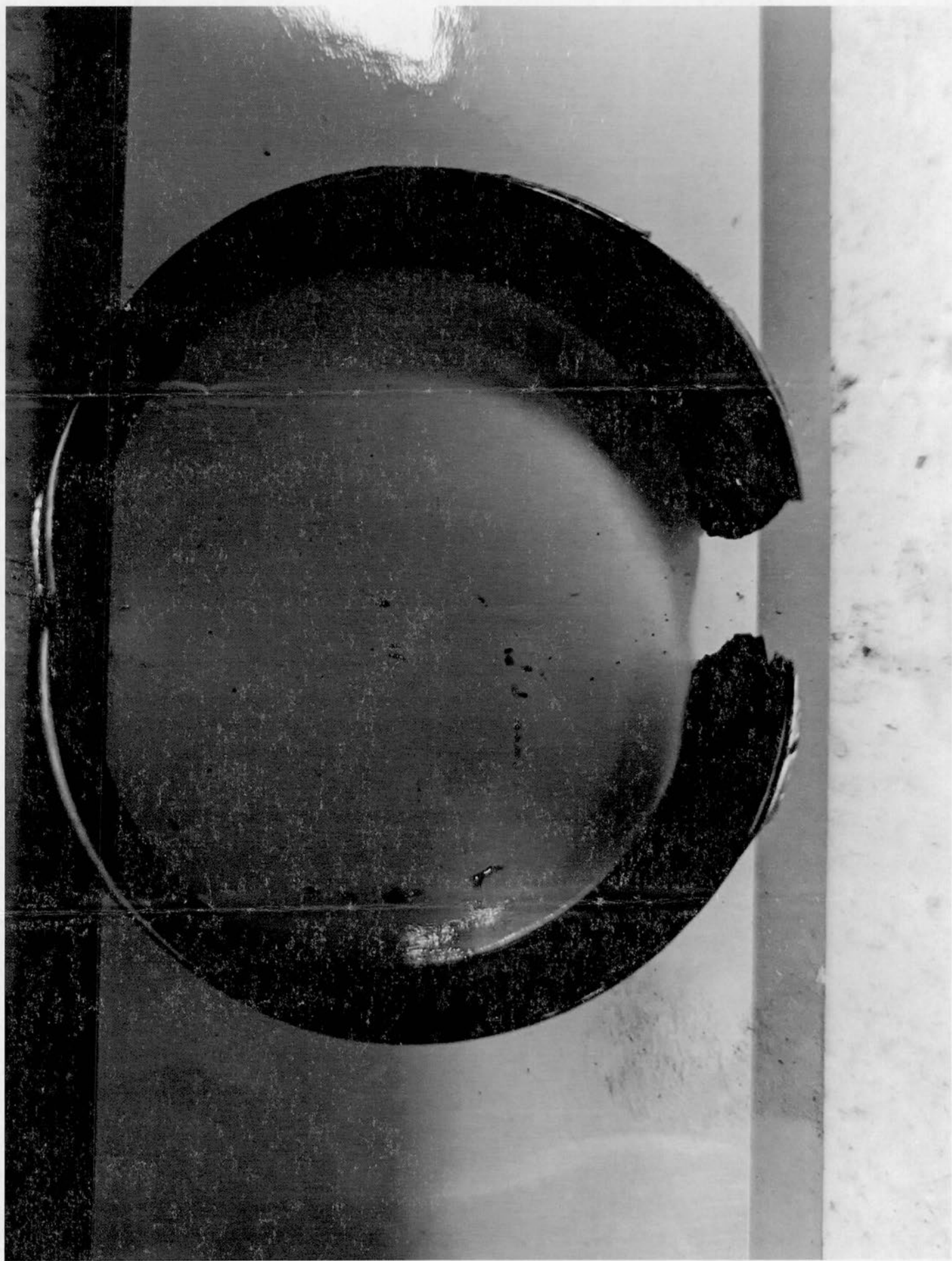
Sincerely,
[REDACTED]

