

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI- 11593263
Date: Tuesday, June 11, 2024 5:51:09 PM
Attachments: [REDACTED]

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From: [REDACTED]
Sent: Monday, June 10, 2024 12:36 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - Ticket Number 11593263

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

To Whom It May Concern,

Thank you for taking your time to look into my complaint. I have attached a video demonstrating the concern with the bike. The engine shuts off when downshifting randomly when coming to a stop or downshifting into a turn. It has been seen at Ducati twice and they cannot find the issue. Though on multiple forums I am able to see that this is a common problem with Ducati bikes. My concern is that this is a safety issue. After getting the bike back from the shop the engine cut off after I was downshifting with the clutch pulled in coming to a stop light. The light then turned green but my bike was dead. I had to pull into the turn lane to get out of the way of the traffic coming up from behind. At some point there is a good chance I could be rear ended or hit in an intersection as it has also died when going into a turn. Do I need to be injured or killed for this to be taken seriously? Thank you for all of your assistance with this matter. If you need the service records from Ducati, please advise. Thank you.

Respectfully,

[REDACTED]

Thank you

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