

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI- 11594318
Date: Monday, June 24, 2024 7:17:35 PM
Importance: High

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From: [REDACTED]
Sent: Friday, June 21, 2024 3:27 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - NHTSA ID Number: 11594318
Importance: High

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6/21/24

To Whom It May Concern;

I am just wondering why there is no investigations on the 2023 Jeep Grand Wagoneer SUV 4WD when there is 11 complaints on this type of vehicle???? I put in a complaint June 14, 2024 with a NHTSA ID # 11594318 My vehicle is still at the dealership service center because of these issues and I am unable to drive a vehicle that I am paying for and the issue have been going on before I purchased the vehicle and they can not get these issues fixed and more issues are happening, I would say that it should fall within the Lemon Law. I took possession of this vehicle on 5/4/24 from the dealerships lot but made the purchase on 5/2/24.

UNDER THE AFFECTED PRODUCT IT JUST TELLS YOU THAT IT'S A JEEP GRAND WAGONEER 2023 AND YOU HAVE TO

REQUEST RESEARCH AND THERE ARE SERVICES FEES APPLY AND I'M GUESSING THE NHTSA WILL BE THE ONE THAT

SET THESE FEES. IF I AM THE ONE PUTTING IN A COMPLAINT I DON'T UNDERSTAND WHY I HAVE TO PAY TO FIND OUT

WHAT OR IF THE NHTSA FOUND OUT ANYTHING.

FEES & COPYING SERVICES: \$50 PER HOUR / \$0.10 PER PAGE

BY AUTHORITY LISTED IN TITLE 49, CODE OF FEDERAL REGULATIONS,

PART 7, THERE ARE FEES ASSESSED BY TIS FOR THIS SERVICE. WE CHARGE A STANDARD LABOR CHARGE OF \$50.00 PER HOUR FOR REQUESTS INVOLVING COMPUTER SEARCHES, LOCATING AND COPYING DOCUMENTS. IN ADDITION, WE CHARGE DUPLICATION FEES, WHICH ARE \$0.10 PER PAGE FOR PAPER-BASED OR IMAGED DOCUMENTS.

SOME FILES ARE ONLY AVAILABLE ON MICROFICHE; WHICH MEANS YOU WILL RECEIVE PAPER-BASED COPIES OF MICROFICHE SHEETS.

I GUESS SOMEONE HAS TO GET HURT OR LOSS THEIR LIVE FOR YOU TO DO A INVESTIGATIONS, BECAUSE YOU HAVEN'T DONE ONE YET.



NHTSA ID NUMBER: 11594318

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