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From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11596203
Date: Wednesday, June 26, 2024 9:52:01 AM

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From: [REDACTED]
Sent: Monday, June 24, 2024 3:31 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - tracking NHTSA #11596203. (2023 Toyota Bz4X)

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To whom it may concern:

This is the 6th time that my car has been out of power - no power to start the car and no electricity from the electric vehicle. The starter battery was replaced just on 5/29/24 after being dropped off from the dealer for the 5th time.

Toyota Headquarters has been made aware but have made no attempts to remedy the problem. This is Toyota's first fully electric vehicle.

The car was bought brand new on 1/1/23.

Your tracking number assigned by NHTSA for this issue is [11596203](#).

[REDACTED]

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