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From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI- 11593659
Date: Thursday, June 20, 2024 12:15:34 PM

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From: [REDACTED] >
Sent: Monday, June 17, 2024 3:05 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - NHTSA ID: 11593659

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This is a follow-up to the complaint I submitted on June 11, 2024. Received confirmation of complaint with the above ID number but have not received any further info.

With the backup camera issue that caused me to have an accident is there any recourse for this. Having the same issues since I leased this car with several problems of things not working properly and/or working sporadically. Again, I feel that I should not have to pay to have the repairs done as it was once again caused by a vehicle failure. My lease expires March 2025.

Any further information that you can provide would be greatly appreciated.

[REDACTED]

Thank you

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