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From: Ambrose, Ann-Marie L
To: EVOQ (NHTSA); Robertson, Faithia (NHTSA); Lewis, Brenton
Cc: NHTSA ODI CED; Strasser-King, Marion C
Subject: ODI-11594065
Date: Friday, June 21, 2024 8:57:49 PM

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-----Original Message-----
From: [redacted]
Sent: Wednesday, June 19, 2024 11:52 AM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - Vehicle complaint #11594065

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello, I am contacting you in regards to the complaint that I reported on June 12, 2024. Complaint # 11594065. Is there any investigation going to happen regards to the cylinder issues that a lot of people are having. I know there was a 1 time replacement back in 2022, didn't find out until June 2024 that a notice was supposed to to go out to the customers. I am really hoping you all are looking into this to see if there is going to be a recall. I don't have the money to be able to replace the parts or purchase a new vehicle, I am a single mother with no help. Please look into this issue further.

Thank you
[redacted]
Sent from my iPhone

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