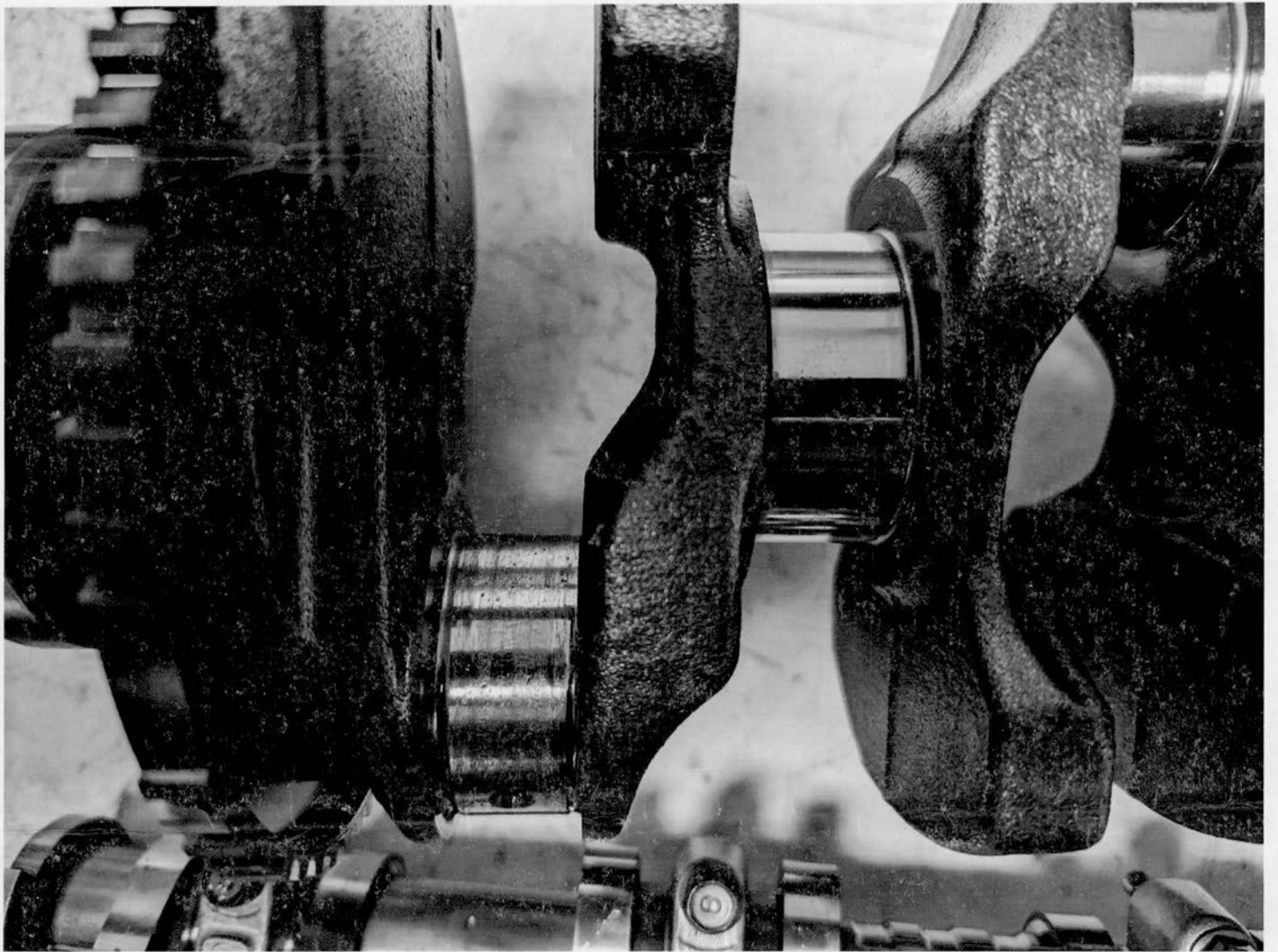
Enclosure: (1) Photo of Oil Pan with metal shards
(2) Photos of Worn Connecting Rod Bearing and Crankshaft

cc: US Dept of Transportation NHTSA, 1200 New Jersey Avenue, SE West Building, W41-326
Washington, DC 20590

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Ridgefield, CT

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