

From: [REDACTED]
To: [DataQuality, DataQuality \(NHTSA\)](#)
Cc: [EVOO \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ---11588089
Date: Saturday, May 18, 2024 3:58:31 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This message is in regards to my recent ODI Complaint #11588089. Please edit the complaint to match the information that I have provided below:

Summary of Complaint

The contact owns a 2009 Cadillac Escalade EXT equipped with Michelin Tires, Tire Line: Energy Saver A/S, Tire Size: P265/65/R18, DOT Number: M3KA. The contact stated the tires contain a tire identification number (TIN) that is missing the 4-digit week and year code mark. As such, these tires fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 574, "Tire Identification & Recordkeeping." Missing TIN information can make it difficult for tire owners to determine the age of the tires and/or identify the tire in the event of a recall, increasing the risk of driving with unsafe tires which could result in a crash. The dealer and the manufacturer were not notified of the missing TIN information. The tires were not replaced. The tires were new replacement tires purchased at the dealer on April 12, 2019. The tire failure mileage was 0. The vehicle failure mileage was approximately 93,345. The VIN was not available.

May 10, 2024 NHTSA ID NUMBER: 11588089



Components: TIRES

NHTSA ID Number: 11588089

Incident Date April 12, 2019

Consumer Location NORTH CHESTERFIELD, VA

Vehicle Identification Number N/A

Summary of Complaint

CRASH	No	The contact owns a 2009 Cadillac Escalade equipped with Michelin Tires, Tire Line: Energy Saver A/S, Tire Size: P265/65/R18, DOT Number: (N/A). The contact stated that there was no manufactured date on the four tires. The dealer and the manufacturer were not notified of the failure. The tires were not replaced. The tires were replacement tires. The tire failure mileage was 0. The vehicle failure mileage was approximately 93,345. The VIN was not available.
FIRE	No	
INJURIES	0	
DEATHS	0	

2 Affected Products -

☐ Request Research (Services fees apply)

Regards,



On Friday, May 17, 2024 at 10:21:17 AM EDT, EVOQ (NHTSA) <evoq@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation